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SEAWORLD SAN DIEGO **2020 FACT SHEET**

- OVERVIEW:** SeaWorld San Diego is one of the most popular marine parks in the world and a global leader in marine animal care and welfare, education, conservation, research and rescue. Through exciting and educational attractions, presentations, shows and exhibits, SeaWorld creates fun and meaningful experiences where guests can *explore*, become *inspired* to care about animals and wild wonders of the world, and to *act* to help protect them. SeaWorld San Diego, which opened in March of 1964, is one of 12 parks operated by SeaWorld Parks & Entertainment. Every visit to a SeaWorld park helps support its animal rescue program. Seeing animals at SeaWorld supports saving them in the wild.
- DESCRIPTION:** Spread across 190 acres on beautiful Mission Bay Park, SeaWorld San Diego is known for spectacular animal shows, interactive attractions, aquariums, rides, lush landscaping and education programs for all ages. Just in time for summer, the park will debut Emperor, California's tallest, fastest and longest dive coaster.
- LOCATION:** Off I-5 on SeaWorld Drive on Mission Bay, 10 minutes north of downtown San Diego, the San Diego International Airport and Amtrak's downtown station.
- PARK HOURS:** Opening and closing times vary by season. Hours are extended during seasonal periods, such as summer and winter holidays. Call (619) 222-4SEA or visit www.SeaWorldSanDiego.com.
- ADMISSION:** \$93.99, ages 10 and older; \$88.99, ages 3-9; free, under 3. Annual Pass Memberships, the 2020 Fun Card and other **ticket and Pass products** make SeaWorld an even better value. The **Waves of Honor** program provides complimentary admission for active-duty military and family members once a year. Parking: \$25 for cars and motorcycles; \$30 for RVs and campers; Up-Close and VIP parking available for an additional fee.
- INFORMATION:** For general park information: (619) 222-4SEA or www.SeaWorldSanDiego.com. For information about marine animals, visit www.SeaWorld.org.
- SERVICES:** Strollers, wheelchairs, lockers and pet kennels available for rental. Diaper-changing stations, nursing rooms, first aid, automated teller machines, taxi and bus parking information all found on site. Charging station for electric vehicles available for park guests in parking lot; electronic device charging stations located in the park. SeaWorld provides special parking, restrooms, telephones and access to shows, attractions and meal facilities for guests with disabilities. Show scripts available at Guest Services and at show stadiums. Access brochures are available at Guest Services. For more information about services for guests with disabilities, call (619) 222-4SEA or visit www.SeaWorldSanDiego.com.

DIVE INTO 2020 WITH 'EMPEROR'



NEW! — Opening just in time for summer 2020, Emperor will be the tallest, fastest and longest dive coaster in California, as well as the only floorless dive coaster in the state! Named for the world's largest penguin, the new coaster will mimic this species' amazing underwater diving ability (emperor penguins can dive to a depth of 1,800 feet). Climbing to 153 feet with feet dangling in the air, riders on Emperor will be suspended on a 45-degree angle at the crown of the ride before plunging down a 143-foot facedown vertical drop accelerating to more than 60 miles per hour! Riders will also experience inversions, barrel roll, Immelmann loop, hammerhead turn and flat spin as they race along the nearly 2,500 feet of track. Each of the floorless ride trains will hold 18 riders in three, six-person rows. This is the first seating configuration of its kind in North America.

This exciting new attraction will also highlight an important new animal-conservation partnership between SeaWorld and **Penguins International**, an organization dedicated to penguin conservation and research that will focus on penguin awareness and the conservation needs of this special aquatic bird. The partnership will include collaboration on educational elements that will be integrated into the attraction experience to educate guests on everything from penguin behavior and the effects of climate change on their habitats, to the work that SeaWorld and Penguins International are doing to help the species. The partnership with SeaWorld will help advance Penguin International's conservation programs at several high-priority sites and their public awareness campaigns. A portion of the proceeds from sales of penguin merchandise at the Emperor retail store will also be donated to Penguins International to support their important conservation, education and research efforts.

