



2021 Resident Camp

Version 2.0

Parent Handbook



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Welcome

Thank you for choosing Busch Gardens Camp for your child's summer camp program. We are dedicated to creating a safe, enriching and fun atmosphere for all of our campers. Busch Gardens Camp programs are accredited by the American Camp Association (ACA). To achieve and maintain this accreditation, Busch Gardens Tampa complies with or exceeds standards set by the ACA.



Enhanced Safety Measures

Busch Gardens is committed to the health and safety of our guests, employees, and the animals in our care. We have worked diligently with state and local health officials, outside consultants and attraction industry leaders to enhance our already strict health, safety and cleanliness standards. These protocols and guidelines will be modified based on evolving industry standards and methodologies, public health and governmental directives, and advancing scientific knowledge on the transmissibility of COVID-19.

We are excited to continue to provide our guests with fun, inspiring and memorable experiences, while addressing important health and safety needs during this time. The following enhanced safety measures have been incorporated into our Summer Camp operations:

- Face coverings are required for individuals (both campers and staff) not fully vaccinated against COVID-19, including children not eligible for the vaccine.
- Group sizes have been reduced and camp supplies/activity areas will be disinfected.
- Increased access to hand washing and enhanced staff training.
- Health pre-screenings required for campers.

Busch Gardens' Camp Goals

Based on a long-term commitment to education, Busch Gardens Camp strives to provide an enthusiastic, imaginative and intellectually stimulating atmosphere to help campers develop a lifelong appreciation, understanding and stewardship for our diverse natural environments and resources.

Busch Gardens Camp goals are...

- to create a stimulating environment that encourages campers to become stewards of the natural world
- to focus on creating an atmosphere of building self-esteem in our campers with positive interactions and situations that build confidence
- to provide campers with opportunities for team work and problem solving

Staffing

The Education Department at Busch Gardens has a year-round team of experienced camp personnel. The senior camp team has years of experience teaching students of all ages. Our seasonal camp counselors are highly motivated, experienced college students and teachers that are carefully selected and screened. All camp staff participates in a wide range of training including classroom management, child development and discipline strategies. Our counselors possess American Red

Cross (ARC) First Aid/CPR/AED certifications, medication administration training, and review safe driving practices. It is our goal to ensure a safe and enjoyable camp experience for all.



Busch Gardens Camps follows ACA's suggested guidelines for establishing the number of counselors necessary to oversee a resident camp group. Camps for elementary and secondary students are often on the premises at the same time and our properly trained team allow for a well-managed atmosphere when conducting these camps simultaneously.

| Age of Campers | Number of Counselors | Number of Campers |
|----------------|----------------------|-------------------|
| 9-14 years | 1 | 8 |
| 15-18 years | 1 | 10 |

Things to Share with Your Camper

Whether you're 6 years old or 96 years old, homesickness is a very normal reaction at camp. The combination of unfamiliar surroundings and new people can be unsettling at first. We encourage parents/guardians to thoroughly read through the confirmation packet and to address expectations with your child in preparation for camp.

Following arrival and check-in, campers participate in several "icebreaker" activities to help everyone get acquainted. The activities are quick and include topics such as hometowns, favorite hobbies or even why they decided to attend a camp.

Busch Gardens allows our campers to bring cell phones to keep in touch with their families in the evenings. If your camper calls home with feelings of homesickness, encourage him or her to speak directly to one of their counselors. Our counselors are dedicated to providing a fun and educational experience - and we encourage each camper to reach out to them if they experience any challenges or concerns.

Registration Forms & CampDoc

All confirmation packet components, including health history and release forms, need to be completed and signed prior to camper participation in any camp. This



summer, Busch Gardens Camps is partnering with CampDoc.com, the leading electronic health record system for camps. You can now complete and sign your camper's health information and releases electronically! The security and privacy of your camper's information is very important to us. The CampDoc.com site is secure, encrypted, and password protected. Only the Busch Gardens Camps' camp team will have access to your camper's information.

Having signed up for camp, you will receive an "Invitation" email from CampDoc.com. This "Invitation" email will include instructions for how to create and track your unique account. CampDoc.com sends out periodic reminder emails for incomplete information. These notifications will come from CampDoc.com, so please add this to your safe sender list to avoid accidental delivery to junk and spam folders.

