



SeaWorld®
SLEEPOVERS

2023-2024

**SeaWorld Sleepover
Confirmation Packet**

WELCOME

Thank you for choosing SeaWorld Orlando for your Education Sleepover! We are dedicated to creating a safe, enriching, and fun atmosphere for all our students, scouts, teachers, and families. We provide memorable experiences that will last a lifetime!

Please read through the following confirmation materials **thoroughly** to familiarize yourself with our program policies and procedures. These materials contain all the information you need to ensure you are prepared for your upcoming sleepover.

It is the responsibility of the Group Leader to share this confirmation packet with every member of their group, including every adult chaperone planning to participate.



OVERVIEW

Your group is invited to experience an exciting night of exploration, discovery, and wonder on a SeaWorld Orlando sleepover!

Students on SeaWorld's Sleepovers participate in a variety of activities and our schedules are fluid to accommodate the unique nature of a zoological theme park. Students will spend their evening (and following morning) experiencing immersive animal habitats, participating in interactive activities, touching a shark, and speaking directly with an Animal Care Specialist to learn more about how we care for our animals.

Our sleepover activities and schedules are subject to change due to weather, animal needs, park operational impacts, or various other unforeseen circumstances without notice. For this reason, we do not provide a written schedule to hand out. Our team will host a "Chaperone Chat" at the beginning of the program to review the evening's schedule and general expectations for chaperones.

GENERAL SLEEPOVER EXPERIENCE:

Evening

- Arrival/Check-In/Chaperone Chat
- Habitat Exploration & Interactive Activities
- Pizza Party Dinner
- Touch a Shark
- Bedtime (dependent on park operating hours; can be as late an hour after park close)

Following Morning

- Wake Up and Pack (can be as early as 6:00 AM)
- Animal Care Specialist Talk
- Breakfast
- Program Concludes/Load Sleepover Gear
- Receive Park Tickets to Enter SeaWorld Orlando (through main entrance)

If your group reserved multiple venues, please note that each venue will have its own itinerary. All groups will be reunited at breakfast the following morning.

SLEEPOVER ARRIVAL

ARRIVAL

Plan to arrive at the Education Programs Entrance between 6:15 PM – 6:30 PM. Your sleepover program will start promptly at 6:30 PM. Late arrivals may miss portions of the program, which cannot be made up. Early arrivals cannot be accommodated.

PARKING

SeaWorld **does not** provide complimentary parking for personal vehicles (cars, vans, trucks) of participants attending a sleepover. Parking fees will be assessed for all personal vehicles and are nonrefundable.

Buses are not assessed a parking fee and are permitted to park complimentary.

All participants will park in the “Education” Parking Lot. Please enter through the park’s main entrance located on Central Florida Parkway. Enter the “Education” parking lot by passing through the main toll plaza and taking the first right immediately after the toll plaza. Vehicles should make their way to the end of this parking lot and park near the Education Entrance.

Please see driving directions on page 16 of this packet.

SECURITY SEARCH

For the safety of all guests and Ambassadors, all personal belongings (suitcases, purses, bags, sleeping bags, etc.) must go through a security search during our check-in process. If you prefer an item not to be searched, it must remain in a personal vehicle and will not be permitted on property. Please review our [Packing List](#) and [Prohibited Items List](#) on page 10 for more details.

CHAPERONE CHAT

During check-in, our team will host a “Chaperone Chat” at the beginning of the program. At this time, we will speak with all adult participants to go over the evening’s schedule and review expectations for chaperones. Chaperones must be prepared to:

- Stay with the group for the entire program.
- Manage their students’ behavior, especially when requested by SeaWorld Ambassadors.
- Ensure all students are adhering to all safety guidelines.
- Refrain from the use of tobacco products, electronic cigarettes, and alcoholic consumption for the entire duration of the sleepover program.

SLEEPOVER CONCLUSION

Your sleepover will conclude at 9:00 AM the following morning. At that time, your group will be escorted to the Education Gate to retrieve their sleepover gear and return everything to their personal vehicles or buses.

Buses should plan to return to the Education Programs Gate by 8:30 AM the morning after the sleepover to collect the group's sleepover belongings and then park at the Bus Parking area, near the Main Gate, where your group will be exiting.

Participants driving personal vehicles will not be required to purchase parking again as the parking fees purchased the evening before are still valid for the following day. All personal vehicles must remain in the Education Parking lot.

PARK ADMISSION & ENTRY

At the conclusion of the sleepover, the group leader will be given an admission ticket for each member of their group. Park Admission is only good **for the day after** your sleepover.

