



**2022-2023
Instructional
Field Experience
Confirmation Packet**

WELCOME

Thank you for making a reservation to participate in our Instructional Field Experience! SeaWorld is committed to delivering high quality, standards-based programs and we look forward to helping you meet your educational goals!

Please read through the following confirmation materials thoroughly to familiarize yourself with our program policies and procedures. These materials contain all the information you need to ensure you are prepared for your upcoming field trip.



OVERVIEW

Help connect your students to the natural world around them. Come enjoy a self-paced field trip program at SeaWorld that will bring education and fun straight to the palm of your hands.

We have animal experts throughout the park that can assist your students in uncovering amazing animal adaptations and learning about exciting conservation efforts to protect the world around us! Students will embark on a journey of discovery they won't forget as they explore all of SeaWorld's attractions and world class shows.

This program is only eligible for **Florida-based** educational institutions and home schools.

FLORIDA STANDARDS

SC.K.N.1.2, SC.K.N.1.5, SC.1.L.14.1, SC.1.L.17.1, SC.2.L.17.1, SC.2.L.17.2, SC.3.L.15.1, SC.3.N.1.1, SC.4.L.16.2, SC.4.L.17.1, SC.5.E.7.2, SC.5.L.17.1, SC.6.L.15.1, SC.7.E.6.6, SC.7.L.17.3, SC.8.N.1.6, SC.912.L.15.6, SC.912.L.15.7, SC.912.L.17.1, SC.912.L.17.2, SC.912.L.17.3, SC.912.L.17.6

ARRIVAL

The Field Trip Check-In Booth opens 30 minutes before the park opens. Please review our website for operating hours. Education Staff will be available until 11:30 am to check in Field Trip groups and distribute tickets. The Field Trip Check-In Booth closes at 11:30 am. Late arrivals will need to contact us at **407-363-2398** to arrange a time to pick up their tickets. Early arrivals cannot be accommodated.

BUS PARKING

All buses must follow the signs to SeaWorld Bus & Taxi Parking which is located off Sea Harbor Drive. Bus Parking is available starting at 8:30 am for students to unload. From there, groups will use a designated walkway to make their way to the front gate.

INDIVIDUAL VEHICLE PARKING

Individual vehicles (cars, vans, trucks) must follow the signs to SeaWorld Toll Plaza located off Central Florida Parkway. **All individual vehicles will be charged the daily parking fee.** SeaWorld recommends carpooling or otherwise consolidating your transportation to help the environment and to reduce the amount of parking fees assessed.

SeaWorld's main parking Lot opens 15 minutes before the park is scheduled to open. Please review our website for operating hours.

Individual Vehicle Parking fees are not discounted or refundable.

FIELD TRIP CHECK-IN & TICKET DISTRIBUTION

The Field Trip Check-In Booth will open 30 minutes before the park opens and remain open until 11:30 am on the day of your program. Please review our website for operating hours.

Upon arrival, group leaders will check in here to make any last-minute changes to their group numbers and pick up their tickets (and meal vouchers if purchased).

Once all tickets have been distributed, groups will proceed directly to SeaWorld's Front Plaza to enter the park when it opens.

We recommend reviewing our website to confirm park operating hours prior to arrival.

Students and chaperones with Annual Passes that are participating in a field trip must bring their annual pass with them for admittance into the park. A copy of the pass is not acceptable. They will present their annual pass to be scanned at the entrance.



SECURITY CHECK POINT

After distributing all tickets, groups will make their way to our Security Check Point. All Field Trip participants are subject to security bag checks and metal detectors. Please plan and pack accordingly.

***Weapons, glass bottles, sharp objects, straws, hard or soft coolers,
and hazardous items are not permitted in our park.***

DEPARTURE

All participants will exit through SeaWorld's Main Entrance. Please meet your bus in the Bus & Taxi parking lot (which is located to right of the main entrance).