Seasonal events

During **Lunar New Year at SeaWorld**, park visitors won't want to miss incredible shows by the Chinese Acrobats of Hebei, amazing local cultural performers such as lion dancers and Taiko drummers, and mouthwatering Asian-inspired culinary delights. Lunar New Year at SeaWorld dates are Jan. 11–12, Jan. 18–20, Jan. 25–26 and Feb. 1–2.

SeaWorld Inside Look returns in 2020, with dates scheduled for winter, summer and fall. Inside Look, which is available to any guests in the park, allows participants to meet the animals and the experts that make SeaWorld the incredible place that it is. Winter dates are Feb. 8–9, Feb. 15–17, Feb. 22–23, and Feb. 29–March 1.

The **SeaWorld Seven Seas Craft Beer & Food Festival** is a culinary dream come true for foodies and craft beer aficionados, who can sample food tastes from around the world and enjoy dozens of craft beer selections. Wine varietals and live music will be offered as well. Seven Seas takes place weekends March 7–May 3.

The **Sesame Street Party Parade** features everyone's favorite Sesame Street friends (including Elmo, Cookie Monster and more!), themed floats, contemporary tunes including Sesame Street favorites, and two show-stopping performances throughout the parade route. SeaWorld San Diego is the only place to see this exclusive parade in California. The Sesame Street Party Parade will take place weekends May 9 through Sept. 6.

Electric Ocean is a nighttime summer spectacular when the ocean comes to life with bioluminescent lighting, music and entertainment, immersing guests in a glowing sea of wonder. Back this summer are: *Cirque Electrique*, with daring aerial performers in advanced LED suits who bounce and fly in and over the waters of Mission Bay; Laser Reef, a canopy of laser beams that submerge guests below in rays of color; Club Current, a dance party with glowing sea-themed characters; and *Sea Lions Tonite*, the park's hilarious sea lion show that parodies popular daytime SeaWorld shows. Electric Ocean runs daily June 13–Aug. 15; weekends Aug. 22–Sept. 7.

SeaWorld's Halloween Spooktacular features the *Sesame Street Halloween Parade*, the safest trick-or-treating in town, a DJ-hosted costume party on an interactive dance floor, the hilarious sea lion and otter show *Clyde & Seamore's Big Halloween Bash* and colorful costume characters. Halloween Spooktacular takes place weekends Sept. 19–Oct. 31.

SeaWorld's Christmas Celebration is back with plenty of festive fun for the whole family, including the Christmas Village, Rudolph's Christmastown and several incredible holiday-themed animal shows. SeaWorld's Christmas Celebration runs Nov. 21, 2020–Jan. 3, 2021.

Shows and Presentations

Orca Encounter is a live documentary-style presentation helping park guests gain a deeper appreciation and respect for the orcas, and empowering them to preserve the future of these majestic animals. Based on killer whale behavior in the wild—how they move, hunt and navigate, what they eat, and even how they communicate—*Orca Encounter* features a Pacific Northwest-themed backdrop reflecting the natural world of killer whales. To further promote the understanding of whale behaviors in the wild, a large infinity video screen (three stories high and nearly 140 feet in length) augments the backdrop displaying imagery of orcas in the wild as well as graphics and information about killer whales.

Dolphin Days combines high-energy animal behaviors with a close-up look at SeaWorld's dolphins and pilot whale and the relationship they have with their trainers. This show also includes audience participation, allowing guests to develop an even more personal connection with some of SeaWorld's most amazing animal ambassadors.

Sea Lions LIVE, SeaWorld's sketch comedy show, stars the park's prank-loving pinnipeds Clyde and Seamore and the always-adorable O.P. Otter who poke fun at popular TV shows with their own renditions, including "Dancing with the Pinnipeds" (a parody of "Dancing with the Stars") and "SLSI" ("Sea Lion Scene Investigation").

Part of SeaWorld's Electric Ocean summer extravaganza, *Cirque Electrique* is a nighttime spectacular. Lighting up the waters of Mission Bay with daring acrobats in cutting edge LED suits, this summer-only show features performers who bounce and fly over and into the ocean.

