

SEAWORLD DAY CAMP PARENT HANDBOOK

SEAWORLD CAMP MISSION

At SeaWorld Camp we invite campers to explore different perspectives and their own personal limitations through unique experiences as they broaden their knowledge of ecology. We strive to inspire a passion and joy for the natural world through experiential learning, human and animal interactions, and self-discovery. Ultimately, we hope that campers will create connections that foster personal growth, stewardship, and an awareness of how their actions can play a part in protecting the world's oceans

ENHANCED SAFETY MEASURES

We recognize that the safety guidelines pertaining to COVID-19 are constantly changing. We will continue to monitor the best practices released by the CDC and the American Camping Association and adapt our policies as needed. Because of this, the policies in this Handbook are subject to change. Please watch out for emails and messages through the CampDoc platform for the most up to date information.

SeaWorld San Antonio is committed to the health and safety of our guests, employees, and the animals in our care. We have worked diligently with state and local health officials, outside consultants and attraction industry leaders to enhance our already strict health, safety and cleanliness standards. The protocols and guidelines will be modified based on evolving industry standards and methodologies, including public health and governmental directives, and advancing scientific knowledge on the transmissibility of COVID-19. We are excited to continue to provide our campers with fun, inspiring and memorable experiences, while addressing important health and safety needs during this time. The following enhanced safety measures have been incorporated into our Summer Camp operations:

- Face coverings are now voluntary for fully vaccinated Campers and Camp Staff. Persons are considered fully vaccinated two weeks after their second dose in a two-dose series, or two weeks after a single-dose vaccine.
- Individuals who are not fully vaccinated against COVID-19, including children not eligible for vaccination, are still required to wear a face covering during all aspects of camp programming. Face coverings can be removed when eating, drinking, or participating in water activities where masks are prohibited for safety.
- Health pre-screenings are required for both campers and staff prior to the start of camp.
- Staff ratios have been increased and group sizes lowered. Additionally, different grade groups will have limited contact with each other to increase physical distancing.
- Campers will have increased access to handwashing and hand sanitizer stations, especially at check-in, before meals, and after restroom use.
- Modified arrival and dismissal procedures to practice physical distancing.
- Significant disinfecting of supplies and activity areas throughout the day.
- Enhanced staff training.

REGISTRATION FORMS

All confirmation packet components, including health history and release forms, need to be completed and signed prior to camper participation in any camp. SeaWorld Camp has partnered with CampDoc.com, the leading electronic health record system for camps. You will be able to complete and sign your camper's health information and releases electronically! The security and privacy of your camper's information is very important to us. The CampDoc.com site is secure, encrypted and password protected. Only the SeaWorld San Antonio Camp team will have access to your camper's information.

Once you have registered for camp, you will receive an "Invitation" email from CampDoc.com. This email will include instructions for how to create and track your unique account. CampDoc.com sends out periodic reminder emails for incomplete information. These notifications will come from CampDoc.com, so please add this to your safe sender list to avoid accidental delivery to junk and spam folders.

Please note that CampDoc.com supports the current and previous major releases of Chrome, Firefox, Microsoft Edge, and Safari which provide improved security and performance for health information. If you have any questions regarding CampDoc.com, please contact us at SWTDayCamps@seaworld.com.

Please plan to review, complete, and sign ALL confirmation materials at least three weeks prior to your camp date. Be sure to review the insurance information, medical history and over-the-counter medication forms carefully.

CAMPER DROP OFF AND PICK UP

The main gates (off of Ellison Dr) will not open until 8:00 AM, occasionally a line will form before this time that may delay your entry. We will work with our Security team to get all of our campers in as soon as possible! Please arrive with plenty of time, as we have incorporated enhanced safety features at Check In.

Check in Location

Go through the toll booths, if staffed, show the Ambassador your Day Camp parking pass, if prompted by a staff member. Follow the road and take a left into the main parking lot. For the safety of all campers, please PARK your car in the general parking area and walk with your camper each morning to the meeting area.

