



SeaWorld®

SAN ANTONIO

Small Wonders Camp

(Preschool ages 3-4)





Introduction

This program is under the direction and supervision of the SeaWorld San Antonio Education & Conservation Department. Our Camp counselors are members of the Department with several years of experience working with and teaching students of all ages. All counselors are certified through American Red Cross with first aid, CPR and AED Certifications. All staff pass a national background check, drug test, and complete training in behavior management, abuse recognition, animal information, curriculum, and team building.

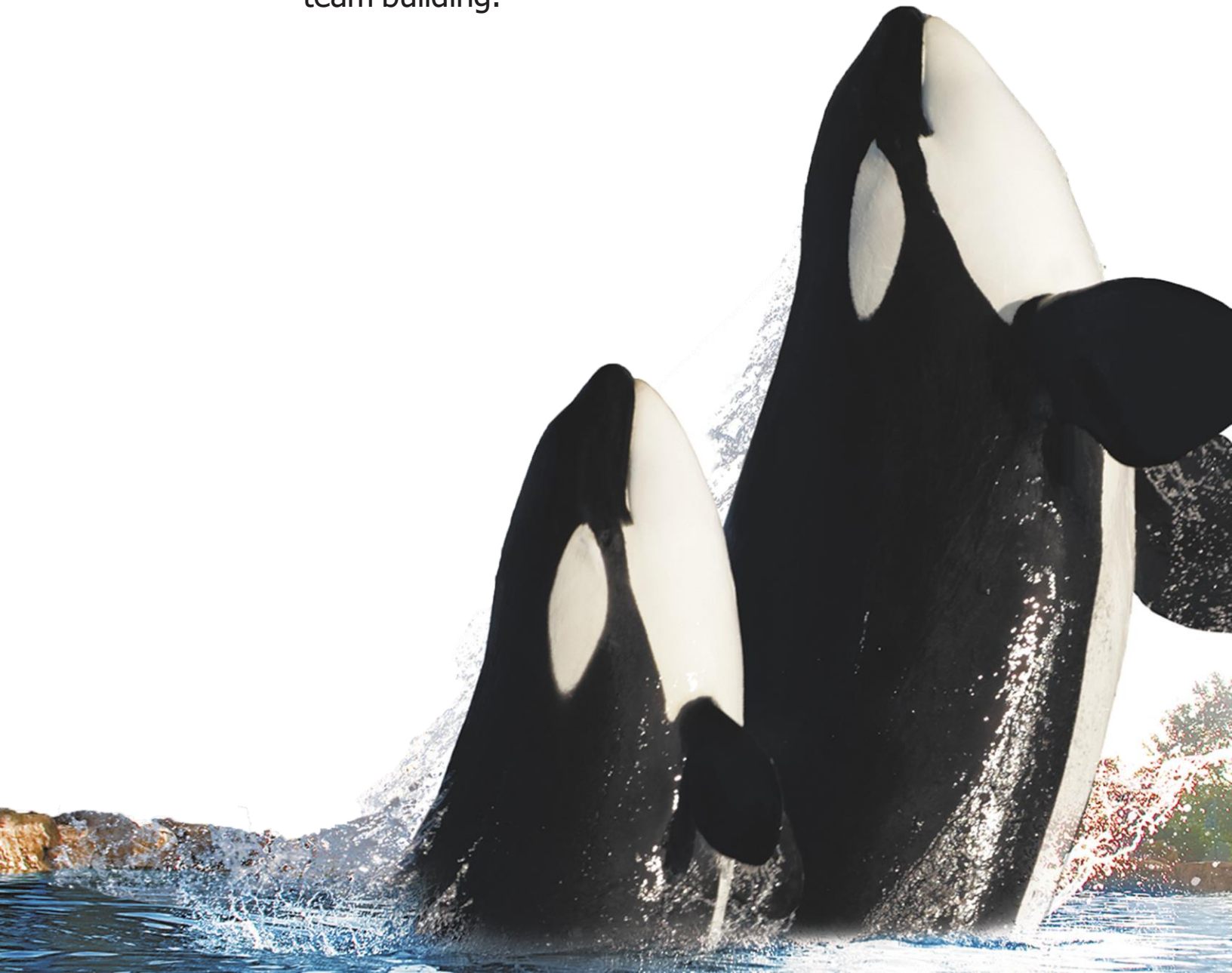


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Our Mission

At SeaWorld Camp we invite campers to explore different perspectives and their own personal limitations through unique experiences as they broaden their knowledge of ecology. We strive to inspire a passion and joy for the natural world through experiential learning, human and animal interactions, and self-discovery. Ultimately, we hope that campers will create connections that foster personal growth, stewardship, and an awareness of how their actions can play a part in protecting the world's oceans,



