SeaWorld®
SAN ANTONIO

Day Camp Parent Handbook

Young Explorer's (K-1st), Habitat Helpers (2nd-3rd), Wildlife Warriors (4th-5th), Ocean Adventure (6th-8th)



Introduction

SeaWorld Camp programs at SeaWorld San Antonio are accredited by the American Camp Association (ACA) and the Texas Department of State Health Services. To achieve and maintain this accreditation, SeaWorld San Antonio complies with and exceeds standards set by the ACA and the State to ensure a safe, educational, and enjoyable camp experience. For more information, please visit www.ACACamps.org.

This program is under the direction and supervision of the SeaWorld San Antonio Education & Conservation Department. Our Camp counselors are members of the Department with several years of experience working with and teaching students of all ages. All counselors are certified through American Red Cross with first aid, CPR and AED Certifications. All staff pass a national background check, drug test, and complete training in behavior management, abuse recognition, animal information, curriculum, and team building.

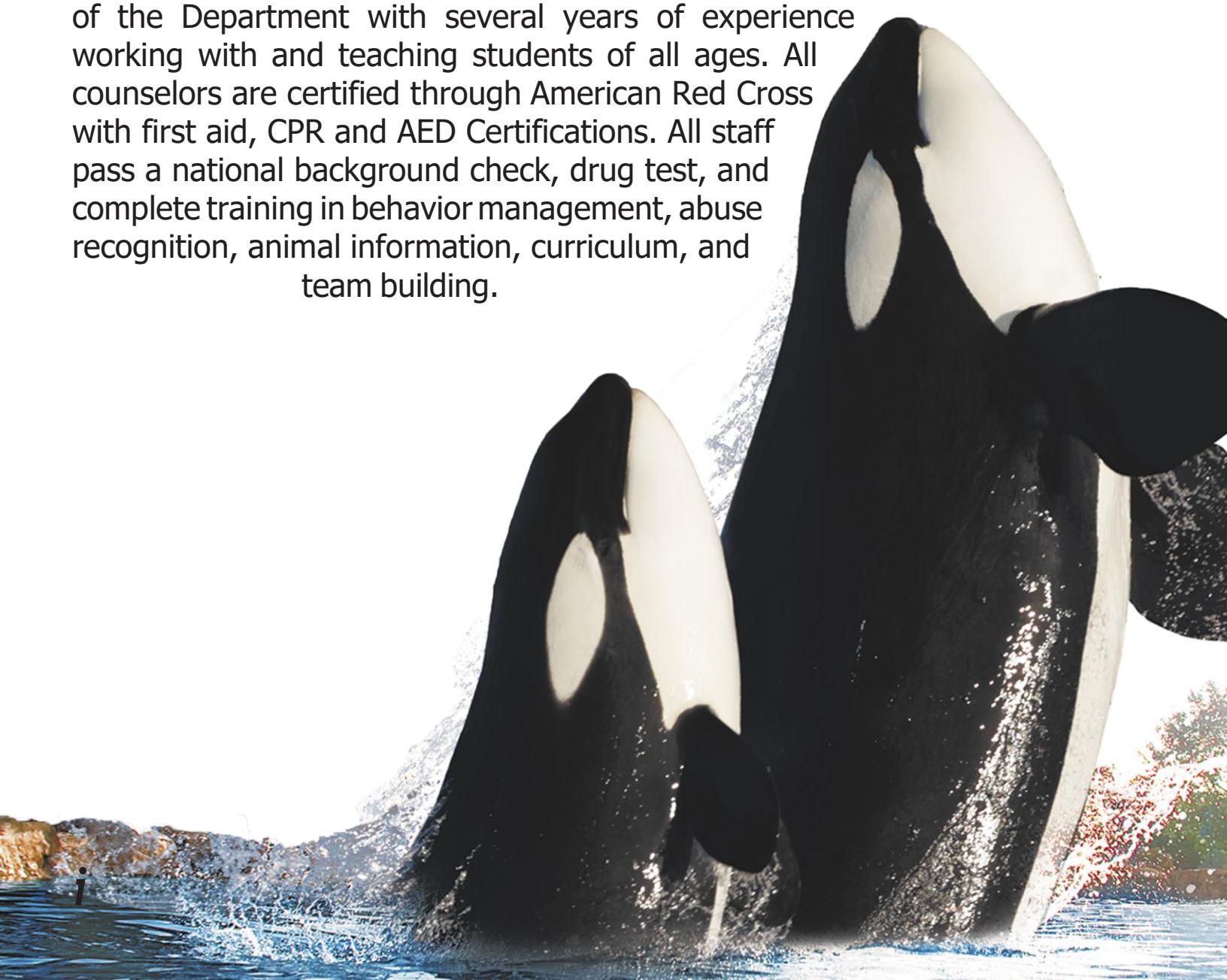


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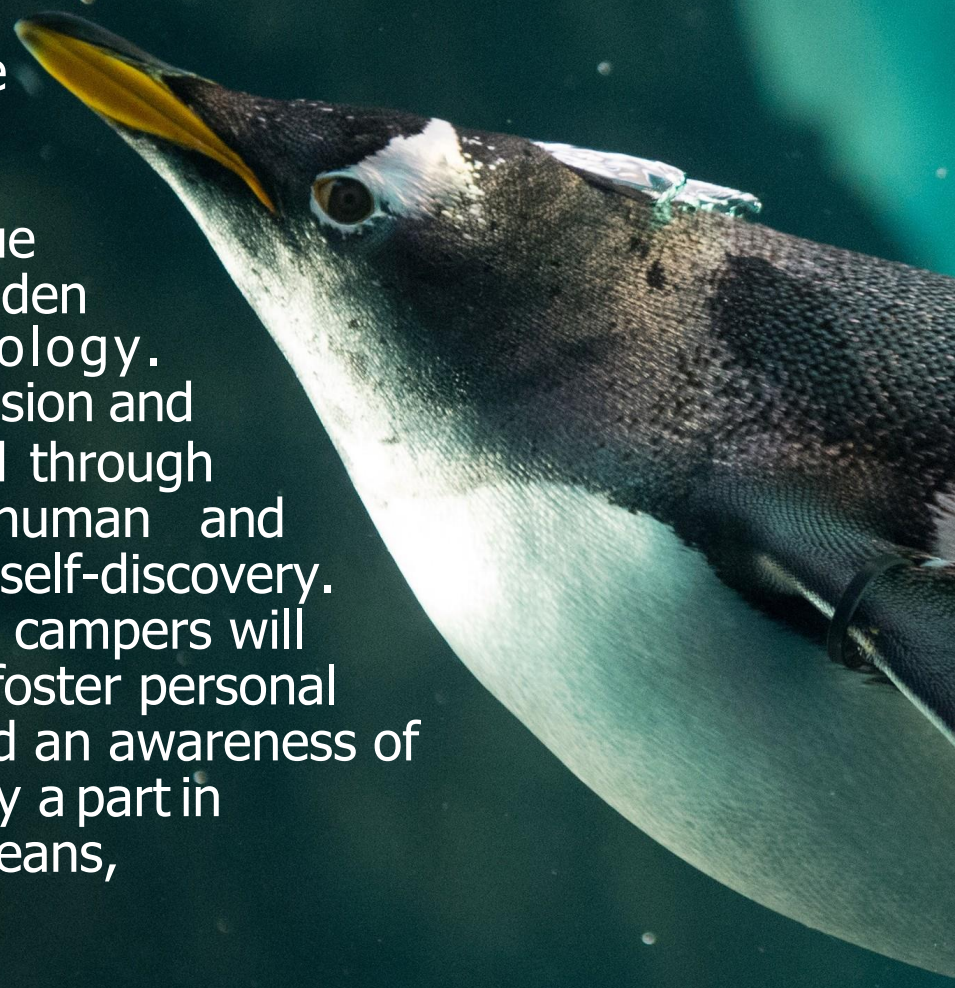
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Our Mission



At SeaWorld Camp we invite campers to explore different perspectives and their own personal limitations through unique experiences as they broaden their knowledge of ecology. We strive to inspire a passion and joy for the natural world through experiential learning, human and animal interactions, and self-discovery. Ultimately, we hope that campers will create connections that foster personal growth, stewardship, and an awareness of how their actions can play a part in protecting the world's oceans,

Registration Forms

All confirmation packet components, including health history and release forms, need to be completed and signed prior to camper participation in any camp.

SeaWorld Camp has partnered with CampDoc.com, the leading electronic health record system for camps. You will be able to complete and sign your camper's health information and releases electronically! Naturally, the security and privacy of your camper's information is very important to us. The CampDoc.com site is secure, encrypted and password protected. Only the SeaWorld San Antonio Camp team will have access to your camper's information.

Once you have registered for camp, you will receive an "Invitation" email from CampDoc.com in early April. This email will include instructions for how to create and track your unique account. CampDoc sends out periodic reminder emails for incomplete information. These notifications will come from CampDoc.com, please add this to your safe sender list to avoid accidental delivery to junk and spam folders.

Please note that CampDoc.com supports the current and previous major releases of Chrome, Firefox, Microsoft Edge, and Safari which provide improved security and performance for health information. If you have any questions regarding CampDoc.com, please contact us at SWTDayCamps@seaworld.com.