Proceed to the Main Plaza and follow the signs to move through the Check-In process.



Monday Check-In 8:05 AM

Step 1: Form review

Camp Staff will confirm we have received your completed registration forms. You will also confirm who is authorized to pick up your child besides the legal guardians stated on your CampDoc profile. Please note that any missing forms from your CampDoc profile will need to be completed at this time and will delay your child's check-in process.

At this time, you will receive 5 Camper tickets with your camper's name on them; these will be used to securely pick up your camper at the end of the day. **A camper pick up ticket must be given to the child's counselor before he/she will be released for pick up.** This policy is for the protection of your child. If someone else will be picking up your child, please give them a ticket (example: babysitter, carpool, grandparent, etc.). Any person without a camper ticket must provide a form of photo identification (i.e. Driver's License, Military ID, state ID cards, etc.) that matches the name of a pick up person in the registration paperwork. A photo of the camper ticket will not be accepted.

If we have any questions about your campers Health History forms or if your camper has medication to be checked in, you will proceed to the Health Check Point.

Step 2: Health Check Point

If your camper will need to take medication while at camp or if your camper has any health needs you would like to discuss with our staff, please visit the Health Station. Some examples of questions we may ask include any changes to medications they are taking, current health status, any cold symptoms, or special medical needs. Health history summaries are confidential and remain with the counselors during the course of the program. Campers (and their parents) may be required to visit the Health Service's Station if:

- They are checking in medications. All medication needs to be in the original packaging with a prescription (if applicable).
- Discussing any specific medical concerns

- Reviewing any paperwork completed during check-in

Step 3: Supply Station

Once campers have visited the check-in table and the Health Services' station (if applicable), they can proceed to the supply station to receive:

- 2 Camp shirts (additional shirts can be purchased at the Animal Interaction Center)
- Water Bottle and carrying sleeve
- 1 Camp mask. Campers can choose to wear the provided mask or their own. We do ask that each camper brings an extra mask in a labeled ziploc bag in the case that theirs is lost or gets wet. We will have extra disposable masks for emergencies.

Please assist your camper in changing into one of these shirts, applying sunscreen and using the restroom located next to the Coca Cola machines.

Step 4: Security Check

Once your camper is changed, you will proceed through the Main Arches and security checkpoint to meet your campers group.

All bags entering the park will be checked. At no time will weapons, plastic straws, coolers, alcohol, or non-service animals be allowed into the park.

Step 5: Group Meeting

Camp staff will assist you in finding your campers group. At this time, you and your camper will meet their counselor(s) for the week and place their lunches in the lunch bin for their group. The counselors will discuss any questions they may have and engage your camper in games and activities while they wait for the remainder of the group. Once you camper has met their counselor, we ask that you exit the plaza so that the campers can start their day. All Parents must exit the gates by 8:45 AM.

Tuesday to Friday Drop Off 8:15 AM

For the remainder of the week (Tuesday-Friday), campers should check in at the gate so we can get an accurate attendance report. Parents should assist their campers applying sunscreen before starting the camp day. Campers can then put their lunches in the bin and their counselors will include them in the morning's activities. Parents are not required to go through the gates with their camper but are welcome to do so. All Parents must exit the gates by 8:45 AM.

Late Drop Offs or Absences

If your child will be late or absent, please call the Day Camp Supervisor between 7:00 and 8:00 AM at 210-523-3608 and leave a detailed message. Unfortunately, missed days cannot be made-up or refunded. If you are arriving late (and have informed our office) please proceed to the Animal Interactions Center and our camp staff will meet you to escort your camper to their group. Camp activities take place all over our park, if you are arriving late or need to pick your camper up early, we cannot guarantee that we will be able to meet you immediately. We will do our best to meet you in a timely manner. Please try to coordinate late drop offs or early pickups with Camp Staff in advance.

Camper Pick Up

Please park and turn off your car before proceeding to the check out area- at no time will campers be brought to your car for pick-up. The Day Camp check out location is on the right-hand side of the Main plaza next to the Restrooms. Campers will not be at the checkout area until 3:30 PM.