Please note that CampDoc.com supports the current and previous major releases of Chrome, Firefox, Microsoft Edge, and Safari which provide improved security and performance for health information. If you have any questions regarding CampDoc.com, please contact us at education@buschgardens.com.

Please plan to complete, sign, and return ALL confirmation materials, including health history forms, release forms, and travel itinerary to Busch Gardens three weeks prior to your camp date. Be sure to review the insurance information, medical history and over-the-counter medication forms carefully.

Registration Check List

Here is a check-list of all forms you will have access to on your camper's CampDoc profile. Registration is complete once you have reviewed and electronically signed all forms listed below:

- Camper Information and Health History
- Camper Medication Information and Over-The-Counter release
- Medical Consent and Assumption of Risk
- Photo Release, Liability Release, Voluntary Assumption of Risk and Indemnity Agreement
- Travel Information
- Vehicle Pass

Health Prescreen (Self Screen)

This year, CampDoc will include a pre-screen self evaluation that all campers will be required to fill out daily starting three days prior to the start of their program. This self evaluation will include questions confirming that the participant is not experiencing any new symptoms related to COVID-19. Sample questions could be:

- Do you have a fever 100.4 or higher?
- Have you recently had any respiratory infection, cough, shortness of breath and/or low-grade fever?
- In the previous 14 days, have you had any contact with someone with a confirmed diagnosis of COVID-19; is under investigation for COVID-19, or is ill with a respiratory illness? If yes, were you wearing the appropriate personal protective equipment?
- In the previous 14 days, have you traveled internationally to countries with widespread, sustained community transmission?

Negative COVID-19 Test Result

Resident campers will be required to produce a negative test (uploaded to their CampDoc profile) within 7 days of travel to their camp session. Please see your CampDoc profile for additional details.

Arrival/Departure by Air

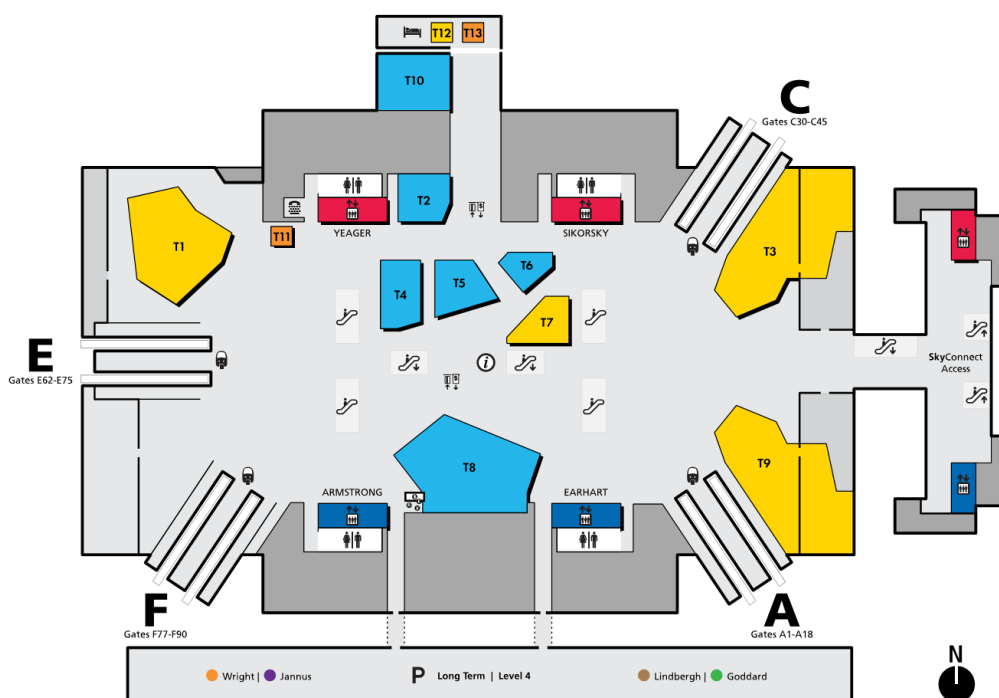
Arriving by Air

For all camps, please schedule flights to arrive:

NO EARLIER THAN 10:00 a.m. E.S.T.

Camp staff will pick up campers at Tampa International Airport only. Please complete the “Participant Travel Information Form” and include a copy of the camper’s entire flight itinerary.