PAYMENT/REGISTRATION

PRICE & ELIGIBILITY

- Elementary School (Kindergarten – 5th Grade) Student Rate is \$34.00 per student.
- Middle School (6th – 8th Grade) Student Rate is \$34.00 per student.
- High School (9th – 12th Grade) Student Rate is \$44.00 per student.
- Chaperone are permitted at the student rate for their group (\$34.00 for Elementary/Middle School groups and \$44.00 for High School groups)

Groups must meet the following criteria to be eligible for this program:

- Must be a Florida-based educational institution or home school
- Have a minimum of 10 paid students
- Students must be registered in grades Kindergarten through 12th grade

CHAPERONE RATIO

Groups will receive one free chaperone for every 10 paid students.

Any additional chaperones are permitted at the rate their group's student rate (either \$34.00 or \$44.00) and cannot exceed a 1:1 chaperone to student ratio.

DEPOSIT & PAYMENT DUE DATE

A deposit is not required to make a reservation for this program. After making a reservation, the Group Leader will receive an invoice. Please review the invoice to see your balance due. If any of the information needs to be updated, please email us at

SWFEDPrograms@SeaWorld.com.

The full payment for your group is required **three weeks prior** to your program date.

Groups not paid in full three weeks prior may forfeit their reservation.

TYPES OF PAYMENTS

We accept **one** check or credit card for the entire group payment. No cash or purchase orders.

PAYMENT OPTIONS

By Email: Email the attached Credit Card Authorization Form and completed Participant Count Sheet to **SWFEDConfirmations@SeaWorld.com**. This is a secure inbox that can accept payment. Please do not send payment information to any other inbox.

By Phone: If you prefer to pay over the phone, please email us at **SWFEDPrograms@SeaWorld.com** to set up a time for a representative to contact you to process payment over the phone.

In Person: If you prefer to come to SeaWorld Orlando and pay in person, please email us at **SWFEDPrograms@SeaWorld.com** to set up an appointment for a representative to meet you to process payment (only checks or credit cards will be accepted).

By Fax: Fax the attached Credit Card Authorization Form and completed Participant Count Sheet to **407-370-1720**. This is a secure fax line that can accept payment. Please do not send payment information to any other fax number.

By Mail: Please include the attached Credit Card Authorization Form or one check and completed Participant Count Sheet in the same envelope. Payment must still be received three weeks prior to your field trip date. If sending payment by mail, we recommend mailing payment out at least five weeks prior. Mail payment to:

**SeaWorld Education Department
Attn: Prepayment
7007 SeaWorld Drive
Orlando, FL 32821**

CHANGES, REFUNDS, & CANCELLATIONS

PARTICIPANT NUMBER CHANGES

Education Staff will be available 30 minutes before the park opens until 11:30 am the day of your field trip to assist with any participant number changes. All groups must check-in by 11:30 am.

If a group requires adding any last-minute participants, the group **must not exceed the 1:1 chaperone to student ratio.**

Education Staff will also be available at the Field Trip Check-In Booth to process any refunds for participants who were unable to attend the field trip until 11:30 am. The following criteria must still be met to be eligible for a refund:

- Groups must still meet the 10 paid student minimum
- Groups' number of chaperones cannot exceed the 1:1 chaperone to student ratio
- Group Leader must provide **unused tickets** by 11:30 am at the Field Trip Check-in Booth on the day of their field trip to receive a refund. Refunds will not be processed for any tickets that have been used or not submitted prior to 11:30 am.

SUNNY DAY GUARANTEE

The safety and welfare of all field trip participants is of the utmost importance. The enjoyment of our park attractions, shows, and exhibits is contingent upon the proximity and nature of weather factors such as lightning or high winds.

Our commitment is that if inclement weather impacts your students' visit, we are happy to rebook the group for a complimentary revisit to SeaWorld within the same semester of the original date booked.