Campers will exit the black gate with their entire group and will sit under the awnings. Campers will not be permitted to leave until their whole group has exited and is seated. At this time the person picking up your camper will give a Camper Ticket to your camper's counselor and your camper will be released. If the approved pick up person does not have a camper ticket, they should proceed to the check out table where Camp Leadership will need to check a Photo ID that matches the Name and DL # on your camper's CampDoc profile.



A camper pick up ticket must be given to the child's counselor before he/she will be released for pick up. This policy is for the protection of your child. If someone else will be picking up your child, please give them a ticket (example: babysitter, carpool, grandparent, etc.). Any person without a camper ticket must provide a form of photo identification (i.e. Driver's License, Military ID, state ID cards, etc.) that matches the name of a pick up person in the registration paperwork. A photo of the camper ticket will not be accepted.

Campers that are not picked up by 4:00 PM without prior communication with Camp Leadership will automatically be enrolled in Extended Care and parents will be required to pay the \$15 admission cost (per camper).

Early Pick Up

Because our camp schedule is busy, campers will only be allowed to depart at designated times to avoid disruption to camp operation. Camp Leadership will work with you to arrange the best time for you to pick up your camper. Anyone picking up campers early will still need a camper ticket or a photo ID matching camper paperwork in order to pick up their camper. All early pick ups must take place prior to 3:00 PM. All camp staff are preparing for Camp Dismissal from 3:00 to 3:30 PM. so we are unable to accommodate any early pick up request during that time.

Extended Care

For families that need to pick up their campers later than 3:30 PM (after the camp session has concluded), the SeaWorld Camp staff provides Extended Care on Monday through Friday from 3:30 – 5:30 PM and is only offered to campers enrolled in a Day Camp program. The cost is \$50 per camper per week or \$15 per camper per day. Together campers and camp counselors spend time in the park visiting animal habitats and SeaWorld attractions.

Campers will return to the entrance between 5:15 PM – 5:30 PM and should be picked up no later than 5:30 PM. We may not be able to accommodate early pickups, please speak with Camp Leadership if you have any questions. Registration is available by calling the Education office at 210-523-3608 or by visiting the Animal Experience Center on Monday morning.

CAMP POLICIES

Admission and Fees

Camp fees **DO NOT** include admission into the park before or after camp. Please note that park admission is not required to visit Discovery Point (Explorer's Reef and Dolphin Lagoon exhibits) or the SeaWorld Store gift shop. Campers will not have time to shop during the camp day but parents can take their campers to shop at the SeaWorld Store after they have been picked up.

Attire

The SeaWorld Camp t-shirt (issue at check in) should be worn daily. This shirt is easily identifiable for Camp and Park Staff and allows counselors to manage their groups more effectively. Please note that camp t-shirts that are altered in any way, and have been deliberately cut, ripped or torn will not be allowed. Additional camp shirts will be available for purchase for \$10 each. Campers are welcome to wear past years' camp t-shirts as well.

Please dress your child in cool, comfortable play clothes and comfortable walking shoes (flip-flops are not recommended). Campers will walk a lot throughout the day (3-4 miles) and will most likely get wet every day. We ask that all campers dress appropriately (e.g., shorts should be at least mid-thigh) and no offensive language or logos on clothing will be allowed. Bathing suits may be worn underneath regular clothing but the camp t-shirt and shorts must be worn at all times. Keep in mind, Texas is hot in the summertime; therefore, a hat and sunscreen are recommended. Campers should bring their water bottles each day.

Wednesday of each week will be a splash day and campers are encouraged to wear clothing that can dry quickly. They are permitted to wear swimsuits or rash guards underneath their camp shirt. Parents may wish to bring a change of clothes or a towel for campers to use at the end of the day to keep their car dry. At some splash elements facemasks are prohibited. Please notify your child's counselor if you would like your camper to participate in alternative activities during this time.