Animal Attractions

Aquariums at SeaWorld feature nearly 13,000 fishes and invertebrates representing more than 500 species found around the globe, from the Great Barrier Reef off Australia and the Amazon River in Brazil to the coast of Southern California. Aquaria: World of Fishes showcases one of the largest schools of piranhas on exhibit, as well as prehistoric alligator gar, massive fruit-eating pacus and leopard sharks. Yellow tangs, harlequin tuskfish and other colorful reef fish can be seen in a research support aquarium dedicated to Rising Tide Conservation. A non-profit organization, Rising Tide Conservation is dedicated to developing and promoting aquaculture of marine ornamental fish through the collaborative efforts of researchers, public aquaria, and conservation groups. This aquaculture effort is aimed at providing a sustainable alternative to wild fish collection, which helps support healthy reefs around the world. SeaWorld's aquarium also serves as an inspiration to guests about how they can take part in protecting oceans and coral reefs.

At **Dolphin Point**, guests can interact with bottlenose dolphins throughout the day during trainer-led sessions called "dolphin connections." During dolphin connections, trainers interact with the dolphins in a variety of different ways. Guests around the ledge of the pool can get in on the fun and become part of the action while learning about these amazing marine mammals and SeaWorld's training techniques. Guests may even have the opportunity to rub down, feed, watch a medical checkup, or give the dolphins training signals just like a SeaWorld dolphin trainer. The daily experience is free with park admission and the schedule is listed on the park map.

With **Explorer's Reef**, SeaWorld has reinvented the guest entrance experience at the front of the park. This interactive exhibit, just inside front gate, immediately transports guests into the world of the sea as they pass beneath an iconic and stunning wave structure and get immersed in a coral reef that gives them the feeling of walking on the bottom of the ocean. In this underwater oasis, they have their first chance to experience the beauty and wonder of incredible marine animals through up-close interactions with shark pups, rays, horseshoe crabs and cleaner fish in four state-of-the-art freshwater and saltwater touch pools. A beach-themed, concierge-style ticketing area provides a single location to purchase admission and sign up for tours, animal interactions and dining experiences.

Manta features a 100,000-gallon, marine-life habitat with California bat rays that guests can touch and feed. This two-part attraction also includes an exciting double-launch roller coaster with a 54-foot drop and twists and turns that make riders feel like they're soaring and diving like a giant manta ray.

Guests can get up close to real giant Pacific octopuses, Japanese spider crabs and California moray eels in three uniquely designed aquariums at **Ocean Explorer**. Interactive surprises like pop-up bubbles and kid crawl tubes inside the actual octopus and crab aquariums allow younger guests to come face to face with these incredible species.

Otter Outlook features a display of rescued **California sea otters** taken in by SeaWorld through Monterey Bay Aquarium's Sea Otter Program. Rescued as pups along the California central coast and deemed non-returnable to the ocean by the U.S. Fish & Wildlife Service, these otters are outstanding ambassadors for counterparts in the wild. At specified times each day, keepers treat guests to an otter presentation during which they educate guests about the species and demonstrate enrichment activities for the otters. The California sea otter is listed as a threatened species. Threats include oil spills, entanglement in fishing nets and diseases.

The **Penguin Encounter** features nearly 400 penguins representing six Antarctic and sub-Antarctic species (gentoo, Adélie, chinstrap, macaroni, king and emperor). Guests get a close-up look at these delightful animals as they swim and waddle in the 25-degree, snow-filled habitat.

SeaWorld San Diego has the world's only emperor penguin colony in the western hemisphere, with 21 successful hatchings since 1980. The Penguin Encounter also is home to nearly 90 puffins and murrelets. A colony of warm-weather Magellanic penguins, native to South America, live in a habitat outside the Encounter.

Shark Encounter takes SeaWorld guests under water with sharks and tropical fish. The 280,000-gallon attraction features a 57-foot acrylic tube running the length of the sharks' habitat. Sand tiger, bonnethead, blacktip and whitetip reef sharks are among the species living in this popular attraction.

Turtle Reef features a 290,000-gallon, coral reef-themed aquarium with dozens of threatened loggerhead, hawksbill and green sea turtles. Turtle Reef also features thousands of tropical fish; an interactive game called Race for the Beach; a touch-screen map, Turtlelink, where guests can learn about sea turtle tracking and SeaWorld's rescue efforts; and a ride called Riptide Rescue.

Wild Arctic features a realistic Arctic research station, including encounters with beluga whales, seals and walrus.