To redeem, group leaders must email us at **SWFEDPrograms@SeaWorld.com** within three days of the day of their program. A member of our Education team will contact the Group Leader to arrange the group's revisit date. Please note the following:

- Rebooks will only be for the exact number of paid participants in the original reservation, and individual participant requests cannot be accommodated.
- Any additional upgrades purchased, including parking, meal vouchers, lockers, Quick Queue®, and animal experiences from initial visit are **not** included in 2nd visit and would need to be purchased again.

Sunny Day Guarantee Policy enactment is at the discretion of SeaWorld Education Leadership.

LUNCH OPTIONS & SUPPLEMENTAL MATERIAL

BRING YOUR OWN

Groups are permitted to bring their own lunch in small individually stored containers/bags.

Coolers, large bags, or large boxes are not permitted. Lunch storage is unavailable. If groups are planning on bringing student lunches, each student must carry their own lunch into the park. Lunches will need to be carried in small, portable individual containers like paper bags by the students. Please plan and pack lunches accordingly.

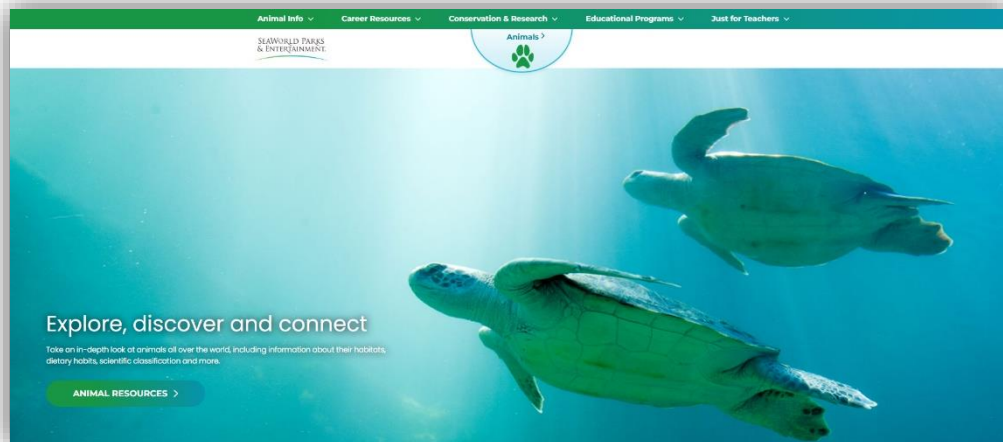
MEAL VOUCHERS

For an easy, affordable lunch option, please consider our Field Trip Meal vouchers for both adults and students. Single meal and All Day Dine (ADD) meal vouchers are available. If you would like to add meal vouchers, please email us at **SWFEDPrograms@SeaWorld.com**.

SUPPLEMENTAL MATERIAL

Visit us at <https://seaworld.com/orlando/educational-programs/field-trips/> to review our pre and post visit supplemental material to maximize your students' opportunity to learn the role they play in protecting the world we share.

Dive even further into learning by visiting us at www.seaworld.org, an online database full of information and activities about the animals you will see at SeaWorld! Here, you and your students can take an in-depth look at animals all over the world and have access to quick resources, interactive and engaging videos, teacher resources, and more!



FIELD TRIP PARTICIPANT COUNT SHEET

Reservation Number: _____ Program Date: _____

School/Group Name: _____

Please use this worksheet to help you determine the total cost of your program. Please submit this worksheet with your form of payment. As a reminder, full payment for your group is required **three weeks** prior to your program date.

Elementary School Students (K-5th Grade) _____ x \$34.00 = \$ _____

Middle School Students (6th-8th Grade) _____ x \$34.00 = \$ _____

High School Students (9th-12th Grade) _____ x \$44.00 = \$ _____

Total Number of Chaperones _____

Free Chaperones _____
(One allowed for every 10 **paid** students)

Additional Chaperones (Elementary/Middle) _____ x \$34.00 = \$ _____

Additional Chaperones (High) _____ x \$44.00 = \$ _____

Total Cost = \$ _____

Please note that the total you have calculated above can be affected by various factors:

- The number of paid students that attend a program (not the number on your reservation or this worksheet) determines your chaperone ratios. If your attendance changes on the day of your program, your chaperone ratios will also change.
- The groups cannot exceed a 1:1 chaperone/student ratio
- Total number of paid students must be 10 or greater to be eligible for this program.
- Students with annual passes **are not** considered when determining free chaperones number.