Also, consider the weather report. The campers will be outside for the majority of each day. If rain is predicted, please send a raincoat or poncho (no umbrellas). Names should be on all personal items (e.g., lunch boxes, cameras, hats). Lost and found items will be taken to the park's lost and found at Guest Services. If you do lose something at camp, tell a counselor as soon as possible or fill out a lost and found report at www.SeaWorld.com.

Behavior Concerns

Upon arrival to the program, counselors will review examples of acceptable and unacceptable behavior and campers are expected to adhere to these guidelines. If a behavior problem arises, counselors will first discuss the problem with the individual. If the problem continues, the camper may forfeit participation in future program activities. If the problems are severe, the parent will be contacted to discuss the problem. Finally, if the problem is not rectified, the parents are responsible for returning to the park to check-out the camper from the program and a refund will not be issued.

Campers are expected to behave within the following rules:

1. Be Kind
2. Be Safe
3. Be Responsible
4. Have Fun!

Your camper's counselors may wish to discuss your camper's behavior during the day (positive and negative) at check out. Please help us in enforcing all camp rules and let us know if there is anything we can do to help your camper be the best they can be while at camp.

COVID-19 Protocols

In the unlikely event that a camper exhibits any symptoms related to COVID-19, A Communicable Disease Plan has been developed to prepare Health Services and Camp Leadership to respond safely and efficiently to ensure the safety of the individual affected and the group.

If a member of our Health Services team determines that a camper presents symptoms that could be related to COVID-19, the following steps will occur:

- Camp staff will escort the camper to our designated rest area, and provide an opportunity for the camper to rest while they wait for their pick up.

- Camp Leadership team will notify the camper's parent and/or emergency contact that their camper is displaying symptoms that could be related to COVID-19 and that immediate arrangements need to be made to have their camper picked up within the hour.
- If a camper is sent home due to displaying symptoms related to COVID-19, they are only permitted to return to finish out that session of camp if they can produce a negative test result. Camp Leadership will work with the impacted family to determine what options exist, including rebooking to a later date (pending availability) or a partial refund for the days of camp missed.

Camp Leadership will also send home a notice to all families if an individual in their camper's group is sent home because they exhibited symptoms that could be related to COVID-19. For privacy, individuals will not be identified in any notice or communication.

Camp Leadership will directly communicate with any families if it is determined that their camper has come in close contact with an individual that potentially exhibited symptoms related to COVID-19. Close contact is defined as being within 6 feet of an infected person for 15 minutes or more over a 24 hour period within 2 days before illness onset.

Camp Regulations

SeaWorld San Antonio Camps strictly enforces the following regulations. Violations may result in disciplinary action up to and including removal or exclusion from certain activities or removal from the camp program.

1. While at camp weapons or firearms are prohibited.
2. The use of alcohol, drugs, and smoking is prohibited.
3. Please do not bring any pets. This includes dogs, cats, hermit crabs, lizards, etc.
4. Personal sports equipment, such as bats, balls, etc., is not allowed at camp. If sports equipment is to be used in an activity it will be provided.
5. Campers are never permitted to ride in any vehicles unless accompanied by their parents or by a SeaWorld Camp staff member. At NO time are personal vehicles used.
6. Campers should stay with their group at all times.
7. Cursing, inappropriate, or vulgar language will NOT be tolerated at camp.
8. Stealing, lying, and cheating are intolerable under any circumstances. We do not tolerate disrespectful behavior toward other campers, park staff, or park guests. Put downs and bullying may result in dismissal from camp.
9. Cell phones should not be used at camp. If a cell phone is brought for use after camp, it should remain off until after camp is over. SeaWorld is not responsible for theft or damage to cell phones at camp. Please notify the counselor if a camper needs to carry a cell phone.

Camper Friends

In order for campers to be placed in the same camp group, they must be in the same age group. You will have the opportunity to indicate if you would like your camper to be placed in the same group as a friend in the CampDoc forms. We will do our best to place friends together, but it is not guaranteed.

Face Coverings

According to the Center for Disease Control, face coverings are meant to protect other people in case the wearer is unknowingly infected with COVID-19 but does not have symptoms. Their use is most essential in times when physical distancing is difficult.