Please plan to review, complete, and sign ALL confirmation materials at least three weeks prior to your camp date. Be sure to review the insurance information, medical history, and over-the-counter medication forms carefully.



Camper Drop Off and Pick Up

The main gates (off Ellison Dr) will not open until 8:00 AM, occasionally a line will form before this time that may delay your entry. We will work with our Security team to get all our campers in as soon as possible!

Check in Location

Go through the toll booths and show your Day Camp parking pass if prompted by a staff member. Follow the road and take a left into the main parking lot in front of the main SeaWorld Arches.

For the safety of all campers, please **PARK** your car in the general parking area and walk with your camper each morning to the meeting area.

Proceed to the Main Plaza and follow the signs to move through the Check-In process.



Monday Morning Drop-Off

CHECK IN WILL BEGIN AT 8:05AM

Step 1: Form review

Camp Staff will confirm we have received your completed registration forms. You will also confirm who is authorized to pick up your child besides the legal guardians stated on your CampDoc profile?

Please note that any missing forms from your CampDoc profile will need to be completed at this time and will delay your child's check-in process.

At this time, you will receive 5 Camper tickets with your camper's name on them; these will be used to securely pick up your camper at the end of the day. A camper ticket must be given to the child's counselor before he/she will be released for pick up. This policy is for the protection of your child.

If someone else will be picking up your child, please give them a ticket (example: babysitter, carpool, grandparent, etc.).

Any person without a camper ticket must provide a form of photo identification (i.e., Driver's License, Military ID, state ID cards, etc.) that matches the name of a pickup person in the registration paperwork. A photo of the camper ticket will not be accepted.
If we have any questions about your campers Health History forms or if your camper has medication to be checked in, you will proceed to the Health Check Point.

Step 2: Health Services Station

If your camper will need to take medication while at camp or if your camper has any health needs you would like to discuss with our staff, please visit the health station. Any medications taken at camp must be checked in at the Health Services Station.
Some examples of questions we may ask include any changes to medications they are taking, current health status, any cold symptoms, or special medical needs. Health history summaries are confidential and remain with the counselors during the program.
Campers (and their parents) may be required to visit the Health Service's Station if:

- They are checking in medications. All medication needs to be in the original packaging with a prescription (if applicable).
- Discussing any specific medical concerns
- Reviewing any paperwork completed during check-in



Monday Morning Drop-Off, Continued

Step 3: Supply Station

Once campers have visited the check-in table and the Health Services' station (if applicable), they can proceed to the supply station to receive:

- 2 Camp shirts (additional shirts can be purchased at the Animal Interaction Center)
- Water Bottle and carrying sleeve

Please assist your camper in changing into one of these shirts, applying sunscreen and using the restroom located next to the Coca Cola machines. A staff member will direct you towards the restrooms.

Step 4: Security Check

Once your camper is changed, you will proceed through the Main Arches and security checkpoint to meet your camper's group.

All bags entering the park will be checked. At no time will weapons, plastic straws, coolers, alcohol, or non-service animals be allowed into the park.

Step 5: Group Meeting

Camp staff will assist you in finding your campers group. At this time, you and your camper will meet their counselor(s) for the week and place their lunches in the lunch bin for their group. The counselors will discuss any questions they may have and engage your camper in games and activities while they wait for the remainder of the group.



Once you camper has met their counselor, we ask that you please exit the plaza so that the campers can start their day.

All Parents must exit the gates by 8:45 AM.

Late arrivals must call 210.523.3608 or 361.243.5046

Tuesday to Friday Drop-Off

CHECK IN WILL BEGIN AT 8:15AM

For the remainder of the week (Tuesday-Friday), campers should check in at the main entrance gate so we can get an accurate attendance report.
Parents should assist their campers with applying sunscreen before starting the camp day. Campers can then put their lunches in the bin and their counselors will invite them in the morning's activities.

Parents are not required to go through the gates with their camper but are welcome to do so. All Parents must exit the gates by 8:45 AM.

COUNSELORSANDTHEIRCAMPERS WILL LEAVE THE PLAZA AND BEGIN THEIR DAY AT 8:45AM.

Campers arriving after 8:45AM will be considered late arrivals and may miss some activities.

Late arrivals must call 210.523.3608 or 361.243.5046



Late Drop-Offs or Absences

If your child will be late or absent, please call the Day Camp Supervisor between 7:00 and 8:00 AM at 210.523.3608 or text 361.243.5046 and leave a detailed message.

Unfortunately, missed days cannot be made-up or refunded. If you are arriving late (and have informed our office) please proceed to the Animal Interactions Center and our camp staff will meet you to escort your camper to their group.
Camp activities take place all over our park, if you are arriving late or need to pick your camper up early, we cannot guarantee that we will be able to meet you immediately.