Passholders must have their actual annual pass (including Florida Teacher Card) in hand on the date of the program for admittance. Missing or expired passes will result in additional charges. Copies of passes are not accepted. All printed vouchers should be redeemed for their associated annual pass before being brought to the day of your field trip. Only the actual pass will be accepted.

FIELD TRIP MEAL VOUCHER COUNT SHEET

Only fill out this page if ordering Meal Vouchers

Program Date: _____

School/Group Name: _____

Meal vouchers are non-refundable but are valid for up to one year of date of purchase. All meal vouchers must be paid for with **one check or credit card and three weeks prior** to date of field trip. Meal vouchers are non-refundable but are valid for up to one year of date of purchase.

If you would like to add meal vouchers, please email us at **SWFEDPrograms@SeaWorld.com** to have them added to your reservation.

Please use this worksheet to help you determine the field trip meal voucher cost.

Field Trip Meal Vouchers:

Child Meal vouchers _____ x \$ 6.00 = \$ _____
(ages 3-9) (\$6.39 w/tax)

Adult Meal vouchers _____ x \$ 13.99 = \$ _____
(ages 10+) (\$14.90 w/tax)

All Day Dine Vouchers:

Child ADD Meal vouchers _____ x \$ 16.99 = \$ _____
(ages 3-9) (\$18.09 w/tax)

Adult ADD Meal vouchers _____ x \$ 30.99 = \$ _____
(ages 10+) (\$33.00 w/tax)

Meal Voucher Additional Information:

- Adult Field Trip meal voucher (ages 10+) consists of an entrée and drink (non-alcoholic).
- Child Meal voucher (ages 3-9) consists of a child's meal and child's drink.

All Day Dine Meal Voucher Additional Information:

- All-Day Dining Deal includes 1 entree, 1 side OR 1 dessert & 1 regular sized non-alcoholic beverage each time through the line up to once every 90 minutes until 30 minutes prior to restaurant closing time.
- Some food and beverage exclusions apply. Not valid for alcoholic beverages. Sharing and take out is prohibited. Not valid at Sharks Underwater Grill, Dine with Orcas, Flamecraft Bar, or for any specialty dines. Participating restaurants noted in park.

CREDIT CARD AUTHORIZATION

I, _____, authorize SeaWorld Orlando to charge my credit card:

Amount _____

Credit Card Type _____

Credit Card Number _____

Expiration Date _____

CVV/CID Number _____

Name on credit card _____

Zip code of card holder _____

School/Group Name _____

Reservation/Order # _____ Date of visit _____

Please provide an e-mail address. We will send you a confirmation receipt once your payment has been processed:

Please send this completed form to **SWFEDConfirmations@SeaWorld.com** or fax it to **407-370-1720**. These are secure modes of communication. Please do not send payment information to any other inbox or fax.

BUS & PERSONAL VEHICLE PARKING

All busses follow the signs to Bus & Taxi Parking located off of Sea Harbor Drive:

- If coming from International Drive, turn left into the outermost bus/tram lane.
- If coming from Central Florida Parkway, turn right into the intermost bus/tram lane.
- If Bus Parking is full, busses are also permitted to park in the Turtle Lot, directly across the street from Bus Parking

All individual vehicles follow the signs to SeaWorld Toll Plaza located off Central Florida Parkway:

All individual vehicles will be charged the daily parking fee at the Toll Plaza and park in the general parking section of SeaWorld's parking lot. **There is NO discount on parking for individual vehicles coming on a field trip.**

