



SeaWorld Instructional Field Trip

Group Leader Checklist and FAQs

Thank you for your reservation.

The SeaWorld Instructional Field Trip program is a self-guided educational experience that focuses on ocean animals – their habitats, adaptations, and conservation. The program includes your choice of the Dolphin or Sea Lion and Otter show (check showtimes at Seaworld.com). Check-in time starts at 9:45 a.m. and ends at 11:00 a.m. Visit SeaWorld exhibits and aquariums from 10:30 a.m. until 2:30 p.m.

Before your Field Trip

- Please share *Chaperone Tips and Guidelines* with your teachers and chaperones. A packet will be emailed to you prior to your visit.
- If you will pay by purchase order, bring the original with you the day of your field trip. Be prepared to cover any additional costs above the purchase order amount with another form of payment, excluding cash.
- Copy and distribute parking placards (1 per vehicle). Use South Shores Parkway entrance (on parking pass map) for free parking. **Money collected at tolls for parking cannot be refunded.**
- Collect any SeaWorld annual Passes and Fun Cards. (Photocopies of passes are accepted.)

Chaperones are required for all education programs. We require *at least* one adult for every 10 students and *no more* than one adult for every three students. Eligible Preschool, Kindergarten, Home School, and Special Education groups may bring one adult for every one student. (All participants pay the program fee.) Extra adults over the maximum ratio pay 20% off the current SeaWorld general admission price.

Check-in (day of the Field Trip)

- Make sure your entire group has arrived.
- Finalize the total count for your group:
 - Total number of adult chaperones.
 - Total number of students.
 - Number of adult Passes.
 - Number of child Passes.
 - Number of adults and siblings over the accepted ratio of adults and students.
- Complete the *Participant Count Sheet* prior to check-in, for either the Half-Day or Full-Day Field Trip.
- Only the group leader should check-in the school.
- Method of payment: SeaWorld accepts purchase orders, checks, or credit cards. Please use one form of payment per school. **Please note: the entire park, including the field trip register, is now cashless.** Cash may be converted to a Visa debit card at no cost at kiosks throughout the park.

Field Trip Guides and maps are available on the SeaWorld.com website. Please copy and distribute to your group as needed. Sack lunches may be carried by individuals, as we no longer offer communal storage space. Chaperones must be with students at all times, follow program guidelines, and cooperate with instructions from park employees.

Frequently Asked Questions

Can I go over the specified adult to student ratio? Any additional adults or siblings must pay the discounted rate of 20% off the current SeaWorld general admission price.

There are less than 10 people in my group. Can I still book a field trip? We require that group size is at least 10 or more students and adult chaperones.

Are teachers free? No, teachers, chaperones, and students all pay the same low rate for education programs.

Can we use annual Passes and Fun Cards for school field trip program fees? Passes and Fun Cards can be used for the Instructional Field Trip program fee.

Will we have a tour today? The SeaWorld Instructional Field Trip program is self-guided.

Are rides and shows included on the field trip? The Half-Day Instructional Field Trip program includes self-guided viewing of SeaWorld's animal habitats and a choice of one of our public animal presentations, depending on availability. Rescue Junior is not included. The Half-Day program ends at 2:30 p.m. Full-day field trips can enjoy all SeaWorld shows, rides, and attractions. Only guests with a Full-Day Field Trip wristband will be admitted to these areas.

Do we have to pay for parking? Currently, parking is free for schools and chaperones who use the Field Trip Entrance as directed on the Parking Placard and Map. Bus parking is also free. We encourage you to carpool. Guests arriving through the Tolls Plaza will be charged a non-refundable parking fee.

Can I reschedule my group's trip? Please be sure to check your school calendar and bus/transportation availability before reserving your field trip to avoid any conflicts with the field trip day you reserve. Rescheduling is subject to availability.

Can I reenter SeaWorld on the day of the field trip if I exit? You will only be able to enter the Education Gate during check-in. The gate is closed and locked after all school groups arrive. Please verify you have all belongings before exiting the park exit. If you exit early, there is no reentry through this gate.

Can we enter the park early? The education gate opens shortly after check-in begins. There is no early entry.

I paid for a group of participants that did not show up. Can I get a refund? Refunds are processed for prepaid reservations only. Before check-in, please make sure your entire group has arrived. Count and pay for all participants prior to entering the park. Refunds are not given after park entry. The Field Trip program runs rain or shine, and no refunds are given for inclement weather.

If you have any questions, please write us at:

SWC-SchoolFieldTrips@seaworld.com

Due to the hands-on nature of our operations, emails are significantly easier to respond to than phone calls, but you may also leave a message at (619) 226-3900 ext. 3202

We look forward to your visit.