For Arrivals, all terminals at Tampa International Airport connect to the Airport Main Hub via a short tram ride. Resident Camp Counselors will be waiting at the camper’s tram gate.



For campers traveling as unaccompanied minors, most airlines require identification information for the camp staff meeting or dropping off your camper. The Education Department can accommodate this requirement **48 hours** prior to their arrival/departure time. Please e-mail education@buschgardens.com no earlier than **48 hours** ahead to request this information.

Departing by Air

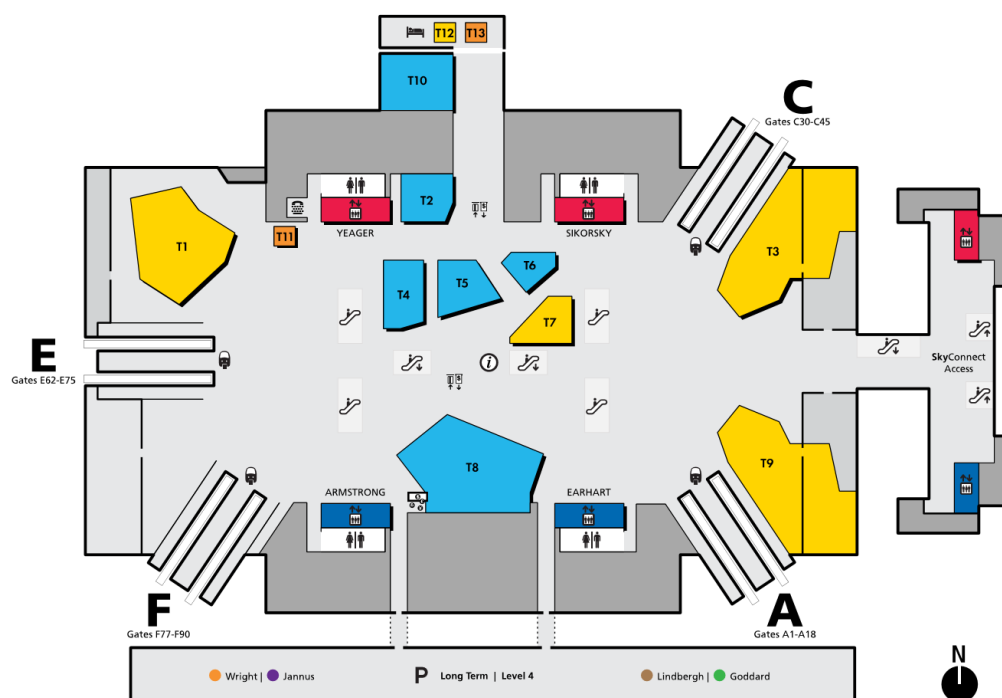
For all camps, please schedule flights to depart:

NO LATER THAN 2:00 p.m. E.S.T.

Camp staff will drop off campers at Tampa International Airport only. Please complete the “Participant Travel Information Form” and include a copy of the camper’s entire flight itinerary.

For departure, camp staff delivers all departing campers to the security checkpoint at the appropriate tram gate in the main terminal at Tampa International Airport.

Parents/guardians will be responsible for any extra baggage fees incurred at departure.



For campers traveling as unaccompanied minors, most airlines require identification information for the camp staff meeting or dropping off your camper. The Education department can accommodate this requirement **48 hours** prior to their departure time. Please e-mail education@buschgardens.com no earlier than **48 hours** ahead to request this information.

Arrival by Vehicle

Parents/guardians are responsible for arranging drop off at Busch Gardens Mzinga Lodge dormitory during the designated time frame. Check-in is from 11:00 a.m. to 12:00 p.m. The address to the Mzinga Lodge Dormitory is:

3605 East Bougainvillea Ave

Tampa, Florida 33612

We recommend limiting the people arriving to only the camper(s) and their parent/guardian when possible. You will be able to download a complimentary parking pass from your camper's CampDoc profile. You must have this parking pass with you when dropping off or picking up your camper. Please contact us if you cannot locate your parking pass in your CampDoc profile.

Non-Camp participants (i.e. parents, siblings) will not be permitted to enter the dormitory during check-in or check-out. Camp staff will conduct all check-in components outside in an effort to reduce the amount of people entering the dormitory. Families who are arriving by vehicle should keep the following mind:

- **NO PETS** are allowed on property, please leave pets at home
- There are no public restrooms. Check-in can take up to 30 minutes, please plan accordingly.
- Face coverings are required for individuals (both campers and staff) not fully vaccinated against COVID-19, including children not eligible for the vaccine.

