

# SeaWorld and Aquatica San Antonio Youth Group Ticket Order Form

Rates are valid through December 31, 2019



<b>Step 1: Contact Information</b>	<b>Group Name</b>	<b>Date of Visit</b>	<i>Please check operating schedule prior to booking</i>	<b>Group Fax Number</b>
	<b>Group Mailing Address (No P.O. Boxes)</b>	<b>City</b>	<b>State</b>	<b>Zip</b>
	<b>Contact Name</b>	<b>Contact Email Address</b>	<b>Contact Telephone</b>	

**Tickets must be purchased at least 2 weeks in advance.**  
**SeaWorld and Aquatica are seasonal parks. Visit [SeaWorld.com](http://SeaWorld.com) for operating schedule.**

		Quantity	Rate per Ticket (see below)		Total														
<b>Step 2: Select Your Products</b>	<b>Admissions</b>	Youth Admission - Ages 3 thru Grade 12 <i>(Minimum 15 paid youth required)</i>																	
		Chaperone Admission																	
		Complimentary Chaperone <i>(One per every 10 purchased youth admissions)</i>																	
		<b>Youth and Chaperone Rates</b> <b>Select One:</b> <table border="1" style="width: 100%;"> <thead> <tr> <th></th> <th>Price w/o tax</th> <th>Price w/ tax</th> </tr> </thead> <tbody> <tr> <td>SeaWorld San Antonio One Day/ One Park Admission</td> <td>\$ 37.00</td> <td>\$ 40.05</td> </tr> <tr> <td>Aquatica San Antonio One Day/ One Park Admission</td> <td>\$ 21.00</td> <td>\$ 22.73</td> </tr> <tr> <td>SeaWorld &amp; Aquatica <b>One</b> Day/ Two Park Admission</td> <td>\$ 52.00</td> <td>\$ 56.29</td> </tr> <tr> <td>SeaWorld &amp; Aquatica <b>Two</b> Day/ Two Park Admission <i>Second visit must be used within 14 days of the first visit</i></td> <td>\$ 60.00</td> <td>\$ 64.95</td> </tr> </tbody> </table>					Price w/o tax	Price w/ tax	SeaWorld San Antonio One Day/ One Park Admission	\$ 37.00	\$ 40.05	Aquatica San Antonio One Day/ One Park Admission	\$ 21.00	\$ 22.73	SeaWorld & Aquatica <b>One</b> Day/ Two Park Admission	\$ 52.00	\$ 56.29	SeaWorld & Aquatica <b>Two</b> Day/ Two Park Admission <i>Second visit must be used within 14 days of the first visit</i>	\$ 60.00
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	<b>Add-Ons</b>	<b>SeaWorld San Antonio Dining Certificates</b> <i>One Time Dining - Valid for one entrée and one regular beverage   All Day Dining - Valid for one entrée, one side, and one regular beverage.</i> <i>All-You-Can-Eat Picnic is available to groups of 50 or greater, starting as low as \$34.99. Visit <a href="http://SeaWorldGroupEvents.Com">SeaWorldGroupEvents.Com</a> for more information</i>																	
		Price w/o tax	Price w/ tax	Quantity	Total														
One-Time Dining <i>All Ages</i>		\$ 11.99	\$ 11.99																
All Day Dining SeaWorld Only - Youth & Adult <i>Ages 10 and older</i>		\$ 31.99	\$ 34.63																
All Day Dining SeaWorld Only - Child <i>Ages 3 - 9</i>		\$ 18.99	\$ 20.56																
All Day Dining SeaWorld and Aquatica - Youth & Adult <i>Ages 10 and older</i>		\$ 39.99	\$ 43.29																
All Day Dining SeaWorld and Aquatica - Child <i>Ages 3 - 9</i>		\$ 24.99	\$ 27.05																
<b>Bus Parking</b>																			
Charter Bus Parking <i>There is no charge for school buses</i>	\$ 17.55	\$ 19.00																	
<b>Shipping (Required)</b>					<b>\$ 10.00</b>														
<b>Ticket Total (from above)</b>																			
<b>Grand Total</b>																			

If your group is Texas tax-exempt, you **must** include a copy of the Texas Sales and Use Tax Exemption Certification, and payment **must** be made with an organizational check or organizational credit card.