Exclusive Animal Experiences

The **Dolphin Interaction Program** (DIP) and the **Beluga Interaction Program** (BIP) were created for guests looking for a more exclusive, in-water interaction with animals. After donning a wet suit and booties, participants take a dip in the animals' habitat where they learn about these amazing animals as well as get to feed, touch and even cue the animals for trained behaviors. Participants must be at least 50 inches tall (participants under 10 must be accompanied by a paid adult).

Dine With Orcas is more than just a dining experience—it's exclusive and unforgettable. While enjoying a delicious buffet on a private poolside patio, guests meet orca behaviorists and see killer whales in a whole new light. Breakfast With Orcas also is offered on select days. Limited space available.

Animal Encounters:

- **Beluga and Walrus Encounter:** A behind-the-scenes, interactive experience where participants have up-close encounters with beluga whales and walrus.
- **Dolphin Encounter:** This trainer-guided experience from the ledge of the pool at Dolphin Point guarantees guests the opportunity to touch, feed and help train bottlenose dolphins, while also learning about their natural history, conservation and training.
- **Sea Otter Encounter:** Visit up-close with curious and playful sea otters and their keepers as they prepare for their day. Activities include a behind-the-scenes visit at our sea otter exhibit and the chance to help feed the otters their favorite food item.
- **Flamingo Encounter:** This exclusive keeper-led animal encounter includes the opportunity to spend up-close time with flamingos inside their habitat.
- **Seal and Sea Lion Encounter:** Venture behind the scenes of Sea Lion Point for this exclusive opportunity to come face-to-whisker with one of our pinnipeds.
- **Sloth Encounter:** This behind-the-scenes, interactive encounter allows guests to meet and learn about a two-toed sloth.

Behind-the-scenes Tours:

- During the **Killer Whales Up-Close Tour**, those who want to meet these majestic marine mammals up close and personal are in for a special treat! During this exclusive encounter, guests are just feet away from killer whales, while animal behaviorists guide them through an experience. While showcasing the world-class care and attention SeaWorld's pod receives daily, SeaWorld's behaviorists also share personal stories and facts about the whales.
- The **Penguins Up-Close Tour** is an incredible opportunity to venture behind the scenes at the state-of-the-art Penguin Encounter to learn how SeaWorld cares for these extraordinary

birds and how they are adapted to the harsh Antarctic climate. The highlight of the adventure is the chance to meet a penguin up close and face to face.

- The **Family Adventure Tour** features activities include touching and feeding bat rays, touching moon jellies, and enjoying a dolphin playtime session, all before the park opens!
- **Private VIP Tours** offer guests an exclusive behind-the-scenes view of SeaWorld and the chance to learn fascinating facts about the animals that most people don't know. Participants get up close and personal with amazing bottlenose dolphins, or interact with other incredible animals such as threatened or endangered sea turtles or penguins. Space is limited.

Rides

Electric Eel is San Diego's tallest and fastest roller coaster. Featuring multiple-launch experiences, Electric Eel propels riders forward and backward as they speed through the ride's station house accelerating to more than 60 miles per hour in seconds. Riders then rocket skyward nearly 150 feet where they brave an inverted "heartline" roll and a twisting loop for an exciting feeling of airtime as riders crest the top before breathlessly returning to the station.

Journey to Atlantis is a wet and wild water coaster experience on Greek fishing boats. The six-minute adventure features a 60-foot plunge and tells the tale of Atlantis through a simulated flood, projected lights, fog and water cannons.

Manta is SeaWorld's exciting, double-launch coaster featuring a 54-foot drop and twists and turns that make riders feel like they're soaring and diving like a manta ray. Manta also includes a 100,000-gallon, marine-life habitat with California bat rays that guests can touch and feed.

Shipwreck Rapids takes passengers on an adventure through raging rapids, roaring waterfalls, past sunbathing sea turtles and a near collision with a ship's propeller. At journey's end, castaways can relax and satisfy their appetites at Shipwreck Reef Café.

Skytower and **Bayside Skyride** are two landmark SeaWorld rides. The Skytower takes passengers high above SeaWorld for a panoramic view of Mission Bay, the Pacific Ocean, downtown San Diego and beyond. The Bayside Skyride offers a scenic ride above the bay.