Check-In

Camp Nurse Check-In

Upon each campers' arrival, the camp nurse will review any medical concerns with them individually. Some examples of questions campers could be asked include: any changes to medications they are taking, current health status, any cold symptoms, or special medical needs. Health history summaries are confidential and remain with the counselors during the course of the program. **Upon review, if a camper is found to have a contagious condition, including head lice, the camper will be sent home (at the parent/guardian's expense) and their camp session will be rescheduled for a later date.**

Medication

Prescriptions and over-the-counter medications must be given to Busch Gardens staff during check in. Only Health Services or trained camp staff will administer medications, as prescribed in writing by a physician, or as indicated by the manufacturer's directions.

All medications must be in their original containers displaying original labels with a physician's instructions or with manufacturer's directions. During the check-in process, the camp nurse will confirm and collect any medications from the camper, ensure medication is in its original container, and log dosage information for counselors to reference throughout the program.

Busch Gardens will provide most over-the-counter medications as needed; therefore we recommend leaving over-the-counter medications at home. Medications will not be dispensed without written physician and/or parent/guardian permission.

Please note that many over-the-counter (OTC) medicines do not list a designated dosage for children under 12 years of age. Busch Gardens' Medical Director has provided an appropriate dosage for younger children on these medicines provided by the park. You must both mark YES and sign the OTC release form to agree to allow Busch Gardens' staff to administer these select medications at the physician recommended dosage.

Departure by Vehicle

Parents/guardians are responsible for arranging pick up at Busch Gardens Mzinga Lodge dormitory during the designated time frame. Departure time is 8:00 a.m. to 8:30 AM on the last day of camp. The address to the Mzinga Lodge Dormitory is:

3605 East Bougainvillea Ave

Tampa, Florida 33612

We recommend limiting the people arriving to only the camper(s) and their parent/guardian when possible. You will be able to download a complimentary parking pass from your camper's CampDoc profile. You must have this parking pass with you when dropping off or picking up your camper. Please contact us if you cannot locate your parking pass in your CampDoc profile.

Anyone not indicated on the CampDoc profile who arrives to pick up a camper must be verified by Camp Staff via phone call directly to the parent/guardian. Under no exceptions will campers be released to an unauthorized individual without verbal consent directly from the parent/guardian.

Families who are arriving by vehicle should keep the following mind:

- **NO PETS** are allowed on property, please leave pets at home
- There are no public restrooms. Check-out can take up to 30 minutes, please plan accordingly.
- Face coverings are required for individuals (both campers and staff) not fully vaccinated against COVID-19, including children not eligible for the vaccine.

Mzinga Lodge

Resident Campers stay at Mzinga Lodge, Busch Gardens' on-property dormitory. Males and females have separate sleeping quarters, locker rooms, and bathroom facilities. Each bathroom facility contains four private shower stalls, sinks, and toilets. There are lockers for storing and securing personal possessions and toiletries—please bring a standard combination lock. Bunk arrangements have been modified this year to accommodate physical distancing while sleeping. Mzinga Lodge is air-conditioned and contains a classroom, commons room, dining area, infirmary, and laundry room. Please limit the size of your suitcase to no more than 11 inches thick so that it will fit beneath the bunk beds.



Camp Policies

Busch Gardens Camps strive to create an inclusive camp environment that is free from discrimination and harassment and that values the differences of our campers and staff. Specifically, Busch Gardens Camps prohibits discrimination or harassment based on age, race, color, religion, sex, national origin, sexual orientation, gender identity or expression and disabilities.

All campers are expected to act in a responsible and courteous manner at all times. Upon arrival to the program, counselors will review examples of acceptable and unacceptable behavior.

Code of Conduct

The following actions/behaviors will result in an immediate dismissal from camp at the parent's expense:

- Consumption or possession of: alcohol, illegal drugs, tobacco or vaping products
- Possession or use of a weapon— weapons are defined as guns of any kind (Including toy guns), slingshots, penknives, switchblades, box cutters, or any other item prohibited by the Federal Aviation Administration (FAA)
- Sexually explicit language or behavior
- Physical assault, fighting, bullying or harassment

In addition to the aforementioned actions/behaviors, stealing, damaging property, lying, cheating or the use of profanity is also not tolerated under any circumstance. Campers who display these behaviors could be asked to leave camp depending on the severity or frequency of the behavior.