<b>Step 3: Return order form with payment</b>	<b>Please send order form with payment to the Group Sales Department at least 2 weeks prior to date of visit.</b>	
	<p><b>If paying by check, please send payment to:</b></p> <p style="text-align: center;">SeaWorld Parks and Entertainment                  Attn: Group Sales                  6817 Westwood Blvd.                  Orlando FL 32821</p> <p>Make checks payable to SeaWorld Parks and Entertainment</p>	<p><b>If paying by credit card, please complete and fax the attached credit card authorization to:</b></p> <p style="text-align: center;">(407) 370-1497</p>
	<p>Include \$10 for shipping and handling   Please specify shipping address, if different than above   We cannot deliver to a P.O. Box                  We cannot accept personal checks</p>	
	<p><b>Group Sales Telephone: (210) 520-4732   Email: <a href="mailto:SWOBGTGroupSales@SeaWorld.com">SWOBGTGroupSales@SeaWorld.com</a>   Fax: (407) 370-1497</b></p> <p><b>Office hours: Monday - Friday, 8:30 am - 5:00 pm EST</b></p>	

The number of youth individuals age 3 through Grade 12 must exceed the number of adult chaperones. One complimentary ticket is given for every 10 paid youth admissions, a minimum purchase of 15 paid youth admissions is required. Documentation/ certification of company or organization may be required (i.e. Occupational License, Federal Tax ID#, and all information must be on company/ organization letterhead). All tickets purchased on this form are NON-TRANSFERRABLE and are SUBJECT TO ADMISSION RESTRICTIONS. Tickets may only be used by group members and chaperones entering as part of a group. Purchaser's right to purchase group tickets will be suspended if unauthorized use or resale of tickets occurs. No ticket refunds will be processed beyond 30 days of expiration date printed on tickets.



### **Youth Group Frequently Asked Questions**

**Q: What do I need to do with this order form? Do I send it back, or can I just bring it to the park?**

A: Please send the form with payment at least 2 weeks prior to the visit. If you do not have time to wait for the delivery, you may bring the form to the park, and purchase walk-up group tickets. Please note the rate difference. Additionally, there are no complimentary admissions with the walk-up group option.

**Q: Do you accept Texas tax-exemption?**

A: Absolutely! Please send a copy of your group's Texas Tax-Exempt Certificate with your order. Your payment must also be from the organization, via either an organizational check or organizational credit card. The tax-exempt certificate must be completed in full, and the date on the certificate cannot be older than 2 years. Additionally, if you are paying with a credit card, you must include a copy of the front of the credit card, so that we can confirm that it is an organizational credit card.

**Q: My organization cannot cut a check for the group, and I do not have access to the organizational credit card. Can I still use our tax-exemption?**

A: Sorry, no. Unless the payment comes directly from the organization (via organizational check or credit card), we have to charge tax.

**Q: Our organization is not tax-exempt, what other types of payment to you accept?**

A: We accept organizational checks or organizational credit cards, personal credit cards, or cashier's checks. We're sorry, but cash, personal checks, money orders, and purchase orders (POs) are not acceptable forms of payment.

**Q: Can I pre-pay for the tickets, and then pick them up when I get to the park?**

A: Sorry, no. All youth orders are mailed out. If you prefer, we do have a walk-up group option on the order form. Please note the rate difference. Additionally, there are no complimentary admissions with the walk-up group option.

**Q: Who can I make the check out to?**

A: Please make the check out to *SeaWorld Parks and Entertainment*.



### **Youth Group Frequently Asked Questions**

**Q: When can I expect for the tickets to be mailed to me?**

A: Please allow 2 weeks for processing. Depending on the time of year that the order is received, we may take more time to process the order

**Q: Will I get a confirmation/ receipt?**

A: You will receive a confirmation/ receipt with the tickets.

