



Education

IT'S IN OUR NATURE

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GROUP CAMP INFORMATION GUIDE

SeaWorld's Group Camps are back and ready to welcome you and your students to the incredible creatures with whom we share this world. This Information Guide is intended to provide as much information as possible to determine if this is the right program for your students.

Our team is committed to providing a healthy, safe, and secure learning environment to all participants. We look forward to working with you to create memories that will last your students a lifetime!

All participants in the Group Camp program will receive the following:

- 2 Camp T-shirts for any 2-night program to be worn during the day and evening activities.
- 3 Camp T-shirts for any 3-night program to be worn during the day and evening activities.

To conserve resources, we request all groups to show their school pride on arrival day by wearing school colors or school t-shirts. Not only will this allow us to get to know your group, but it will also help keep everyone together for any activities conducted during arrival day. For each remaining day at SeaWorld, all participants will wear their Camp T-shirts.

PRICE AND PAYMENT:

After follow-up conversations and reservations have been set, you will receive an additional email with a confirmation page. This document will have a breakdown of students and chaperones. If your school is tax exempt, we will need you to fill out the tax-exempt form before we can remove the tax from your reservation. Once we receive this form, we will send you an updated confirmation invoice.

Payment must be received a minimum of **two** weeks prior to the program date, or the reservation is subject to cancellation. Group Leaders are welcome to mail the check in advance or arrange a time to drop it off at our office. **Please note, adjustments to the number of attendees will not be permitted after the two-week pre-arrival window.**

Please pay with one check or money order. **NO CASH PLEASE.** Checks or money orders should be made payable to SeaWorld San Antonio. School checks are preferred. If required, payment may also be made with a business/organization credit card. If a personal check or personal credit card is used, tax will be applied to the payment. The state of Texas does not allow exceptions. Checks should be sent to the following address:

SeaWorld San Antonio ATTN: Resident Camp 10500 SeaWorld Dr.
San Antonio, TX 78251-9987

CANCELLATIONS AND REFUNDS:

We will make every effort to accommodate groups that need to reschedule their visit. Rescheduling is subject to availability. For groups that cannot reschedule and must cancel their reservation, cancellations must be made no later than **two** weeks prior to their program date and will be granted a full refund. Groups that cancel within one week of their program date are subject to a 20% cancellation fee. **Refunds will not be granted for participants who do not attend the program.** Please call our office if you need to change the number of participants after your check has already been processed.

Changes to the number of participants will not be permitted within two weeks of the program start date.

CHAPERONES:

Chaperones attending must stay for the entire program. Chaperones are expected to assist our education staff with managing student behavior and ensuring students are adhering to all safety guidelines. **All groups must have a minimum of one (1) chaperone per ten (10) students and may not exceed a maximum of one (1) chaperone per five (5) students.** Any requests for additional chaperones are subject to approval on a case-by-case basis. All chaperones must be included in the original reservation. Chaperone counts must be finalized by the payment due date. Walk-up chaperones cannot be accommodated. **Please ensure that all chaperones know they are required to stay with the program for the entire duration and will not be permitted to arrive late or leave early.**

PROGRAM OFFERINGS, PRICING, AND AVAILABILITY & MORE:

SeaWorld's Group Camp program promotes physical and intellectual growth through challenging experiences. Using an active learning and interactive approach, participants will gain an appreciation for the natural environment and form a solid foundation of confidence, self-esteem, and responsibility. Our goal and responsibility are to ensure a successful experience at SeaWorld Camp that provides grade-level based activities that teaches skills and experiences that campers can draw from in the classroom, at home, and throughout life while creating memories that will last a lifetime with animal experiences and fun at SeaWorld!

**Please Note – Due to limitations in staffing and resources, program capacities may not exceed the following numbers: 4th-8th Grades – 80 participants (Students and Chaperones combined)
9th – College – 50 participants (students and Chaperones Combined)**

4TH – 8TH GRADES, TWO- OR THREE-NIGHT PROGRAMS

A minimum of 20 paid participants is required to reserve a program.

Two – Night Program: \$350 per participant

Three – Night Program: \$450 per participant

One complimentary Chaperone for every 10 paid participants. Chaperone to student ratio may not exceed one to every five paid participants.

Participants in this program can expect visits to animal areas, area specific activities, meet and greet opportunities, trainer talks, and more depending on park operational schedule and time constraints.