Use of tobacco or vaping products (cigarettes, e-cigarettes, cigars, snuff, chewing tobacco) is not allowed. Any such item will be immediately confiscated and the incident reported to parents/guardians.

Campers are not permitted to enter sleeping or changing areas of the opposite gender.

Grooming Guidelines

The staff holds each camper responsible for wearing suitable clothing and starting each day showered and groomed. Camp staff reserves the right to determine what apparel is appropriate and what constitutes an acceptable appearance for campers participating in the programming at Busch Gardens.

Camp Property

Campers are expected to be responsible citizens, in charge of maintaining any issued equipment, i.e. boots, combination lock, linens, etc. Loss of or intentional damage to the possessions of Busch Gardens or another camper will be repaired or replaced at the offending participant's (or the parent/guardian's) expense.

Curfew

Curfew times will vary with program schedules, however, ALL participants are expected to be in bed and quiet by the designated “lights out”. Our camp programs are strenuous and adequate rest for everyone, including counselors and other camp participants, is very important.

Campers are not permitted to leave camp premises unless escorted by Busch Gardens staff. Programs are highly structured and sequential activities are planned for each day. Therefore, leaves are not usually granted except in the event of a family emergency. Please contact the Resident Camp supervisor at 813-382-5578. If a participant leaves camp early, no refund will be given.

Participation

Busch Gardens Resident Camps offer enriching academic and social experiences that encourage students to pursue their interests in animals, science, and the environment.

Each camp program will be as fulfilling as the student makes it. We encourage and expect every camper to be responsible for him or herself by preparing for each day’s agenda, completing assignments, participating in field activities and projects, all while making many new friends.

Campers should be enthusiastic, self-directed, and prepared to get dirty, sweaty, and tired during amazing, once-in-a-lifetime experiences!

Throughout the week, rain or shine, campers may have exclusive encounters with amazing animals, ride unique roller coasters, and meet the professionals behind our world class zoo and theme park.

Camp staff will contact campers and/or parents/guardians up to two weeks prior to camp to ensure that campers have a clear understanding about what to expect while attending Resident Camp.

Behavioral Concerns

Campers are expected to adhere to all guidelines outlined within Camp Policies, as well as those set forth by the counselors. If a behavior problem arises, counselors will first discuss the issue with the individual. If it continues, the camper may forfeit participation in future program activities. Depending on the severity, a Busch Gardens representative will contact a parent to discuss the problem. Finally, if the problem is not resolved, the parents are responsible for providing transportation for the participant to leave the program and a refund will not be issued.

Inclusivity Statement

Busch Gardens Camps strive to create an inclusive camp environment that is free from discrimination and harassment and that values the differences of our campers and staff. Specifically, Busch Gardens Camps prohibits discrimination or harassment based on age, race, color, religion, sex, national origin, sexual orientation, gender identity or expression and disabilities.

Transportation

Busch Gardens provides all transportation throughout the program. Counselors will not permit any camper to enter or ride in any vehicle unless accompanied by park staff or their parents/guardians. For their safety, campers are not permitted to drive any park vehicle.

Visitors

Visitors are NOT permitted onsite or in the dormitory. If a parent/guardian would like to see their camper, arrangements can be made with the Camp Leadership team. However, to avoid interrupting this ambitious program, we suggest scheduling seeing your camper after camper pick-up - and then allowing them to showcase their newfound knowledge.

Staying at Mzingo Lodge Between Session

Parents/guardians will have to option to have their camper stay at Mzingo Lodge (with counselor supervision) if their camper is completing consecutive sessions at no additional charge. Parents/guardians will need to select this option on their camper's CampDoc profile.

Meals

Busch Gardens provides three meals each camp day - either at park restaurants, as bag/box meals for off property, or at local restaurants. Breakfast is continental (juice, milk, cereal, bagels, fruit, and toaster pastries). Water is always available, and we provide snacks and drinks at breaks and during field trips.

ALLERGENS: Some available food products may contain or have been processed in proximity to peanut and/or other allergenic ingredients. Please specify any dietary preferences, allergies and/or restrictions on the Health History Form, and elaborate on the possible reaction if consumed. While Busch Gardens can accommodate a simple vegetarian diet, please provide non-perishable supplements for more complex dietary needs.