Camp operations will follow all posted park policies regarding face coverings for SeaWorld and Aquatica. Within our camp settings face coverings are required to be worn universally by staff and campers.

Campers will be given "face covering breaks" and permitted to remove their face coverings throughout the day when either of the following conditions are met:

- When the group is outdoors and can easily exceed the physical distancing guideline by being more than 6 feet apart.
- There is a secondary barrier between campers.

Face Covering Requirements

Campers should wear one face covering and have a second one in a sealed and labeled plastic bag handy each day in case the first becomes wet or otherwise soiled during the day. Face coverings can be disposable or reusable, and must be camp appropriate. Reusable face coverings should be identified by the camper's name or initials. SeaWorld Camp is not responsible for any lost face coverings, campers will be responsible for wearing and keeping track of their face covering.

While wearing face coverings, campers should avoid touching their face and the face covering as much as possible. Face coverings should only be put on, taken off, and handled with clean hands.

At no time are face coverings permitted to be shared by anyone. SeaWorld Camp will keep a stock of disposable face coverings and will provide one to any camper, in case their face covering becomes lost, broken, or soiled.

Hydration

Campers are provided with a water bottle that they should bring with them every day. Camp staff will make several stops a day to allow campers to fill their water bottles. We take hydration very seriously and ask you to help us by not filling your child's water bottle with anything except water. If a water bottle is left at home, a new one can be purchased for \$4.

Lunch and Snack

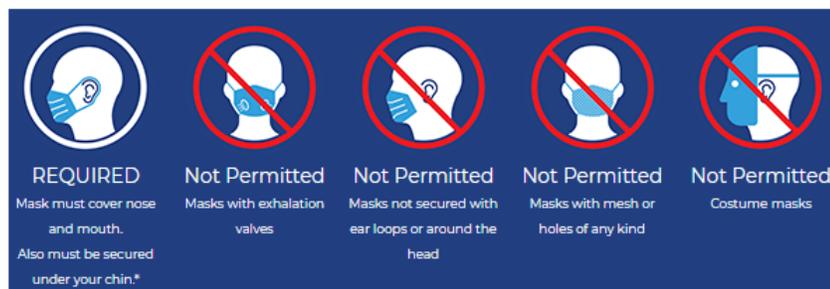
CAMPERS MUST BRING THEIR OWN LUNCH packed in a small lunch box or disposable bag. Please take the following into consideration:

- Clearly label your child's lunch box with their first and last name. If bringing a reusable lunch box we will provide a label.
- Lunches are stored in secure locations, however refrigeration is not available. We recommend that lunches contain non-perishable items or an ice pack to keep perishable items cool.
- We ask lunch containers to be standard size so they can fit within our transport containers.
- Campers are not permitted to share any of their lunch items with other campers, even siblings.

Each camper will be given 1-2 snacks per day; snacks are individually packaged and may include dairy or egg products. SeaWorld Camp is NOT a nut free zone and snacks may have been packaged in a facility that also handles peanuts. Campers with allergies are encouraged to bring their own snacks and accommodations can be made for campers with allergies. Please discuss any severe allergies with Camp Leadership and your child's counselor(s).

Medication

All medication (prescription, nonprescription and over the counter) must be checked-in with the Camp Nurse upon arrival at camp each day. MEDICATIONS MUST BE IN THE ORIGINAL PACKAGING THAT IDENTIFIES THE PRESCRIBING PHYSICIAN, NAME OF MEDICATION, DOSAGE AND FREQUENCY OF ADMINISTRATION. Only medication listed on the Health History forms will be administered during camp hours. Medications will be kept in a locked area and



*We recommend that face coverings be at least two-ply (consist of at least 2 layers).

administered only by SeaWorld Health Services staff unless it is an emergency medication. Medication should be picked up from your child's camp counselor daily.

To assist our camp counselors and medical staff, we ask that all medication be placed in a zip sealed plastic sandwich bag, labeled using a permanent marker with your camper's name.