Camper Drop Off and Pick Up

The main gates (off Ellison Dr) will not open until 8:00 AM, occasionally a line will form before this time that may delay your entry. We will work with our Security team to get all our campers in as soon as possible!

Check in Location

Go through the toll booths and show your Day Camp parking pass if prompted by a staff member. Follow the road and take a left into the main parking lot in front of the main SeaWorld Arches.

For the safety of all campers, please **PARK** your car in the general parking area and walk with your camper each morning to the meeting area.

Proceed to the Main Plaza and follow the signs to move through the Check-In process.



Monday Morning Drop-Off

CHECK IN WILL BEGIN AT 8:45AM

Program Starts at 9:00AM

Step 1: Check in at the check in table

Camp check in tables will be in the main plaza, before the large arches at the front of the park. Please find your way to the check in table. Here, we will answer any questions you may have before sending you to the supply station for gear.

Step 2: Supply Station

Once campers have visited the check-in table and the Health Services' station (if applicable), they can proceed to the supply station to receive:

- 2 Camp shirts (additional shirts can be purchased at the Animal Interaction Center)
- Water Bottle and carrying sleeve

Please assist your camper in changing into one of these shirts, applying sunscreen and using the restroom located next to the Coca Cola machines. A staff member will direct you towards the restrooms.

Step 3: Security Check

Once your camper is changed, you will proceed through the Main Arches and security checkpoint to meet your camper's group.

All bags entering the park will be checked. At no time will weapons, plastic straws, coolers, alcohol, or non-service animals be allowed into the park.

Step 5: Group Meeting

Camp staff will assist you in finding your campers group.

At this time, you and your camper will meet their counselor for the week. The counselors will discuss any questions they may have and engage your camper in games and activities while they wait for the remainder of the group.



Tuesday to Friday Drop-Off

CHECK IN WILL BEGIN AT 8:45AM

For the remainder of the week (Tuesday-Friday), campers should check in at the main entrance gate so we can get an accurate attendance report. Parents should assist their campers with applying sunscreen before starting the camp day.

***COUNSELORS AND THEIR CAMPERS
WILL LEAVE THE PLAZA AND
BEGIN THEIR DAY AT 9:00AM.***

Campers arriving after 9:00AM will be considered late arrivals and may miss some activities.

**Late arrivals must call 210.523.3608
or 361.243.5046**





Late Drop-Offs or Absences

If you and your child will be late or absent, please call the Day Camp Supervisor between 7:00 and 8:00 AM at 210.523.3608 or text 361.243.5046 and leave a detailed message.

Unfortunately, missed days cannot be made-up or refunded. If you are arriving late (and have informed our office) please proceed to the Animal Interactions Center and our camp staff will meet you to escort your camper to their group.

Camp activities take place all over our park, if you are arriving late or need to pick your camper up early, we cannot guarantee that we will be able to meet you immediately.

We will do our best to meet you in a timely manner. Please try to coordinate late drop offs or early pickups with Camp Staff in advance.

Camp Policies - Admission and Attire

Admission and Fees

Camp fees DO NOT include admission into the park before or after camp. Please note that park admission is not required to visit Discovery Point (Explorer's Reef and Dolphin Lagoon exhibits) or the SeaWorld Store gift shop. Campers will not have time to shop during the camp day, but parents can take their campers to shop at the SeaWorld Store after checking out.

Attire

The SeaWorld Camp t-shirt (issued at check in) should be worn daily. This shirt is easily identifiable for Camp and Park Staff and allows counselors to manage their groups more effectively. Please note that camp t-shirts that are altered in any way (have been deliberately cut, ripped, or torn) will not be allowed. Additional camp shirts will be available for purchase for \$10 each at the Animal Interaction Center. Campers are welcome to wear past years' camp t-shirts as well.