We will do our best to meet you in a timely manner. Please try to coordinate late drop offs or early pickups with Camp Staff in advance.

Camper Pick-Up

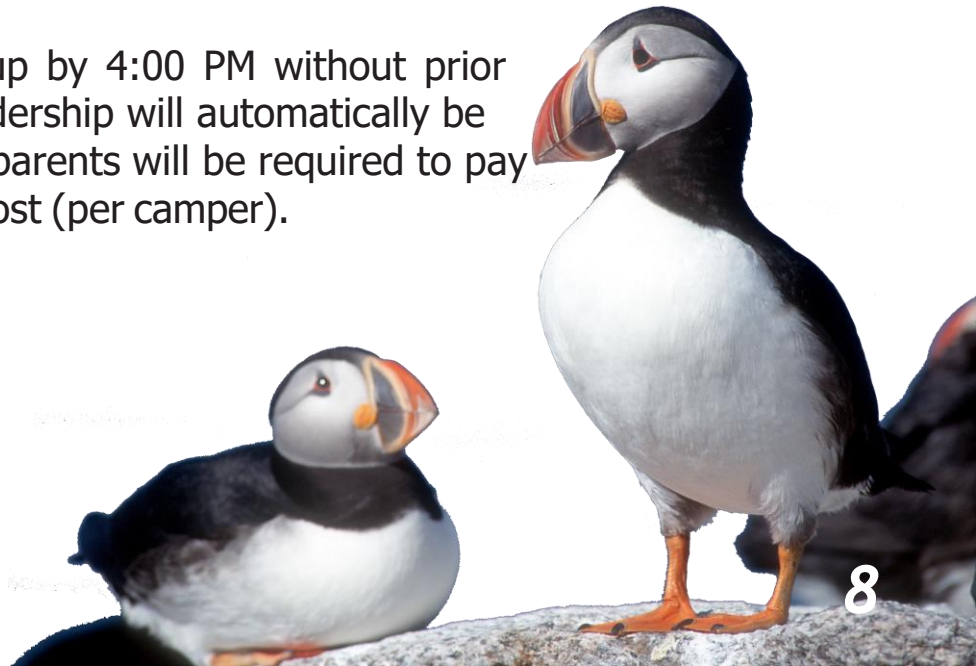
Please Park and turn off your car before proceeding to the checkout area. At no time will campers be brought to your car for pick-up. The Day Camp check out location is on the right-hand side of the Main Plaza next to the Restrooms. **Campers will not be at the checkout area until 3:30 PM.**

Campers will exit the black gate with their entire group and will sit under the awnings. Campers will not be permitted to leave until their whole group has exited and is seated. At this time the person picking up your camper will give a Camper Ticket to your camper's counselor and your camper will be released.

If the approved pick-up person does not have a camper ticket, they should proceed to the checkout table where Camp Leadership will need to check a Photo ID that matches the Name and DL # on your camper's CampDoc profile.
It is imperative any person picking up your child is listed on the CampDoc Profile.

A camper picks up ticket must be given to the child's counselor before he/she will be released for pick up. This policy is for the protection of your child. If someone else will be picking up your child, please give them a ticket (example: babysitter, carpool, grandparent, etc.). Any person without a camper ticket must provide a form of photo identification (i.e., Driver's License, Military ID, state ID cards, etc.) that matches the name of a pickup person in the registration paperwork. A photo of the camper ticket will not be accepted.

Campers that are not picked up by 4:00 PM without prior communication with Camp Leadership will automatically be enrolled in Extended Care and parents will be required to pay the $15 admission cost (per camper).



Early Pick-Up/Extended Care

Early Pick-Up

Because our camp schedule is busy, campers will only be allowed to depart at designated times to avoid disruption to camp operation. Camp Leadership will work with you to arrange the best time for you to pick up your camper. Anyone picking up campers early will still need a camper ticket or a photo ID matching camper paperwork to pick up their camper. **All early pickups must take place prior to 3:00 PM.** All camp staff are preparing for Camp Dismissal from 3:00 to 3:30 PM so we are unable to accommodate any early pick-up request during that time.

Extended Care

For families that need to pick up their campers later than 3:30 PM (after the camp session has concluded), the SeaWorld Camp staff provides Extended Care on Monday through Friday from 3:30 – 5:30 PM and is only offered to campers enrolled in a Day Camp program. The cost is **$50** per camper per week or **$15** per camper per day. Together campers and camp counselors spend time in the park visiting animal habitats and SeaWorld attractions.