After groups have loaded their sleepover gear in their personal vehicles or buses, they will make their way to the main entrance to enter the park. At the end of day, please exit through SeaWorld's Main Gate (located at the front entrance to the park) to return to your vehicle(s).

Additional guests or family members who wish to join the group for their day in the park should plan to purchase a general admission park ticket.

SLEEPING VENUES & OVERNIGHT PROCEDURES

Each venue is unique, with its own perspective on the animals*. Pictures of the venues are included in this section. Please note these snapshots do not convey the entire available space.

Sleepover Ambassadors remain with groups for the entire duration of the program. As a reminder, SeaWorld employs both male and female Education Ambassadors to facilitate sleepovers.

RESTROOM & FACILITIES

Restroom facilities are available within a short walking distance of all sleeping venues. Shower facilities are not available.

Overnight Restroom Policy

After lights out, if any participant needs to use the restroom, they are required to alert a SeaWorld Ambassador.

- Students: must alert a chaperone and SeaWorld Ambassador for a restroom escort
- Chaperones only: must alert a SeaWorld Ambassador for a restroom escort

SLEEPING ARRANGEMENTS

To ensure emergency evacuation routes are clear, Sleepover Ambassadors will instruct participants on how to set up and arrange their mats/air mattresses. Oversized mats/air mattresses may not be approved if they impede emergency evacuation paths or exits.

VENUE OPERATIONAL IMPACTS

While unlikely, SeaWorld reserves the right to change your group's sleeping venue due to severe weather conditions, operational impacts with the venue, unforeseen scheduling conflicts, or to ensure proper Sleepover staffing without notice.

Should any of the above occur, SeaWorld Leadership will notify the group leader as soon as possible to discuss options or solutions.

**Please be aware that the visibility of animals at any venue can vary depending on animal behavior, season, and animal husbandry requirements. Animal visibility is not guaranteed.*

DOLPHIN SLEEPING VENUE



BELUGA SLEEPING VENUE



This venue is kept at cooler temperatures. When sleeping here, layers are recommended.

RESCUE CENTER SLEEPING VENUE



PENGUIN SLEEPING VENUE



This venue is kept at cooler temperatures. When sleeping here, layers are recommended.

CORAL REEF INSIDE SHARK ENCOUNTER SLEEPING VENUE



MANTA SLEEPING VENUE



SLEEPOVER GEAR

When packing, please note that there are **no shower facilities** available. Our sleepover program is predominantly outdoors, so we highly recommend checking the weather prior to arrival to ensure you have the necessary accessories (jackets or umbrellas). We also recommend reducing the number of electronics to just cameras/cell phones as SeaWorld is not responsible for any lost, damaged, or stolen items.

HOW TO PACK

Each participant is permitted to bring the following items:

- Pillow
- Sleeping bag and mat
- **One** carry-on size suitcase or duffle bag that is able to close and keep all items secure and contained

**All suitcases/bags
cannot exceed the
standard carry-on size of
22 x 14 x 9 inches
(56 x 36 x 23 centimeters)**



For the safety of our guests and staff, any items larger than a standard carry-on size are **not permitted into the park**. SeaWorld Ambassadors will have disposable bags available if a participant needs to transfer anything from an oversized bag to our required size.

All items must be clearly labeled with the participant's name and group. Carry-on size suitcases with wheels and collapsible handles are recommended.

PACKING LIST

- Sleeping bag and pillow (SeaWorld does not provide)
- Toiletries (toothbrush, toothpaste, deodorant, washcloth)
- Any needed medication
- Full-body sleepwear (shirt and pant) required.*
- A complete change of clothes for the next day.
- Comfortable, close-toed shoes**
- Weather appropriate clothing/gear

**The weather can be unpredictable and temperatures in the sleeping venues can vary so layers are recommended.*

***There is a significant amount of walking. Sandals/flip-flops are not recommended.*

SeaWorld does provide a sleeping mat for each participant.

Air Mattresses/Personal Sleep Mats

Air mattresses and personal sleep mats are permitted and optional. SeaWorld strongly recommends air mattresses/mats be no larger than twin size and self-inflating, as access to outlets cannot be guaranteed. Participants are responsible for the set up, break down, inflation and care of their mattress/mats. Oversized air mattresses/mats may not be approved if they impede emergency evacuation paths or exits.

PROHIBITED ITEMS LIST

Participants are encouraged to leave all expensive personal belongings at home. The following items are **not permitted on site** and must be left in a personal vehicle:

- Suitcases/bags larger than the permitted sizes of 22 x 14 x 9 inches (see “How to Pack”)
- Wagons/carts used to tote sleepover gear
- Weapons of any kind. Weapons are defined as guns of any kind (including toy guns), slingshots, penknives, switchblades, box cutters, pepper spray or any other item prohibited by the FAA. The final decision rests with SeaWorld Ambassadors on whether an item is permitted or not.
- Alcohol, tobacco products (cigarettes, cigars, snuff, chewing tobacco), and electronic cigarettes.
- Any illegal narcotics will be immediately confiscated and will result in immediate dismissal from the program.
- Glass bottles, plastic straws, and drink lids.
- Large hard-sided coolers.