Specific inclusions and activities will be coordinated with the Camp Supervisor well in advance of arrival.

Program inclusions and activities are subject to change or cancelation without notice due to animal area, and park operational needs.

9TH GRADE – COLLEGE, TWO- OR THREE-NIGHT PROGRAMS

A minimum of 20 paid participants is required to reserve a program.

Two – Night Program: \$450 per participant

Three – Night Program: \$550 per participant

One complimentary Chaperone for every 10 paid participants. Chaperone to student ratio may not exceed one to every five paid participants.

Participants in this program can expect to work alongside our animal training staff, assist with dietary preparation for SeaWorld's animals, participate in or observe training sessions, learn about careers available to those interested in the marine zoological field, and more depending on park operational schedule and time constraints.

Specific inclusions and activities will be coordinated with the Camp Supervisor well in advance of arrival.

Program inclusions and activities are subject to change or cancelation without notice due to animal area, and park operational needs.

PROGRAM AVAILABILITY

This program is available September – April and is reserved on a first come, first served basis. To request a program date, fill out the request form by clicking on the following link (if not already completed [https://seaworld.com/san- antonio/educational-programs/multi-night-group-camp/multi-night-request/](https://seaworld.com/san-antonia/educational-programs/multi-night-group-camp/multi-night-request/) . Once the request has been accepted, we will reach out to verify dates. Once verified, we will send an email with a link to a pre-arrival survey which will allow you to add more specific information on your group and will reiterate numbers.

As a Reminder – Final numbers are due two weeks prior to your program. After this date, no additional additions or subtractions will be permitted. **Some additions will not be accommodated due to limitations on dorm space for a specified gender.**

Refunds for participants who do not attend will be decided on a case-by-case basis.

Visitor Information

Independent visits from friends during Camp are not allowed due to scheduling of activities. Visits from family may be permitted depending on the circumstance. Please contact the Camp Supervisor for additional information.

Visitation policies should follow your school or groups' safety protocol.

Leaves of Absence

Time is limited and sequential activities are planned for each day of the program. Thus, campers **may not** leave Camp during the session, except in the case of an emergency. For any questions about special circumstances, please contact the Camp Supervisor for additional information.

Spending Money – SeaWorld has gone Cashless!

Depending on the Park's operating schedule, campers may have opportunities to purchase extra snacks, drinks, and souvenirs during the program. **Our park has gone cashless. Please send students with pre-paid gift cards or debit cards for use in the park. Please note, a 5% sur-charge will be added to each card transaction at the park.**

Cell Phones

Cell phones are a camper's responsibility if they are brought to camp. Campers may use their cell phones as a camera during the day, if necessary. However, if the phone becomes a distraction (Facebook, texts, Snapchat, etc.), the phone will be taken and returned at the end of the day. Chaperones and teachers are expected to hold onto any devices which need to be collected. To avoid the possibility of becoming a distraction, we highly recommend bringing a separate camera for pictures and for cell phones to be left in the dorms SeaWorld will not be responsible for lost or stolen cell phones. We understand that phone use for chaperones is important but ask that phone usage is appropriate and respectful of the Camp activity or behind-the-scenes tour. For any clarifications, please contact the Camp Supervisor for additional information.

Camp Vehicles

Depending on the camp program, transportation may be provided (**Depending on the type of program**) in 12- to 15- passenger vans. Please inform us of any accommodations a participant may need entering or exiting these high-profile vehicles. All vehicles are required to have a seat and seat belt for each person riding. All participants should remain seated and always buckled when the vehicle is in motion. Camp participants are **NOT** permitted to ride in any other vehicle unless accompanied by their parents or by SeaWorld Camp staff. All staff involved in the transportation of campers are required to have valid state drivers' licenses and a SeaWorld San Antonio drivers' license.

Meals and Snacks

Beginning on the first full day of the program, three meals will be provided each full program day either in the Employee Cafeteria, restaurants within the park, catered meals, or boxed meals. A selection of snacks will also be available throughout the program between meals. Since snacks are available, the use of vending machines in the Employee Cafeteria is not permitted. Participants are welcome to bring their own snack items to be enjoyed **outside of the dorms**. If there is free time in the park, additional snacks and soft drinks are available for purchase at the participant's expense.

Special Dietary Needs

We will make every effort to accommodate campers with special dietary requirements. Please contact the program leadership at 210-523-3607 or Swtrescamps@seaworld.com prior to the start of the program to ensure that we have the proper food available for all participants throughout the program.