Campers will return to the entrance between 5:15 PM – 5:30 PM and should be picked up no later than 5:30 PM. We may not be able to accommodate early pickups, please speak with Camp Leadership if you have any questions. Registration is available by calling the Education office at 210.523.3608 or by visiting the Animal Experience Center on Monday morning.



Camp Policies - Admission and Attire

Admission and Fees

Camp fees DO NOT include admission into the park before or after camp. Please note that park admission is not required to visit Discovery Point (Explorer's Reef and Dolphin Lagoon exhibits) or the SeaWorld Store gift shop. Campers will not have time to shop during the camp day but parents can take their campers to shop at the SeaWorld Store after they have been picked up.

Attire

The SeaWorld Camp t-shirt (issue at check in) should be worn daily. This shirt is easily identifiable for Camp and Park Staff and allows counselors to manage their groups more effectively. Please note that camp t-shirts that are altered in any way (have been deliberately cut, ripped or torn) will not be allowed. Additional camp shirts will be available for purchase for $10 each at the Animal Interaction Center. Campers are welcome to wear past years' camp t-shirts as well.

Please dress your child in cool, comfortable play clothes and comfortable walking shoes (flip-flops are not recommended). Campers will walk a lot throughout the day (3-4 miles) and will most likely get wet every day. We ask that all campers dress appropriately (e.g., shorts should be at least mid-thigh) and no offensive language or logos on clothing will be allowed. Bathing suits may be worn underneath regular clothing, but the camp t-shirt and shorts must be always worn. Keep in mind, Texas is hot in the summertime; therefore, a hat and sunscreen are recommended. Campers should bring their water bottles each day.

Wednesday of each week will be a splash day and campers are encouraged to wear clothing that can dry quickly. They are permitted to wear swimsuits or rash guards underneath their camp shirt.

Parents may wish to bring a change of clothes or a towel for campers to use at the end of the day to keep their car dry. We do not recommend sending your camper with a towel, as they will be participating in water activities all day.

Also, consider the weather report. The campers will be outside for most of each day. If rain is predicted, please send a raincoat or poncho (no umbrellas). Names should be on all personal items (e.g., lunch boxes, cameras, hats). Lost and found items will be taken to the park's lost and found at Guest Services. If you do lose something at camp, tell a counselor as soon as possible or fill out a lost and found report at www.SeaWorld.com.

Camp Policies - Behavior Concerns

Behavior Concerns

Upon arrival to the program, counselors will review examples of acceptable and unacceptable behavior and campers are expected to adhere to these guidelines. If a behavior problem arises, counselors will first discuss the problem with the individual. If the problem continues, the camper may forfeit participation in future program activities.

If the problems are severe, the parent will be contacted to discuss the problem. Finally, if the problem is not rectified, the parents are responsible for returning to the park to check-out the camper from the program and a refund will not be issued.

Campers are expected to behave within the following rules:

1. Be Kind
2. Be Safe
3. Be Responsible
4. Have Fun!

Your camper's counselors may wish to discuss your camper's behavior during the day (positive and negative) at check out. Please help us in enforcing all camp rules and let us know if there is anything we can do to help your camper be the best they can be while at camp.

Camp Policies - Regulations and Friends

Camp Regulations

SeaWorld San Antonio Camps strictly enforces the following regulations. Violations may result in disciplinary action up to and including removal or exclusion from certain activities or removal from the camp program.

1. Weapons and firearms are prohibited.
2. The use of alcohol, drugs, and smoking is prohibited.
3. Please do not bring any pets. This includes dogs, cats, hermit crabs, lizards, etc.
4. Personal sports equipment, such as bats, balls, etc., is not allowed at camp. If sports equipment is to be used in an activity it will be provided.
5. Campers are never permitted to ride in any vehicles unless accompanied by their parents or by a SeaWorld Camp staff member. At NO time are personal vehicles used.
6. Campers should always stay with their group.
7. Cursing, inappropriate, or vulgar language will NOT be tolerated at camp.
8. Stealing, lying, and cheating are intolerable under any circumstances. We do not tolerate disrespectful behavior toward other campers, park staff, or park guests.
Put downs and bullying may result in dismissal from camp.
9. Cell phones should not be used at camp. If a cell phone is brought for use after camp, it will be placed in the camper's lunch box throughout the camp day. This policy is to protect your camper and their property. SeaWorld is not responsible for theft or damage to cell phones at camp. Please notify the counselor if a camper needs to carry a cell phone.

Camper Friends

For campers to be placed in the same camp group, they must be of the same age group.
You will have the opportunity to indicate if you would like your camper to be placed in the same group as a friend in the CampDoc forms. We will do our best to place friends together, but it is not guaranteed.