SeaWorld is not responsible for any items/money that are lost, stolen, or damaged.

SLEEPOVER GEAR STORAGE

Groups are responsible for storing their belongings in personal vehicles or bus at the conclusion of the program. SeaWorld does not provide storage while groups are experiencing the park after the sleepover.

DINNING/DIETARY RESTRICTIONS

DINNER

Dinner Menu:

- Pizza (cheese and/or pepperoni)
- Potato Chips
- Powerade/Sprite/Water
- Frozen dessert

BREAKFAST

Breakfast Menu:

- Hot Breakfast Sandwiches
- Assorted Cereals
- Muffins
- Mixed Fruit
- Milk/Juice/Coffee/Water

PIZZA ALTERNATIVE FOR DIETARY RESTRICTIONS

SeaWorld is happy to provide an alternative to pizza. For those with any dietary allergens, we offer a nut-free butter spread and jelly sandwich on gluten-free bread. This is the only available option we can provide during our sleepover. Members of your group with dietary restrictions are permitted to bring their own food and snacks if they prefer something other than our alternative.

Group Leaders can communicate any of their participants' dietary restrictions on *SeaWorld Orlando Sleepover Group Leader Final Checklist* (see page 15).

BRINGING YOUR OWN FOOD

Anyone bringing their own food should do so in lunchbox-size soft coolers or disposable containers. Large, hard-sided coolers are not permitted in the park. Refrigeration and microwaves are not available. **Please note that food and beverages (other than water) may not be consumed inside the sleeping venues.**

For the safety of our guests and animals, glass bottles, straws, and drink lids are not permitted in the park.

SLEEPOVER PROGRAM POLICIES

CODE OF CONDUCT

We ask that all participants (chaperones and students) conduct themselves in a responsible and courteous manner. Use of profanity, aggression/violence towards another participant or a SeaWorld Ambassador, destruction of property, stealing, consumption or possession of alcohol, use or possession of tobacco products or illegal narcotics, possession of a weapon, or failure to comply with safety guidelines will result in **immediate dismissal** from the sleepover program.

STAYING WITH THE GROUP

Participants (chaperones and students) must be always escorted by SeaWorld Ambassadors and are not permitted to leave the group for any reason. Should a member of your group need to leave the program early, they must be escorted by a SeaWorld Ambassador to the exit.

WEATHER EMERGENCIES

Education Leadership balances the components of the program with the current weather conditions. The enjoyment of the sleepover program is contingent upon the proximity and nature of weather factors such as lightning or high winds. Approaching inclement weather will impact scheduled activities. In the event of lightning or tornado warnings in the immediate vicinity, all participants will be moved to the closest indoor location until the threat has passed. Indoor activities are planned if thunderstorms prevail.

ALCOHOL, TOBACCO, & DRUG POLICY

SeaWorld's Sleepover Program is committed to being an alcohol, tobacco, and drug free environment. The use of alcohol, tobacco, or drugs of any kind is not permitted during our sleepover program. Persons under the influence of controlled substances, consuming alcohol, or using tobacco products (including electronic cigarettes) or in possession of the same, are prohibited from participation in the sleepover and will be asked to leave the premises.

INCLUSIVITY STATEMENT

SeaWorld's Sleepover Program strives to create an inclusive environment that is free from discrimination and harassment and that values the differences of our participants and Ambassadors. Specifically, SeaWorld prohibits discrimination or harassment based on age, race, color, religion, sex, national origin, sexual orientation, gender identity or expression, and disabilities.

REGISTRATION & REFUND POLICY

GROUP SIZE & VENUE CAPACITY

Groups must have a minimum of 20 paid participants to reserve a Sleepover. The number of adults (18 years and older) cannot exceed the number of children (17 years and younger). All venues (except the Rescue Center) cannot exceed 35 participants.

Rescue Center Venue

Groups must have between 40-70 paid participants to reserve this venue. The number of adults (18 years and older) cannot exceed the number of children (17 years and younger).

When reserving the Rescue Center venue, your group will be split into two smaller groups for the evening activities and dinner. Groups will reunite at the Rescue Center Venue when getting ready for bed.

COMPLIMENTARY CHAPERONE

You will receive one free adult (18+) for every 10 paid children (17 and younger). Groups must have a minimum of one adult for every 10 children booked on the reservation.