Please dress your child in cool, comfortable play clothes and comfortable walking shoes (flip-flops are not recommended). Campers will walk a lot throughout the day and will most likely get wet every day. We ask that all campers dress appropriately (e.g., shorts should be at least mid-thigh) and no offensive language or logos on clothing will be allowed. Bathing suits may be worn underneath regular clothing, but the camp t-shirt and shorts must be always worn. Keep in mind, Texas is hot in the summertime; therefore, a hat and sunscreen are recommended. Campers should bring their water bottles each day.

Wednesday of each week will be a splash day and campers are encouraged to wear clothing that can dry quickly. They are permitted to wear swimsuits or rash guards underneath their camp shirt. Swim diapers are required for all diaper aged children. Parents must provide their own swim diapers for use on splash day.

Parents may wish to bring a change of clothes or a towel for campers to use at the end of the day to keep their car dry.

Also, consider the weather report. The campers will be outside for most of each day. If rain is predicted, please send a raincoat or poncho (no umbrellas). Names should be on all personal items (e.g., lunch boxes, cameras, hats). Lost and found items will be taken to the park's lost and found at Guest Services. If you do lose something at camp, tell a counselor as soon as possible or fill out a lost and found report at www.SeaWorld.com.



Camp Policies - Behavior Concerns

Behavior Concerns

Upon arrival to the program, counselors will review examples of acceptable and unacceptable behavior. Parents and campers are expected to adhere to these guidelines. If a behavior problem arises, counselors will first discuss the problem with the individual(s). If the problem continues, the camper may forfeit participation in future program activities.

If the problems are severe, the parent and leadership will connect to discuss the problem. Finally, if the problem is not rectified, the party will be dismissed from the program and a refund will not be issued.

Parents and Campers are expected to behave within the following rules:

- 1. Be Kind**
- 2. Be Safe**
- 3. Be Responsible**
- 4. Have Fun!**

Please help us in enforcing all camp rules and let us know if there is anything we can do to help your camper be the best they can be while at camp.

Camp Policies - Regulations and Friends

Camp Regulations

SeaWorld San Antonio Camps strictly enforces the following regulations. Violations may result in disciplinary action up to and including removal or exclusion from certain activities or removal from the camp program.

1. Weapons and firearms are prohibited.
2. The use of alcohol, drugs, and smoking is prohibited.
3. Please do not bring any pets. This includes dogs, cats, hermit crabs, lizards, etc.
4. Personal sports equipment, such as bats, balls, etc., is not allowed at camp. If sports equipment is to be used in an activity it will be provided.
5. Campers are never permitted to ride in any vehicles unless accompanied by their parents or by a SeaWorld Camp staff member. At NO time are personal vehicles used.
6. Campers should always stay with their group.
7. Cursing, inappropriate, or vulgar language will NOT be tolerated at camp.
8. Stealing, lying, and cheating are intolerable under any circumstances. We do not tolerate disrespectful behavior toward other campers, park staff, or park guests.
Put downs and bullying may result in dismissal from camp.





Camp Policies - Lunch and Snack

Because this program has a shorter duration each day, lunch time will not be provided to the group. If you or your child require more than the provided snack each day, you are welcome to bring your own. Please follow the guidelines below:

- Coolers are not permitted in the park
- Avoid clear plastic or cellophane
- Straws are prohibited for animal safety
- Items must not require heating or refrigeration

Each camper will be given 1-2 snacks per day; snacks are individually packaged and may include dairy or egg products. SeaWorld Camp is NOT a nut free zone and snacks may have been packaged in a facility that also handles peanuts. Campers with allergies are encouraged to bring their own snacks and accommodations can be made for campers with allergies. Please discuss any severe allergies with Camp Leadership and your child's counselor(s).

Hydration

Campers are provided with a water bottle that they should bring with them every day. Camp staff will make several stops a day to allow campers to fill their water bottles. We take hydration very seriously and ask you to help us by not filling your child's water bottle with anything except water. If a water bottle is left at home, a new one can be purchased for \$4.