While at camp, campers may experience certain general ailments such as headaches, upset stomach, menstrual cramps, cuts or scrapes, etc. The Busch Gardens' Medical Director has provided an appropriate dosage for the over-the-counter (OTC) medicines provided by the park. These medications do not need to be sent with your camper. See CampDoc for the OTC medications we provide. Please contact us if you have questions regarding OTC Medications.

Parent/Guardian Notification Policy

It is our policy to keep the parents or guardians of our campers informed of camper health concerns and behavior during their child's camp experience.

SeaWorld Camp Staff will notify you for the following health reasons:

- Any minor injury requiring more than a small adhesive bandage.
- Any illness requiring a visit to our Health Services office.
- Any illness or injury resulting in Camp Staff transporting the camper to a doctor's office, clinic, or hospital emergency room.

SeaWorld Camp Staff will also notify parents or guardians in the case of behavioral or social problems while at camp.

Some of these behavioral concerns might include:

- Flagrant disregard or breaking of Camp Rules and Regulations.
- Any behavior that endangers or harms any other camper, staff member, guest, or animal.
- Behavioral or disciplinary problems for which the camper has been pulled aside and counseled by the counselor, Camp Supervisor, or Camp Manager.

We will contact the parent or guardian by phone, in the presence of the camper, to discuss the situation and conditions for remaining in camp or arrangements for ending the camp experience.

In the event of an emergency or other situation that may impact the camp experience, a member of the Camp Leadership team will contact you via phone. In the event that you cannot be reached, the person listed as the emergency contact will be notified.

Rescheduling and Cancellation

If you must reschedule your SeaWorld Camp session, please be aware there is a \$25 rescheduling fee per camper per change if made within 2 weeks of your camp date. If you must cancel your camp session, please call 210-523-3608. All cancellations are subject to a \$40 cancellation fee. A 20% refund will be given to cancellations made 2 weeks prior to camp, 80% for those made 4 weeks prior, and 100% for those made 6 weeks in advance. Cancellations made less than 2 weeks before the camp session begins or requests for refunds for missed programs will not be refunded. Substitutions can be made for children of the same age for any camp session before the start of a camp session.

Rides

Campers must meet all height requirements to ride any ride at SeaWorld. Campers will not be allowed to ride any ride next to a park guest; they may only ride next to another camper or counselor. We do our best to schedule ride time for campers each day but scheduling conflicts as well as unforeseen circumstances (such as ride maintenance or weather) may prevent campers from riding. Campers who do not wish to ride a ride will stay with a counselor at the base of the ride participating in other games and/or activities.

- Great White (Inverted Steel Coaster) - Must be **54 inches** tall to ride
- Journey To Atlantis – Must be **40 inches** tall to ride
- Rio Loco (River Rapids Ride) - Must be at least **42 inches** tall to ride

- Steel Eel (Hyper Coaster) - Must be **48 inches** tall to ride
- Wave Breaker (Family Coaster)- Must be **48 inches** to ride
- Riptide Rescue - Must be **45 inches** tall to ride with a companion or **50 inches tall** to ride alone.
- Sea Swinger - Must be **48 inches** tall to ride
- Grover’s Box Car Derby (Kiddie Coaster) – Riders between **38 and 41 inches** must be accompanied by a supervising companion at least 14 years old, riders under 38” may not ride.
- Grover’s Round Up (Carousel) – Riders must be **42 inches** tall or accompanied by a supervising companion at least 14 years old.
- Abby Cadabby’s Rocking Wave – Riders must be **42 inches** tall or accompanied by a supervising companion at least 14 years old. Hand held infants may not ride.
- Elmo’s Dolphin Dive – Riders must be **36 inches** tall or accompanied by a supervising companion at least 14 years old. Hand held infants may not ride.
- Big Bird’s Spinning Reef – Riders must be **36 inches** tall or accompanied by a supervising companion at least 14 years old. Hand held infants may not ride.