Camp Policies - Lunch and Snack

CAMPERS MUST BRING THEIR OWN LUNCH EVERY DAY

Must be packed in a small lunch box or disposable bag. Please take the following into consideration:

- Clearly label your child's lunch box with their first and last name.
- Lunches are stored in secure locations; however, refrigeration is not available. We recommend that lunches contain non-perishable items or an ice pack to keep perishable items cool.
- We ask lunch containers to be standard size so they can fit within our transport containers.
- Campers are not permitted to share any of their lunch items with other campers, even siblings.

Each camper will be given 1-2 snacks per day; snacks are individually packaged and may include dairy or egg products. SeaWorld Camp is NOT a nut free zone and snacks may have been packaged in a facility that also handles peanuts. Campers with allergies are encouraged to bring their own snacks and accommodations can be made for campers with allergies. Please discuss any severe allergies with Camp Leadership and your child's counselor(s).

Hydration

Campers are provided with a water bottle that they should bring with them every day. Camp staff will make several stops a day to allow campers to fill their water bottles. We take hydration very seriously and ask you to help us by not filling your child's water bottle with anything except water. If a water bottle is left at home, a new one can be purchased for $4.

Camp Policies - Medication

All medication (prescription, nonprescription and over the counter) must be checked-in with the camp counselor upon arrival at camp each day.

MEDICATIONS MUST BE IN THE ORIGINAL PACKAGING THAT IDENTIFIES THE PRESCRIBING PHYSICIAN, NAME OF MEDICATION, DOSAGE AND FREQUENCY OF ADMINISTRATION.

Only medication listed on the Health History forms will be administered during camp hours. Medications will be kept in a locked area and administered only by SeaWorld Health Services staff unless it is an emergency medication. Medication should be picked up from your child's camp counselor daily.

To assist our camp counselors and medical staff, we ask that all medication be placed in a zip sealed plastic sandwich bag, labeled using a permanent marker with your camper's name.

While at camp, campers may experience certain general ailments such as headaches, upset stomach, menstrual cramps, cuts, or scrapes, etc. **The Busch Gardens' Medical Director has provided an appropriate dosage for the over the counter (OTC)medicines provided by the park. These medications do not need to be sent with your camper. See CampDoc for the OTC medications we provide.** Please contact us if you have questions regarding OTC Medications.

Camp Policies - Guardian Notification

It is our policy to keep the parents or guardians of our campers informed of camper health concerns and behavior during their child's camp experience.

SeaWorld Camp Staff will notify you for the following health reasons:

- Any minor injury requiring more than a small adhesive bandage.
- Any illness requiring a visit to our Health Services office.
- Any illness or injury resulting in Camp Staff transporting the camper to a doctor's office, clinic, or hospital emergency room.

SeaWorld Camp Staff will also notify parents or guardians in the case of behavioral or social problems while at camp.

Some of these behavioral concerns might include:

- Flagrant disregard or breaking of Camp Rules and Regulations.
- Any behavior that endangers or harms any other camper, staff member, guest, or animal.
- Behavioral or disciplinary problems for which the camper has been pulled aside and counseled by the counselor, Camp Supervisor, or Camp Manager.

We will contact the parent or guardian by phone, in the presence of the camper, to discuss the situation and conditions for remaining in camp or arrangements for ending the camp experience.

In the event of an emergency or other situation that may impact the camp experience, a member of the Camp Leadership team will contact you via phone. If you cannot be reached, the person listed as the emergency contact will be notified.

Camp Policies - Rescheduling and Rides

Rescheduling and Cancellation

If you must reschedule your SeaWorld Camp session, please be aware there is a $25 rescheduling fee per camper per change if made within 2 weeks of your camp date. If you must cancel your camp session, please call **210.523.3608**. All cancellations are subject to a $40 cancellation fee. A 20% refund will be given to cancellations made 2 weeks prior to camp, 80% for those made 4 weeks prior, and 100% for those made 6 weeks in advance. Cancellations made less than 2 weeks before the camp session begins or requests for refunds for missed programs will not be refunded. Substitutions can be made for children of the same age for any camp session before the start of a camp session.

Rides

Campers must meet all height requirements to ride any ride at SeaWorld. Campers will not be allowed to ride any ride next to a park guest; they may only ride next to another camper or counselor. We do our best to schedule ride time for campers each day but scheduling conflicts as well as unforeseen circumstances (such as ride maintenance or weather) may prevent campers from riding. Campers who do not wish to ride a ride will stay with a counselor at the base of the ride participating in other games and/or activities.