Camp Policies - Guardian Conversation

SeaWorld Camp Staff will converse with you for the following health reasons:

- Any minor injury requiring more than a small adhesive bandage.
- Any illness requiring a visit to our Health Services office.
- Any illness or injury resulting in Camp Staff transporting the camper to a doctor's office, clinic, or hospital emergency room.
- Any refusal for care will require a signature by the adult attending with the camper child.

SeaWorld Camp Staff will also converse parents or guardians in the case of behavioral or social problems while at camp.

Some of these behavioral concerns might include:

- Flagrant disregard or breaking of Camp Rules and Regulations.
- Any behavior that endangers or harms any other camper, staff member, guest, or animal.
- Behavioral or disciplinary problems for which the camper has been pulled aside and counseled by the counselor, Camp Supervisor, or Camp Manager.

We will connect with the parent or guardian in person, in the presence of the camper, to discuss the situation and conditions for remaining in camp or arrangements for ending the camp experience.

Camp Policies - Rescheduling and Rides

Rescheduling and Cancellation

If you must reschedule your SeaWorld Camp session, please be aware there is a \$25 rescheduling fee per camper per change if made within 2 weeks of your camp date. If you must cancel your camp session, please call **210.523.3608**. All cancellations are subject to a \$40 cancellation fee. A 20% refund will be given to cancellations made 2 weeks prior to camp, 80% for those made 4 weeks prior, and 100% for those made 6 weeks in advance. Cancellations made less than 2 weeks before the camp session begins or requests for refunds for missed programs will not be refunded. Substitutions can be made for children of the same age for any camp session before the start of a camp session.

Rides

Campers must meet all height requirements to ride any ride at SeaWorld. Campers will not be allowed to ride any ride next to a park guest; they may only ride next to another camper or counselor. We do our best to schedule ride time for campers each day but scheduling conflicts as well as unforeseen circumstances (such as ride maintenance or weather) may prevent campers from riding. Campers who do not wish to ride a ride will stay with a counselor at the base of the ride participating in other games and/or activities.

- Great White (Inverted Steel Coaster) - Must be 54 inches tall to ride
- Steel Eel (Hyper Coaster) - Must be 48 inches tall to ride
- Sea Swinger - Must be 48 inches tall to ride
- Wave Breaker (Family Coaster)- Must be 48 inches to ride
- Tidal Surge (Swing Ride) – Must be 48 inches to ride
- Texas Stingray (Roller Coaster) - Must be 46 inches to ride
- Rio Loco (River Rapids Ride) - Must be at least 42 inches tall to ride
- Riptide Rescue - Must be 45 inches to ride
- Abby Cadabby's Rocking Wave – Riders must be 42 inches tall or accompanied by a supervising companion at least 14 years old. Handheld infants may not ride.
- Grover's Round Up (Carousel) – Riders must be 42 inches tall or accompanied by a supervising companion at least 14 years old.
- Journey To Atlantis – Must be 40 inches tall to ride
- Grover's Box Car Derby (Kiddie Coaster) – Riders between 38 and 41 inches must be accompanied by a supervising companion at least 14 years old, riders under 38" may not ride.
- Elmo's Dolphin Dive – Riders must be 36 inches tall or accompanied by a supervising companion at least 14 years old.
- Big Bird's Spinning Reef – Riders must be 36 inches tall or accompanied by a supervising companion at least 14 years old.



Camp Policies - Shopping and Staffing

Shopping

Campers will not have an opportunity to shop during the camp week. Parents can escort their campers to shop at the SeaWorld store gift shop after they have checked out (park admission is not required for this portion of the park).

Staffing

The Education and Conservation Department at SeaWorld San Antonio employs a staff of counselors who undergo a wide range of training sessions including group and behavior management, youth development, and animal information. All counselors possess American Heart Association CPR/AED certification, and all staff must pass a criminal background check and drug test.

Camp Policies - Weather Emergencies

Camp management and counselors balance the components of the program with the current weather conditions. Weather conditions are monitored closely by our Security department. The enjoyment of the park elements is contingent upon the proximity and nature of weather factors such as lightning or high winds. Rain and afternoon thunderstorms are common in Texas and may affect some camp activities. In the event of lightning or tornado warnings in the immediate vicinity, campers will be moved to the closest indoor location until the threat has passed. Indoor activities are planned if thunderstorms prevail.