Shopping

Campers will not have an opportunity to shop during the camp week. Parents can escort their campers to shop at the SeaWorld store gift shop after they have been picked up (park admission is not required for this portion of the park).

Staffing

The Education and Conservation Department at SeaWorld San Antonio employs a staff of counselors who undergo a wide range of training sessions including group and behavior management, youth development, and animal information. All counselors possess American Heart Association CPR/AED certification and all staff must pass a criminal background check and drug test.

SeaWorld Camp programs are accredited by the American Camp Association (ACA). To achieve and maintain this accreditation, SeaWorld San Antonio complies with or exceeds standards set by the ACA. For all camp programs, the minimum number of counselors in attendance will comply with the ACA recommendations for staff to camper ratios.

Age of Campers	Number of Staff
Kindergarten-1st Grade	1 Staff Member for every 7 Campers
2nd-3rd Grade	1 Staff Member for every 8 Campers
4th-5th Grade	1 Staff Member for every 10 Campers
6th-8th Grade	1 Staff Member for every 10 Campers

Weather Emergencies

Camp management and counselors balance the components of the program with the current weather conditions. Weather conditions are monitored closely by our Security department. The enjoyment of the park elements is contingent upon the proximity and nature of weather factors such as lightning or high winds. Rain and afternoon thunderstorms are common in Texas and may affect some camp activities. In the event of lightning or tornado warnings in the immediate vicinity, campers will be moved to the closest indoor location until the threat has passed. Indoor activities are planned if thunderstorms prevail.

Our park observes strict weather protocols. When lightning has been spotted within 3 miles of our park, for everyone’s safety, guests and team members are required to seek shelter. Once the weather passes, we can resume activities.

Camp dismissal may proceed as normal during inclement weather but be advised that campers' arrival at the pick-up area may be delayed. You are welcome to wait until the inclement weather passes before proceeding to the pick-up area as dismissal will be extended to ensure everyone's safety.

During more severe weather or weather that may impact the entire camp day, camp management will decide about canceling a camp on a case-by-case basis. Once camp is canceled, it cannot be rescheduled for the original date even if the weather clears or other factors change. Parents/guardians will be contacted in a timely manner should such an event occur. Camp is not canceled for rain. In the event of dangerous weather (i.e. hurricane) we will notify you the day before about camp closure.

CAMP ACTIVITIES

Sample Schedule

Campers will be participating in a variety of activities every day and our schedule is always changing. You can use this sample schedule to prepare your camper for their camp experience but it is not a guarantee of what they will do during the day.

8:15 AM- 8:25 AM	Arrive at SeaWorld
8:25 AM – 8:45 AM	Check In with Counselors Change into shirts and meet with group
8:45 AM -9:00 AM	Start the day with a Morning Ceremony
9:00 AM- 9:15 AM	Team Meeting to discuss the daily schedule
9:15 AM- 10:15 AM	Visit Explorer's Reef to learn about Sharks, Stingrays, Fish, and Coral Reefs
10:15 AM- 10:45 AM	Visit KeRe Reef to feed Stingrays
11:00 AM-11:30 AM	Ride Journey to Atlantis
11:30 AM-12:00 PM	Go behind the scenes at Zoological Support to learn how we care for our animals
12:00 PM-12:30 PM	Eat Lunch
12:45 PM-1:00 PM	Sit in reserved seats at Orca Stadium
1:00 PM-1:40 PM	Watch Killer Whales Up Close
1:40 PM-2:10 PM	Play the Animal Training Game to learn about how we train our animals
2:10 PM-2:20 PM	Eat a Snack
2:30 PM-3:20 PM	Visit Bay of Play or Ride Rides
3:20 PM-3:30 PM	Team Meeting and get lunchbox
3:30 PM	Check Out
Extended Care	
3:30 PM-5:30 PM	Group and Counselors will decide the schedule. May include rides, shows, visiting animal exhibits, watching SeaRescue, or other various activities.

What will my Camper learn this week?