- Great White (Inverted Steel Coaster) - Must be 54 inches tall to ride
- Steel Eel (Hyper Coaster) - Must be 48 inches tall to ride
- Sea Swinger - Must be 48 inches tall to ride
- Wave Breaker (Family Coaster)- Must be 48 inches to ride
- Tidal Surge (Swing Ride) – Must be 48 inches to ride
- Texas Stingray (Roller Coaster) - Must be 46 inches to ride
- Rio Loco (River Rapids Ride) - Must be at least 42 inches tall to ride
- Riptide Rescue - Must be 45 inches to ride
- Abby Cadabby's Rocking Wave – Riders must be 42 inches tall or accompanied by a supervising companion at least 14 years old. Handheld infants may not ride.
- Grover's Round Up (Carousel) – Riders must be 42 inches tall or accompanied by a supervising companion at least 14 years old.
- Journey To Atlantis – Must be 40 inches tall to ride
- Grover's Box Car Derby (Kiddie Coaster) – Riders between 38 and 41 inches must be accompanied by a supervising companion at least 14 years old, riders under 38" may not ride.
- Elmo's Dolphin Dive – Riders must be 36 inches tall or accompanied by a supervising companion at least 14 years old.
- Big Bird's Spinning Reef – Riders must be 36 inches tall or accompanied by a supervising companion at least 14 years old.

Camp Policies - Shopping and Staffing

Shopping

Campers will not have an opportunity to shop during the camp week. Parents can escort their campers to shop at the SeaWorld store gift shop after they have been picked up (park admission is not required for this portion of the park).

Staffing

The Education and Conservation Department at SeaWorld San Antonio employs a staff of counselors who undergo a wide range of training sessions including group and behavior management, youth development, and animal information. All counselors possess American Heart Association CPR/AED certification, and all staff must pass a criminal background check and drug test.

SeaWorld Camp programs are accredited by the American Camp Association (ACA). To achieve and maintain this accreditation, SeaWorld San Antonio complies with or exceeds standards set by the ACA. For all camp programs, the minimum number of counselors in attendance will comply with the ACA recommendations for staff to camper ratios.

Age of Campers	Number of Staff
Kindergarten - 1st Grade	1 Staff Member for every 7 Campers
2nd - 3rd Grade	1 Staff Member for every 8 Campers
4th - 5th Grade	1 Staff Member for every 10 Campers
6th - 8th Grade	1 Staff Member for every 10 Campers

Camp Policies - Weather Emergencies

Camp management and counselors balance the components of the program with the current weather conditions. Weather conditions are monitored closely by our Security department. The enjoyment of the park elements is contingent upon the proximity and nature of weather factors such as lightning or high winds. Rain and afternoon thunderstorms are common in Texas and may affect some camp activities. In the event of lightning or tornado warnings in the immediate vicinity, campers will be moved to the closest indoor location until the threat has passed. Indoor activities are planned if thunderstorms prevail.

Our Park observes strict weather protocols. When lightning has been spotted within 3 miles of our park, for everyone's safety, guests and team members are required to seek shelter. Once the weather passes, we can resume activities.
Camp dismissal may proceed as normal during inclement weather but be advised that campers' arrival at the pick-up area may be delayed. You are welcome to wait until the inclement weather passes before proceeding to the pick-up area as dismissal will be extended to ensure everyone's safety.

During more severe weather or weather that may impact the entire camp day, camp management will decide about canceling a camp on a case-by-case basis. Once camp is canceled, it cannot be rescheduled for the original date even if the weather clears or other factors change. Parents/guardians will be contacted in a timely manner should such an event occur. Camp is not canceled for rain. In the event of dangerous weather (i.e. hurricane) we will notify you the day before about camp closure.



Camp Activities - Sample Schedule

Sample Schedule

Campers will be participating in a variety of activities every day and our schedule is always changing. You can use this sample schedule to prepare your camper for their camp experience, but it is not a guarantee of what they will do during the day.

8:15 AM- 8:25 AM	Arrive at SeaWorld
8:25 AM – 8:45 AM	Check In with Counselors Change into shirts and meet with group
8:45 AM -9:00 AM	Start the day with a Morning Ceremony
9:00 AM- 9:15 AM	Team Meeting to discuss the daily schedule
9:15 AM- 10:15 AM	Visit Explorer's Reef to learn about Sharks, Stingrays, Fish, and Coral Reefs
10:15 AM- 10:45 AM	Visit KeRe Reef to feed Stingrays
11:00 AM-11:30 AM	Ride Journey to Atlantis
11:30 AM-12:00 PM	Go behind the scenes at Zoological Support to learn how we care for our animals
12:00 PM-12:30 PM	Eat Lunch
12:45 PM-1:00 PM	Sit in reserved seats at Orca Stadium
1:00 PM-1:40 PM	Watch Orca Encounter
1:40 PM-2:10 PM	Play the Animal Training Game to learn about how we train our animals
2:10 PM-2:20 PM	Eat a Snack
2:30 PM-3:20 PM	Visit Bay of Play or Ride Rides
3:20 PM-3:30 PM	Team Meeting and get lunchbox
3:30 PM	Check Out

Extended Care

3:30 PM-5:30 PM Group and Counselors will decide the schedule. May include rides, shows, visiting animal exhibits, watching Sea Rescue, or other various activities.