**Q: How do I get my All Day Dining Wrist Bands?**

A: To receive your All Day Dining wristband, present your All Day Dining voucher at any restaurant. Items included in All-Day Dining Deal are marked with colored dots at participating restaurants.

**Q: What can I get with my All Day Dining Voucher? Can I share?**

A: Get up to 1 entree platter, 1 side item or dessert, and 1 Coca-Cola® fountain beverage, iced tea or 20 oz. Dasani® bottled water each time through the line, once per hour. Items included in All-Day Dining Deal are marked with colored dots at participating restaurants. Sharing is prohibited.

**Q: I purchased too many tickets. Can I return the extras?**

A: Please complete and return the attached *Ticket Return Form* with your unused tickets. The instructions are on the form.



## Credit Card Authorization

Complete and return with order form. **For mail-out orders only.**

Please allow 10 business days for processing and delivery.

I, \_\_\_\_\_ authorize SeaWorld Parks and Entertainment

(SIGNATURE)

to charge my credit card in the amount of \$ \_\_\_\_\_ plus a \$10.00 shipping fee (\$16 for international orders).

CREDIT CARD #

EXPIRATION DATE

CID #

PRINT NAME

BILLING ADDRESS

PHONE

TICKET QUANTITY

GROUP NAME

CONFIRMATION #

(Leave blank if unknown)

**PLEASE PROVIDE A COPY OF THE FRONT OF YOUR CREDIT CARD**

**Fax to 407-370-1497 (the Group Sales Department)**

**(Please do not email credit card information)**

Phone 210-520-4732

6817 Westwood Blvd.

Orlando, FL 32821

Today's

Date: \_\_\_\_\_



## SeaWorld Parks and Entertainment Ticket Return Form

Please send tickets to:

SeaWorld Parks and Entertainment

Attn: Group Sales

6817 Westwood Blvd.

Orlando, FL 32821

(210) 520-4732

How many tickets are you returning?

Adult (10 and older) \_\_\_\_\_

Child (3 - 9) \_\_\_\_\_

Youth (3 - grade 12) \_\_\_\_\_

Chaperone \_\_\_\_\_

Complimentary Chaperone \_\_\_\_\_

**Total** \_\_\_\_\_

How many dining vouchers are you returning?

One-Time Dining \_\_\_\_\_

All Day Dining (Adult) \_\_\_\_\_

All Day Dining (Child) \_\_\_\_\_

**Total** \_\_\_\_\_

**REFUND POLICY:** When tickets expire, return any unused tickets via a traceable method (FedEx, UPS, Certified US Mail, etc.) along with a Ticket Return form, and we will refund the purchase price.

**No refund will be given for complimentary tickets.**

If the number of youth tickets returned reduces the number of complimentary tickets your group was entitled to receive, then the appropriate amount of complimentary tickets must be returned or your refund amount will be reduced.

**No ticket refunds will be processed beyond 30 days of expiration date printed on tickets.**

No exchanges accepted. Please allow 6-8 weeks for a refund. SeaWorld Parks and Entertainment is not responsible for lost or stolen tickets.

**Refunds will be issued to original purchaser only.**

Print Name: \_\_\_\_\_ Signature: \_\_\_\_\_

(Please type or print clearly)

School/ Organization: \_\_\_\_\_

Contact: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Which method of payment was

used for the purchase?

(Select one)

Check \_\_\_\_\_

Credit Card \_\_\_\_\_

Last 4 digits of the credit card used \_\_\_\_\_

### Office Use Only

Customer Number: \_\_\_\_\_

Order Number: \_\_\_\_\_

Ticket Type: \_\_\_\_\_

Outstanding: \_\_\_\_\_

Ticket Numbers: \_\_\_\_\_

Value: \_\_\_\_\_

Refund Amount: \_\_\_\_\_

Date Sent: \_\_\_\_\_

Notes: \_\_\_\_\_