If the requirements exceed our capabilities, participants are welcome to bring their own food and/or pay the additional cost of meeting those needs. If the participant will be bringing their own food, please notify the Camp Supervisor prior to start of the program to ensure that we will be able to store and heat the food properly. **These items should not require stove or oven use and should be ready to eat or simple microwaveable meals.**

Aquatica and SeaWorld free time

Depending on the Park's operating schedule, it may be arranged for your group to have free time in SeaWorld during your program. Arrangements for guidelines for campers and chaperones in the park (i.e., boundaries, ratios, group arrangement, etc.) during free time will have been finalized with the Head Chaperone prior to the start of the program. For any questions or clarifications, please call the Camp Supervisor at **210-523-3607**.

Special Needs

At SeaWorld Camp, we do our best to support and encourage students to overcome personal challenges and reach personal goals. However, if your camper has a medical or emotional condition, there may be limits to their level of participation while at Camp. Some students with more serious limitations may require a level of care too advanced for what we are able to provide. As the parent/guardian, you are in the best position to know what your camper can and cannot handle.

If program leadership determines the participant needs exceed the scope and capabilities of the camp, the participant will be asked to depart the program.

To determine if our program can meet the needs of you or your camper, please contact the program leadership at **210- 523-3607**.

Please note – those with mobility devices may have limited access to some animal area activities.

Medications

Arrangements on how medication will be dispensed for any minors throughout the program will be made with the Head Chaperone prior to the start of the program. SeaWorld staff will not assist in dispensing medication during the program. We do have some over the counter medications available through our Health Staff if the camper/guardian gives authorization to the group leader for over-the-counter medications.

Health Care Services

Emergency Medical Technicians and/or registered nurses are located onsite 24 hours a day. Certain accommodations can be made for individuals with disabilities and special needs. If an injury or situation cannot be fully addressed by the Camp staff with First Aid techniques, at least one counselor and chaperone or group leader will take the participant to the EMT's to be evaluated.

Security

Security is provided 24 hours a day all week. Due to heightened security at public and private facilities around the nation, we ask that all participants of SeaWorld Camp programs follow these guidelines:

- Upon arrival at SeaWorld, all persons may be asked to show valid photo identification.
- All luggage, including backpacks and purses, are subject to inspection by SeaWorld Security officers.
- Any person(s) leaving SeaWorld property during the program will be required to sign out at Security and may not return without PRIOR approval from the Camp Supervisor.

ARRIVAL AND CHECK-IN:

Groups should coordinate arrival to camp with the camp supervisor to be between 2pm & 4pm.

If you are delayed, please call the Camp Supervisor at **(361) 243-5046**. We will do our best to make accommodations to your schedule in the event you are late however we may have to modify or cancel some activities.

Groups arriving to SeaWorld will check in at our Ambassador Entrance (Unless otherwise stated), located off Military Dr. West. The closest physical address to this location is of a church, located at the top of this driveway.

**Address: 10819 Military Dr W
San Antonio, Texas 78251**

You will see a sign which says SeaWorld/Aquatica Gate 4 (Pictured below)



Turn down this driveway and proceed to the guard shack. Depending on the time of year, there may be a security officer present. They will simply ask to see your Drivers' License and allow you to pass.

Busses should park and off load at the cement bus stop towards the front left side of the parking lot. Look for signs that say, "Ambassador Drop off".

If staying off site, our staff will greet you at your hotel once everyone has checked in and each morning after breakfast. Camp counselors will be driving vehicles transporting campers and chaperones to and from the hotel and the park each day.

PROGRAM GUIDELINES:

To assure all participants have an equal opportunity to benefit from the program, we require participants and chaperones to use appropriate behavior while visiting our park. **SeaWorld San Antonio and SeaWorld Camp reserves the right to remove participants who are exhibiting inappropriate behavior.**

Please dress appropriately for the outdoors and forecasted weather. All education programs spend time outdoors and involve a **considerable amount of walking**. Participants **MUST** wear close toed shoes while in the park and should expect for them to become wet in some areas. **It is highly recommended that you ask your group to bring reusable water bottles** so that they will have water throughout the program. There will be opportunity during the program to visit water fountains to refill bottles. (Please do not bring glass containers, Styrofoam, or straws.)