Our Park observes strict weather protocols. When lightning has been spotted within 3 miles of our park, for everyone's safety, guests and team members are required to seek shelter. Once the weather passes, we can resume activities.

Camp dismissal may proceed as normal during inclement weather but be advised that campers' arrival at the pick-up area may be delayed. You are welcome to wait until the inclement weather passes before proceeding to the pick-up area as dismissal will be extended to ensure everyone's safety.

During more severe weather or weather that may impact the entire camp day, camp management will decide about canceling a camp on a case-by-case basis. Once camp is canceled, it cannot be rescheduled for the original date even if the weather clears or other factors change. Parents/guardians will be contacted in a timely manner should such an event occur. Camp is not canceled for rain. In the event of dangerous weather (i.e., hurricane) we will notify you the day before about camp closure.





Camp Activities - Sample Schedule

Sample Schedule

Campers will be participating in a variety of activities every day and our schedule is always changing. You can use this sample schedule to prepare your camper for their camp experience, but it is not a guarantee of what they will do during the day.

8:45AM- 9:00 AM	Arrive at SeaWorld
9:00AM – 9:30AM	Dolphin play time at Discovery Point
9:30AM – 9:45AM	Story Time at Discovery Point Underwater Viewing
9:45AM-10:00AM	Restroom Break
10:00AM – 10:30AM	Visit Explorer’s Reef to learn about Sharks, Stingrays, Fish, and Coral Reefs
10:30AM – 10:45AM	Explore the Exhibit with your child/snack
10:45AM - 11:00AM	Behind the scenes of Explorer’s Reef with Shark Touch Opportunity
11:00AM – 11:30AM	Craft or Game Opportunity
11:30AM -11:45AM	Restroom Break, Group discussion about next day’s objectives
12:00PM	Check-out at main plaza

What will my Camper learn this week?

While all our campers will visit all our animal exhibits, each age group will have different learning objectives. Our counselors will facilitate learning through informative interpretation, hands on labs and activities, art experiences, games, and artifact exploration.

Frequently Asked Questions

What time can I check in with my child in the morning?

We will be conducting check in of our larger Day Camp program just prior to Small Wonders check in. For this program, we will begin check in at 8:45 and begin the program no later than 9:05AM. If you arrive after 9:05 AM, please inform an Ambassador at the Animal Interaction Center or call the Education Office at 210.523.3608 or text 361.243.5046 and a member of Camp leadership will escort your child to their group.

Can my child and I stay in the park after camp unattended?

Park admission is not included in the price of a camp program. Campers can only re-enter the park with a parent or guardian and must pay full admission or use their season pass.

Whom do I contact if my child is going to be late or miss a day of camp?

If your child will be late or absent, please call the Education Office at 210.523.3608. Refunds are not given for missed days.

Can I bring siblings with my camper and myself?

Siblings are not permitted on the program. Children must be ages 3-4 and accompanied by at least one adult. The first child and adult pair are \$229 for the week, and an extra adult may attend for \$75 for the week.

Do campers have to participate in all activities?

We design events to be enjoyable however we realize that sometimes the schedule includes something new for some participants. Everyone is encouraged to participate to the best of their ability during group activities, but participation is up to the discretion of the camper and alternative opportunities may or may not be available. Campers may be asked to sit out of activities for failure to follow Camp Rules; parents will be notified of these situations.

Are there any health concerns for which my child may be sent home?

Head lice, impetigo, and ringworm are common childhood infections that are highly contagious. If Health Services staff identifies that your child is infected, we may be forced to send him or her home. Please evaluate any open wounds or irritations before sending your camper, to avoid any inconvenience or disappointment.

When does my child get his/her t-shirt?

Campers receive their t-shirt during check-in on the first day of camp. Additional t-shirts are available for purchase during your child's camp week for \$10 each.

Important Contact Information

Education Office phone- 210.523.3608

Camp Supervisor During Camp- 361.243.5046

Camp Email- SWTDayCamps@seaworld.com

If you have any questions or concerns, please call the Education Department at 210.523.3608.

In the event of an emergency during camp, please call SeaWorld Security at 210.523.3683.