While all of our campers will visit all of our animal exhibits, each age group will have different learning objectives. Our counselors will facilitate learning through informative interpretation, hands on labs and activities, art experiences, games, and artifact exploration. Closer to your camp date we will provide you with more information that you can use to help engage with what your camper will be learning at camp.

FREQUENTLY ASKED QUESTIONS

What time can I drop off my child in the morning?

You may drop off your camper as early as 8:05 AM, the main gates into the parking lot will not be open before this time. If you arrive after 9:00 AM, please inform an Ambassador at the Animal Interaction Center or call the Education Office at (210) 523-3608 and a member of Camp leadership will escort your child to their group.

Can my child stay in the park after camp unattended?

Park admission is not included in the price of a camp program. Campers can only re-enter the park with a parent or guardian and must pay full admission.

If I am already in the park, where do I go to pick up my child after camp?

To pick up your child from inside the park, please coordinate with camp leadership to choose a designated time and location. Anyone picking up a camper must have a Camper Ticket with the camper's name or a Photo ID matching the name and DL number of an approved pick up person. SeaWorld Camp will not hold on to any personal items after their camp experience is completed.

Whom do I contact if my child is going to be late or miss a day of camp?

If your child will be late or absent, please call the Education Office at (210) 523-3608. Refunds are not given for missed days.

How do I arrange to pick up my child early?

Because our camp schedule is busy, campers will only be allowed to depart at designated times to avoid disruption to camp operation. Camp Leadership will work with you to arrange the best time for you to pick up your camper. Anyone picking up campers early will still need a camper ticket or a photo ID matching camper paperwork in order to pick up their camper. All early pick ups must take place prior to 3:00 PM. All camp staff are preparing for Camp Dismissal from 3:00 to 3:30 PM, so we are unable to accommodate any early pick up request during that time. If you have an emergency, please call the Camp Office at 210-523-3608.

What do I need to do if somebody else is going to pick up my child from camp?

If someone else is picking up your camper in the afternoon, you must provide the escort with a Camper Ticket for that child or add them as a pick up person on your camper's paperwork. Anyone picking up a camper without a Camper Ticket must show a photo ID that matches the name and license number of a designated pick up person on the camper's paperwork. If we have any concerns, the camp supervisor will contact the parent/guardian for instructions before releasing a child.

What should I do if I am picking up someone else's child?

You must arrange to use a Camper Ticket through that child's parent/ guardian or show a valid photo I.D. that matches a name on the child's confirmation paperwork.

Do campers have to participate in all activities?

We design events to be enjoyable however we realize that sometimes the schedule includes something new for some participants. Everyone is encouraged to participate to the best of their ability during group activities but participation is up to the discretion of the camper and alternative opportunities may be available. Campers may be asked to sit out of activities for failure to follow Camp Rules; parents will be notified of these situations.

Are there any health concerns for which my child may be sent home?

Head lice, impetigo, and ringworm are common childhood infections that are highly contagious. If Health Services staff identifies that your child is infected, we may be forced to send him or her home. Please evaluate any open wounds or irritations before sending your camper, to avoid any inconvenience or disappointment.

When does my child get his/her t-shirt?

Campers receive their t-shirt during check-in on the first day of camp. Additional t-shirts are available for purchase during your child's camp week for \$10 each.

Does my child need to bring any money?

Campers are provided with everything needed during their day at camp. There will be no time to shop, so please do not send your child to camp with money. SeaWorld is not responsible for lost money or valuables. Campers will not be allowed to purchase food or drinks from snack stands or restaurants, they will need to bring their own lunch.

How do I add the extended care add-on option for my camper(s)?

You may contact Education Reservations at 210-520-4SEA (4732) to add this option at any time. If your child is signed up for Extended Care, please pick them up from the pick-up area, between 5:15 and 5:30 PM.

IMPORTANT CONTACT INFORMATION

Education Office phone- 210-523-3608

Camp Email- SWTDayCamps@seaworld.com

If you have any questions or concerns, please call the Education & Conservation Department at 210-523-3608. In the event of an emergency during camp, please call SeaWorld Security at 210-523-3683.