While there may be some opportunities for campers to be splashed (on water rides or at shows) a bathing suit is not required unless your group will be getting into the water with an animal OR visiting the waterpark. You should confirm with the camp supervisor if bathing suits will be required for your group.

For security measures, all guests and bags are subject to inspection.

GENERAL GUIDELINES AND BEHAVIOR

We find that a thorough discussion of parent expectations in terms of behavior before Camp begins reduces issues while campers are at SeaWorld Camp. Please realize that although our counselors will be doing their best to make everyone's Camp experience fun and exciting, we also need to ensure safety and security for all campers and chaperones, our animals, Park guests, and employees.

GENERAL GUIDELINES-CAMPERS

- All participants and chaperones are expected to follow established rules and directions throughout the program. Failure to do so may result in an immediate return home at the parent or guardian's expense without a refund for the program. This applies to chaperones equally.
- Courteous and considerate behavior is always expected. **Any behavior that compromises another participant's comfort or enjoyment of the program will not be tolerated.**
- It is the participant's responsibility to keep track of all personal items. SeaWorld Camp cannot assume responsibility for lost or stolen items.
- It is the participant's responsibility to inform one of the camp counselors of any illness, injury, or other problem.
- Any participant using alcohol, tobacco, or drugs or committing any illegal act will be dismissed immediately at the parent or guardian's expense.
 - It is the expectation that the rules regarding these items at school are carried through the duration of the SeaWorld experience.
 - It is up to the Group Leader to allow chaperones to use tobacco products.
 - If allowed, the chaperones must ask the camp staff when and where they may use tobacco products.
- Possession of any items which may be considered dangerous (i.e., knives, weapons, pepper spray, etc.) or behavior which may compromise the safety of others or animals will not be tolerated.
 - Concealed or open carry firearms will **NOT** be permitted onto property.
 - If you or a chaperone is a law enforcement officer with a side arm, it must be declared. Permittance of the firearm on property will be at the discretion of SeaWorld Security leadership.
- Campers must follow safety guidelines and expectations set for them by SeaWorld Camp staff for all activities throughout the duration of the program. Failure to do so may result in missing certain activities including but not limited to free time in the park, animal area activities, and Camp activities. Parent(s)/guardian(s) will be notified of behavior management steps taken and are

expected to enforce them.

- No roller blades, skates, skateboards, personal sports equipment, bicycles, or pets will be allowed on property at SeaWorld Camp. If brought, SeaWorld Camp will ship the items home at the parent's or guardian's expense.
- Honor - Stealing, lying, and cheating are intolerable under any circumstances and may result in dismissal.
- Language - Cursing, inappropriate, or vulgar language will NOT be tolerated.
- Respect - This program and workplace centers on respect for others. We DO NOT tolerate putdowns, bullying, harassment, or disrespect toward fellow participants or SeaWorld Staff. We expect tolerance of the diversity of others.
- Damages –All Camp participants are responsible for the care and preservation of any issued equipment. All participants should and will respect the property of SeaWorld and other campers. **Any damage to property will be repaired at the expense of the camper causing the damage.**

GENERAL GUIDELINES-CHAPERONES

- As a chaperone we ask that you follow the same rules and regulations given in this handbook for the students as well as the rules given on arrival day. We do understand that you may be responsible for things back home so if you need to keep a cell phone or step away to make a call, please talk to SeaWorld Staff about it.
- Chaperones will be **always** with the students.
- Chaperones are expected to help with group and behavior management during Camp activities as well as free time at SeaWorld or Aquatica since students usually know the chaperones that come with them on the trip.
- Both students and chaperones will be housed in the same dorm facilities (bunk areas and restroom/shower areas).
There are no private areas just for chaperones.
- The SeaWorld Camp dorms and all other buildings at SeaWorld are smoke-free. Smoking and vaping is allowed at certain designated areas around the park and back areas. Please ask a Camp staff member to point out these locations. Permittance of using tobacco products is up to the discretion of the group leader, and only if time permits.
- Due to the nature of the SeaWorld Camp program, chaperones are not allowed to buy or consume alcoholic beverages throughout the duration of the program. **Chaperones seen purchasing or consuming alcoholic beverages will be dismissed from the program immediately.**

WEATHER POLICY:

SeaWorld has weather protocols in place to ensure the safety of our guests, animals, and ambassadors. At any point during the program, your group may be redirected based on these policies.