Tidal Twister is the world's first horizontal infinity-loop coaster. Accelerating to 30 miles per hour, riders twist and bank as if they are *riding the tide* along a tight, figure-8 track that includes dynamic Zero-G roll at the center section

Park to Planet

For more than 55 years, SeaWorld has been dedicated to improving the lives of marine animals and protecting the health of our oceans. SeaWorld animal experts care for thousands of animals every day and are on call to rescue marine animals in need along the San Diego coastline. While guests are enjoying all the animal shows, exhibits and education programs SeaWorld is famous for, behind the scenes there is a **mission** to care for the environment and the animals that extends beyond the park's borders. Every visit to a SeaWorld park helps support its rescue programs. Seeing animals at a SeaWorld park supports saving them in the wild.

Support of global conservation projects

The **SeaWorld & Busch Gardens Conservation Fund** is a registered, non-profit foundation that has granted more than \$18 million in support of more than 1,000 projects around the world. In addition to direct support of environmental, research and conservation projects, SeaWorld Parks & Entertainment provides financial support and human resources to the Fund. It also offers an outlet for visitors to the parks, as well as the general public, to help protect wildlife. The Fund commits 100 percent of donations to on-the-ground wildlife conservation.

Rescue and rehabilitation

Over the last 55 years, SeaWorld has rescued more than 36,000 animals giving them a second chance at life (20,000 of those animals were rescued by SeaWorld San Diego). In 2019 alone, the SeaWorld San Diego Rescue Team came to the aid of the following animals: 808 birds (representing 74 species), 202 California sea lions, 21 elephant seals, eight harbor seals, eight Guadalupe fur seals, five sea turtles, five dolphins, two sea turtles, one northern fur seal and one whale.

- The goal is to return rescued, nursed-to-health animals to the wild for a second chance at life.
- Members of the public who see a marine animal that appears ill or abandoned can report it on SeaWorld's Rescue Hotline at (800) 541-SEAL.
- SeaWorld's Oiled Wildlife Care Center (OWCC) was established in 2000 by SeaWorld San Diego, the California Department of Fish and Wildlife and the UC Davis.
- This 8,000-square-foot center employs lessons learned from past oil spills and improvements in wildlife rescue, care and rehabilitation.
- Animal care specialists from SeaWorld have received Oiled Wildlife Care Network (OWCN) certification and annual training to care for oiled wildlife.

Marine-science research

Hubbs-SeaWorld Research Institute (HSWRI) is a non-profit research organization committed to conserving and renewing marine life to ensure a healthier planet. HSWRI provides innovative and objective scientific solutions to challenges facing ocean health in our rapidly changing world. While HSWRI is an independent research organization, it has partnered with SeaWorld for more than 50 years, sharing a fundamental appreciation and respect for animals as well as a commitment to ocean health and marine animal rescue. HSWRI's research takes its scientists to ocean basins and coastlines in the United States and around the world, but some of their most important work has been done at the SeaWorld parks. Access to SeaWorld's extensive marine zoological collection and superb facilities provides the Institute with unparalleled opportunities to advance its public-trust mission "to return to the sea some measure of the benefits derived from it."

Education and Conservation Facts: Did You Know...

- In 2011, SeaWorld San Diego eliminated the use of plastic bags in the park's gift shops. Plastic bags are a huge problem for certain species of sea turtles, especially leatherbacks, which sometimes mistake the bags for jellies. Guests can purchase either a paper or reusable bag when purchasing items from the gift shops.
- In collaboration with the San Diego Unified School District and the San Diego Workforce Partnership, SeaWorld's Ocean Link Lab immerses middle school students into the heart and science of the park with project-based learning experiences, including hands-on interaction with marine animals, a marine-debris art project, career exploration, and science stations focused on water quality, sustainable seafood and animal observation
- SeaWorld San Diego eliminated all polystyrene tableware and flatware in its dining facilities in 2013. With millions of meals served in the park each year, the removal of polystyrene foam products, which are not biodegradable, helps keep them out of local landfills, as well as in the ocean ecosystem.
- In April 2015, SeaWorld implemented a saltwater flushing system in one of the park's restrooms. In 2018 alone, the conversion resulted in more than 1.2 million gallons of fresh water.