After Camp Park Admission

After camp concludes, Resident Camp participants may be readmitted to Busch Gardens at no additional charge (only valid for Busch Gardens Tampa). If requested, your camper will receive a Busch Gardens park admission ticket allowing him or her free park admission for that day. Visiting family members must pay the general admission fee and parking.

Cell Phones/Phone Calls

We encourage all campers to contact their parents/guardians upon arrival. Campers may use the dormitory office phone or personal cell phone during free time (in the evening). After notifying parents of their arrival, Camp staff will collect and store all cell phones. We will distribute cell phones to campers during free time for calling family and friends, or if there is a family emergency. Carrying cell phones or other electronic gear during a regular camp day or after lights out is not permitted.

To leave a message for your camper or for camp staff, please call the dormitory, (813) 987-5172, and leave a voice mail message. You may send an e-mail to your camper at education@BuschGardens.com and camp staff will deliver it to your camper. Please note that our resident camps are fast paced and you may not receive a call back from your camper until the evening.

If you have an emergency, you may leave a detailed message and phone number where you can be reached on the Camp Hotline, (813) 987-5848. Camp staff is automatically paged from this emergency hotline and will respond or forward the message to your camper.

Camp Schedules & Itineraries

Campers participate in a variety of activities every day and our schedule is very fluid to accommodate the unique nature of a zoological theme park. Campers will spend their day enjoying attractions at Busch Gardens, experiencing immersive exhibits showcasing animals from around the world, participating in learning labs and crafts within our educational classrooms, and connecting with our animal ambassadors up close and personal. Games, crafts, labs, and activities change periodically to create a unique camp experience for your child.

All program components are subject to change. Inclement weather and other unforeseeable conditions may force necessary changes to program components. Components listed are representative of your upcoming experience and will not necessarily take place on the specific days or in the order shown.

Here is a sample schedule of what your camper's week could look like:

Day 1

Arrive at Busch Gardens in Tampa, Florida, meet counselors and other campers, and attend the opening ceremony. Get to know your new friends while exploring the park and learning about the adventures in store for you before heading to bed at Mzinga Lodge.

Day 2

Rise and shine, and prepare for a full day of exciting animal encounters and entertainment experiences with the counselors of Busch Gardens. Experience state-of-the-art rides and learn "trade secrets" about animal training and the qualifications needed to work as an animal care professional in one of our parks.

Day 3

The fun continues as campers explore different zoo areas, attractions, and entertainment experiences with the counselors of Busch Gardens.

Day 4

Gather your water gear for an exciting day at Adventure Island! Splash the day away racing down thrilling water slides or relaxing in the lazy river. Return to Busch Gardens for another night of fun and camaraderie.

Day 5

Wrap up the week with a few of our favorite things - feed lorikeets, experiencing unique animal encounters, or riding your favorite roller coasters one last time! End the week by joining the entire camp for the closing ceremony and goodbyes.

Day 6

All campers prepare to depart from Busch Gardens. Pack up, say your farewells, and don't forget to collect contact information from your new friends. You will want to stay in touch and sign up for the same camp next summer! Program ends at 8 a.m.

Campers participate in a variety of activities every day and our schedule is fluid to accommodate the unique nature of a zoological theme park. Campers will spend their day enjoying attractions at Busch Gardens, experiencing immersive exhibits showcasing animals from around the world, participating in learning labs and crafts within our educational classrooms, and connecting with our animal ambassadors up close and personal.

Our camp activities and schedules are subject to change due to weather, animal needs, park operation or various other unforeseen circumstances without notice.