In the event of inclement weather, we may modify, postpone, reschedule, or cancel any program if we feel that potential or actual weather conditions may be unsafe or uncomfortable for our animals or guests. If this occurs, you will be notified of any plans to cancel the program. Rescheduling is subject to availability.

Any decisions regarding weather will be made using recommendations from the National Weather Alert System and local school and public safety information.

The following is a general guide that the Education department will use in determining to modify or cancel a program:

- Lightning within 3 miles of the park.
- Temperatures (including wind chill) dropping below 40F.
- Severe or catastrophic weather (tornado, fires, hurricanes) in the area.

Generally, our programs will not be affected by extreme heat or rain (unless lightning is present). Guests are advised to wear weather appropriate clothing and take precautionary measures in these situations.

Disclaimer: All program components are subject to change. Hazardous weather conditions, Park operating hours and other unforeseeable conditions may force necessary changes to program.

PACKING LIST AND DRESS GUIDELINES GRADES 9 - COLLEGE

The following is a packing list for your camper's program. Please contact the Camp Supervisor or Education office for additional information or clarification.

Animal Areas/Park Activities

- Closed-toe footwear (athletic shoes)
- Shorts/pants (**NO DENIM IN WORK AREAS** – See Dress Rules)
- 2-3 pairs of thick boot socks (i.e., thick knee-high socks)
- Warm "grubby" sweats (you wouldn't mind getting dirty)
- Hooded sweatshirt
- Sweatpants
- Hat or cap
- Light jacket
- Socks
- Undergarments
- Sunscreen
- Camera or film
- Backpack, knapsack, or hip pack
- Spending money (prepaid or debit card only)
- ***Reusable Water Bottle (Required)***
- **** Dive boots or water shoes***
- ****One-piece swimsuit or swim trunks***

Dorms

- Twin-sized sheet set/blanket or sleeping bag & pillow
- Towels (showering/swimming)
- Toiletries (soap, shampoo, deodorant, toothbrush, toothpaste, shaving equipment, etc.)
- Female hygiene supplies
- Shower shoes
- Comb/brush
- Pajamas/sleepwear (full pajama top and bottom)
- Combination lock for locker
- Stamps for postcards or letters
- Books, notebooks, journals writing paper, etc.

Recommended Items

- Required medications (in the original bottle/packaging w/ prescription labels and dosage information)
- Glasses with lanyard and/or contact lenses
- Sunglasses with lanyard
- Orthodontic devices
- Wristwatch
- Battery operated alarm clock

**** Items needed if participating in activities which require them to be in the water or wetsuits. Please clarify with the group leader if this applies to your visit.***

Please leave valuables at home (tablets, video games, jewelry, etc.) SeaWorld will not be responsible for lost or stolen money or personal items.

PACKING LIST AND DRESS GUIDELINES GRADES 4-8

The following is a packing list for your camper's program. Please contact the Camp Supervisor or Education office for additional information or clarification.

Animal Areas/Park Activities

- Closed-toe footwear (athletic shoes)
- Shorts/pants (**NO DENIM**)
- Hooded sweatshirt
- Sweatpants
- Hat or cap
- Light jacket
- ***Reusable Water bottle (Required)***
- Socks
- Undergarments
- Sunscreen
- Camera or film
- Backpack, knapsack, or hip pack
- Spending money (prepaid or debit card only)
- ***One-piece swimsuit or swim trunks**

Dorms

- Twin-sized sheet set/blanket or sleeping bag & pillow
- Towels (showering/swimming)
- Toiletries (soap, shampoo, deodorant, toothbrush, toothpaste, shaving equipment, etc.)
- Female hygiene supplies
- Shower shoes
- Comb/brush
- Pajamas/sleepwear (full pajama top and bottom)
- Combination lock for locker
- Books, notebooks, journals writing paper, etc.
- ***Reusable Water Bottle (Required)***

Recommended Items

- Required medications (in the original bottle/packaging w/ prescription labels and dosage information)
- Glasses with lanyard and/or contact lenses
- Sunglasses with lanyard
- Orthodontic devices
- Wristwatch
- Battery operated alarm clock

**** Items needed if participating in activities which require them to be in the water or wetsuits. Please clarify with the group leader if this applies to your visit.***

Please leave valuables at home (tablets, video games, jewelry, etc.) SeaWorld will not be responsible for lost or stolen money or personal items.

Footwear

Closed-toe athletic footwear and socks must be worn at all activities, in the Employee Cafeteria, and in the park (except for Aquatica). Sandals and/or flip flops may only be worn during free time in the dorms or when visiting Aquatica.