What will my Camper learn this week?

While all our campers will visit all our animal exhibits, each age group will have different learning objectives. Our counselors will facilitate learning through informative interpretation, hands on labs and activities, art experiences, games, and artifact exploration.

Frequently Asked Questions

What time can I drop off my child in the morning?

You may drop off your camper as early as 8:05 AM, the main gates into the parking lot will not be open before this time. If you arrive after 9:00 AM, please inform an Ambassador at the Animal Interaction Center or call the Education Office at 210.523.3608 or text 361.243.5046 and a member of Camp leadership will escort your child to their group.

Can my child stay in the park after camp unattended?

Park admission is not included in the price of a camp program. Campers can only re-enter the park with a parent or guardian and must pay full admission.

If I am already in the park, where do I go to pick up my child after camp?

To pick up your child from inside the park, please coordinate with camp leadership to choose a designated time and location. Anyone picking up a camper must have a Camper Ticket with the camper's name or a Photo ID matching the name and DL number of an approved pick-up person. SeaWorld Camp will not hold on to any personal items after their camp experience is completed.

Whom do I contact if my child is going to be late or miss a day of camp?

If your child will be late or absent, please call the Education Office at 210.523.3608. Refunds are not given for missed days.

How do I arrange to pick up my child early?

Because our camp schedule is busy, campers will only be allowed to depart at designated times to avoid disruption to camp operation. Camp Leadership will work with you to arrange the best time for you to pick up your camper. Anyone picking up campers early will still need a camper ticket or a photo ID matching camper paperwork to pick up their camper. **All early pickups must take place prior to 3:00 PM.** All camp staff are preparing for Camp Dismissal from 3:00 to 3:30 PM, so we are unable to accommodate any early pick-up request during that time. If you have an emergency, please call the Camp Office at 210.523.3608.

What do I need to do if somebody else is going to pick up my child from camp?

If someone else is picking up your camper in the afternoon, you must provide the escort with a Camper Ticket for that child or add them as a pickup person on your camper's paperwork. Anyone picking up a camper without a Camper Ticket must show a photo ID that matches the name and license number of a designated pick-up person on the camper's paperwork. If we have any concerns, the camp supervisor will contact the parent/guardian for instructions before releasing a child. Please call or text the camp supervisor at 361.243.5046 to discuss any changes to who is picking up your child.

What should I do if I am picking up someone else's child?

You must arrange to use a Camper Ticket through that child's parent/ guardian or show a valid photo I.D. that matches a name on the child's confirmation paperwork.

Frequently Asked Questions, Continued

Do campers have to participate in all activities?

We design events to be enjoyable however we realize that sometimes the schedule includes something new for some participants. Everyone is encouraged to participate to the best of their ability during group activities, but participation is up to the discretion of the camper and alternative opportunities may or may not be available. Campers may be asked to sit out of activities for failure to follow Camp Rules; parents will be notified of these situations.

Are there any health concerns for which my child may be sent home?

Head lice, impetigo, and ringworm are common childhood infections that are highly contagious. If Health Services staff identifies that your child is infected, we may be forced to send him or her home. Please evaluate any open wounds or irritations before sending your camper, to avoid any inconvenience or disappointment.

When does my child get his/her t-shirt?

Campers receive their t-shirt during check-in on the first day of camp. Additional t-shirts are available for purchase during your child's camp week for $10 each.

Does my child need to bring any money?

Campers are provided with everything needed during their day at camp. There will be no time to shop, so please do not send your child to camp with money. SeaWorld is not responsible for lost money or valuables. Campers will not be allowed to purchase food or drinks from snack stands or restaurants, they will need to bring their own lunch.

How do I add the extended care add-on option for my camper(s)?

You may contact Education Reservations at 210-520-4SEA (4732) to add this option at any time. If your child is signed up for Extended Care, please pick them up from the pick-up area, between 5:15 and 5:30 PM.



Important Contact Information

Education Office phone- 210.523.3608

Camp Supervisor During Camp- 361.243.5046

Camp Email- SWTDayCamps@seaworld.com

If you have any questions or concerns, please call the Education Department at 210.523.3608.
In the event of an emergency during camp, please call SeaWorld Security at 210.523.3683.