AGE REQUIREMENT

Sleepovers are designed for student's 2nd Grade (7-8 years of age) and older. To ensure the highest quality program, children younger than 7 years of age are not recommended.

Children under the age of 5 years old are not permitted to join as a participant or stay overnight.

DEPOSIT & PAYMENT

Upon making a reservation, the Group Leader will receive an invoice. A \$124 nonrefundable deposit is due per venue booked within two weeks of making your reservation.

Group leaders can anticipate being contacted by a member of our Education Team within 5 business days of making the initial reservation. At that time, we will confirm registration details and payment due dates. If a Group leader would like to make any changes to their reservation prior to the initial contact, please email us at swfedprograms@seaworld.com.

The full payment for your group is required four weeks prior to your program date.
Groups not paid in full four weeks prior to the program date may forfeit the reservation.

We accept one check or credit card for the entire group payment (no cash/purchase orders).

PAYMENT OPTIONS

Groups may pay for their program by email, phone, mail, fax, or in-person. Upon booking a program, a SeaWorld Ambassador will contact the Group Leader to provide any necessary documents and discuss payment options.

PARTICIPANT NUMBER CHANGES & REFUNDS

Refunds will be processed per venue up to the minimum number of participants required (see “Group Size & Venue Capacity” on page 13).

Groups who cancel more than four weeks prior to their sleepover date are eligible for a refund (minus the nonrefundable deposit per venue). Groups who cancel within four weeks of their program date may not be eligible for a refund.

If you have booked multiple venues and your number of participants decreases, we will reduce the number of venues in your reservation by combining your groups together.

Late arrivals may miss portions of the program, which cannot be made up. Groups that do not arrive may forfeit their reservation altogether.

CANCELLATIONS

While unlikely, SeaWorld reserves the right to cancel a sleepover due to unforeseen severe weather conditions, scheduling conflicts, or operational impacts. If SeaWorld Education Leadership decides to cancel a sleepover program, a full refund (including the deposit) will be processed. Sleepovers are not cancelled for rain.

REGISTRATION FORMS

Groups are not required to fill out any pre-registration forms for our Sleepover program. It is the responsibility of the sponsor of the event and Group Leaders to collect and/or maintain health information of individual participants to the extent the sponsor and Group Leaders deem appropriate and necessary. With regard to proof of COVID vaccinations or negative tests, the general park rules apply. No such proof is required.

CONSENT FOR MEDICAL TREATMENT

SeaWorld takes the safety and quality of our education programs very seriously. There will be qualified medical personnel onsite for the duration of the sleepover program to respond to minor first aid needs. In the unlikely event of a medical emergency (minor or major) involving a child, Group Leaders should be prepared to approve or decline consent on behalf of any children in their group for any medical personnel to assist.

SEAWORLD ORLANDO GROUP LEADER FINAL CHECKLIST

Once a reservation is made, the Group Leader will be sent an electronic form to fill out called the *SeaWorld Orlando Sleepover Group Leader Final Checklist*. This will help us ensure we have all necessary information for your group. Please be sure to include any dietary restrictions members of your group may have on the checklist.

This Final Checklist will also provide reminders of important information Group Leaders should share with their participants to ensure everyone understands the policies and procedures of the sleepover program.

We ask that this electronic form be filled out **four weeks** prior to the date of the program.

CONTACT INFORMATION

If there are any questions about your reservation, or any of the information included in this packet, please call our Education Department at **407-363-2398** or email us at **swfedprograms@seaworld.com**.

DRIVING DIRECTIONS

Driving Directions to SeaWorld Orlando:

From the North (Downtown Orlando, Universal Studios, Sanford, Deland, Daytona):

Take I-4 West to exit 72 (Beachline Expressway/FL-528/Airport). Once on the Beachline, take the International Drive exit (exit #1). At traffic light, turn left. (You will be driving on International Drive.) At the second light, turn right onto Central Florida Parkway. The entrance to SeaWorld is on the right hand side of Central Florida Parkway.

From the East (Cocoa, Cape Canaveral, Titusville Area):

Take FL-528 (Beachline Expressway) west to the International Drive exit (exit #1). Make a left on to International Drive. Make a right onto Central Florida Parkway at the second traffic light. The entrance to SeaWorld is on the right hand side of Central Florida Parkway.

From the West (Lake Buena Vista/Tampa):

Take I-4 East (toward Orlando) to exit 71. This is the SeaWorld exit. Bear right onto Central Florida Parkway when exiting ramp. The main entrance to SeaWorld is on the left hand side of Central Florida Parkway, at the sign for SeaWorld Orlando.