Camp T-shirt

You will receive SeaWorld Camp t-shirts (number is dependent on the length of your program) as part your daily outfit and must be worn while involved in Camp activities and while in animal areas.

Shorts/Pants/Shirts

Shorts should be comfortable and come to the middle of the thigh. Some examples of shorts to bring are basketball, khaki, and workout shorts. Denim shorts of any length, cut-offs, short-shorts, and bike or exercise shorts (Spandex) are NOT suitable.

Jeans, without tears or holes, may be worn during dorm free time only but are not recommended due to the heat and possibility of getting wet.

Shirts/tops with spaghetti straps or shirts that reveal a bare midriff are NOT permitted.

Jewelry

Jewelry is NOT permitted while in ANY animal work areas for animal safety. This includes stud earrings, cartilage jewelry, gauges, and newly pierced ears or other body parts. Inability to remove jewelry may result in exclusion of certain activities while in animal areas. NO EXCEPTIONS.

Eyewear

All eyewear (sunglasses included) should be secured with a strap or lanyard.

Hairstyles/Headwear

Hair should not hang in the face in animal areas or interfere with work. Hard plastic hair clips or any type of hair pin CANNOT be worn in animal work areas. Artificial hair decorations (feathers, braids, etc.) that are attached to the hair may not be worn in animal areas. Please do not come to Camp with them.

Scrunchies will not be permitted in any in water activities with animals. Only simple hair ties should be brought to camp. Caps may be worn but must be worn bill forward.

Cell Phones Continued

Participants are welcome to bring cell phones for use as a camera device while participating in the program however, some areas and activities may have restrictions on carrying these items with the group.

Cell phones are to be used in a responsible and respectful manner. If at any point in time, cell phone usage is being abused by a participant, they will be asked to turn it into the group leader or chaperone and will get it back at the end of the day.

Cameras are NOT permitted in any shower or restroom space for the sake of participant privacy. Campers may use their phones to call home in the evenings before bed. **Cell phones are to be silenced or turned off at night to ensure everyone has an opportunity at a good nights' sleep. Violations of this policy will be reported to the group leader and the participant may lose their cell phone privileges.**

There may not be enough outlets for everyone to have a charger, and we are unable to allow groups to overload outlets. For this reason, camp staff, chaperones, and teachers will have charging priority overnight.

If there are not enough outlets for the groups, campers should leave their phones charging in the dorms during the day, and chaperones and teachers will be responsible for taking photos for the group.

Group Camp Q&A

Q: What should my camper wear and are there laundry services?

A: Participants should be wearing coordinating shirts upon arrival to camp. SeaWorld Camp T-shirts will be provided to wear each additional day of the program.

Laundry services may be provided to wash outerwear at no charge if the camp is longer than 3 nights.

Q: What can I NOT bring to camp?

A: Restricted items are as followed set by the American Camp Association and the Texas Department of Health, and any violation will result in dismissal from the program:

- Pets (cats, dogs, lizards, frogs, hermit crabs, etc.)
- Personal sports equipment (balls, bats, etc.)
- Weapons and firearms
- Alcoholic beverages and smoking are prohibited (regardless of age)
- Possession/use of non-prescriptive narcotic drugs under any circumstances
- Pocket knives, pepper spray, fishing hooks (on the bill of a baseball cap)

Q: Can I send my camper mail or packages, or can my camper send mail out?

A: Due to the limited duration of the group camp program, we do not advise attempting to send mail or packages during the program.

Q: What is the schedule for the upcoming trip?

A: Because trip inclusions and activities are dependent on a variety of different factors, schedules will not be provided to participants prior to arrival and may only be shared with the group leader. In general, each day of the visit will include some animal areas, educational activities and discussions, group sports time, and time in the park (subject to operational schedule).

Q: My camper does not have a phone, who may I call if I want to check in with them?

A: You should have the contact information for the group leader. This is the preferred method of contacting your participant during their trip. If for some reason you are unable to connect with them, you may use the contact information below.

Contact Information

If you have any questions not covered by this resource, or your group leader is unable to assist, please connect with the camp supervisor as needed.

Camp Email: SWTRescamps@SeaWorld.Com

Resident Camp Supervisor Desk: **210-523-3607**

Resident Camp Supervisor Cell (Call or Text): **361-243-5046**