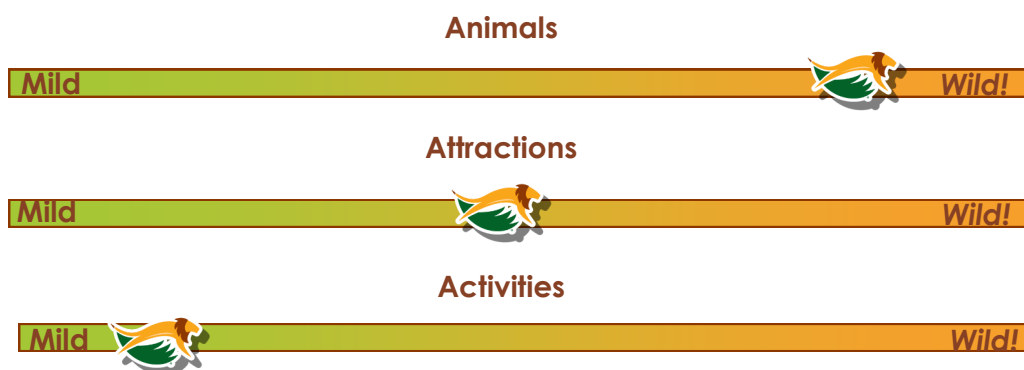
Camp-o-Meter

In a effort to better help campers and their parents best prepare for their camp experience, we have developed a Camp-o-Meter. The graphic below showcases the three overarching elements that make up our camp programs and highlights the degree at which campers may experience each element. Our camp icon is placed on a sliding scale to highlight how present an element is within a specific camp. Elements are rated as:

- **Wild**—This element is a main focus for this camp
- **Middle**—This element is considered balanced within the itinerary
- **Mild**—This element is still present within the camp’s itineraries, just not a main focus

The three elements that make up the majority of our camp itineraries are:

- **Animals**— Experiencing our diverse animal collection
- **Attractions**—Experiencing our world-class attractions
- **Activities**—Experiencing in-depth activities/games/crafts centered around the theme



6th - 9th Grade

ThrillVentures

Looking for a NEW breed of adventure? Challenge world class rides and shows at Busch Gardens and Adventure Island. Defy gravity on Florida's first triple launch coaster, Cheetah Hunt, experience up-close interactions with awesome animals and splash away summer heat in the cool pools at Adventure Island. Rise to the challenge of our thrilling travel camp designed just for adventurous kids like you!

Camp-o-Meter



AnimalVentures

How do animals around the globe come together in interesting ways to help the world go 'round? From aardvark to zebra, every animal has a role that they're perfectly adapted to fill! You and other campers will work together, to uncover the hidden secrets of wildlife in up-close animal encounters, conquer Busch Gardens' amazing rollercoasters, and make memories that last a lifetime!

Camp-o-Meter



10th - 12th Grade

Zookeeping 101

Experience first-hand what it takes to care for a variety of exotic animals from giraffes and hippos to tigers and crocs. Assist zookeepers with their daily routine from cleaning animal habitats and distributing diets, to joining up-close animal encounters and observing veterinary care. Plus enjoy all the thrilling rides and world-class shows at Busch Gardens and chill out at Adventure Island.

Camp-o-Meter



Zookeeping 201

Use your past experience to hone your husbandry skills. Work alongside Busch Gardens' animal care experts while providing animal care at one of the nation's largest zoos. Put your knowledge about wildlife at risk into action during an all hands-on deck conservation project offsite. And of course enjoy all the world class rides, shows, and animal exhibits Busch Gardens has to offer.

Prerequisites for this camp are Zookeeping 101 or related experience working with animals.

Camp-o-Meter



Preparing For Camp

Our residential camp programs are fun, educational camp opportunities. The majority of the activities take place outdoors. The climate in Florida is very warm and humid with afternoon temperatures average 90°F+ and the evening temperature is typically 80°F. Thunderstorms are also common on summer afternoons. Pack cool, cotton or wicking clothing and plenty of sunscreen to avoid heat distress and sunburn.

Campers represent Busch Gardens throughout camp activities and counselors reserve the right to determine appropriate apparel while attending Resident Camp. Our camp dress policy requires comfortable but neat, conservative clothing at all times: hemmed shorts or slacks, a camp T-shirt, camp name tag, and closed-toe shoes.

Busch Gardens provides two camp T-shirts and campers are expected to wear them during most scheduled activities and during park free time. Since time for washing laundry is minimal, extra T-shirts will be available for \$10.00 each. You may bring cash to purchase them at check-in.

Campers will be participating in water activities at our water park, Adventure Island. For their safety, all campers are required to wear their Camp t-shirt over their bathing suit. This allows camp and park staff to easily identify campers

Since many zoo activities involve getting dirty and sweaty, a wash day is scheduled by the camp team weekly to do basic laundry needs - primarily T-shirts and work clothes.

Campers doing consecutive sessions will have all their clothes washed for the upcoming camp week(s) between camp programs, so it is only necessary to pack for one week. See the packing list and be sure to pack a collapsible, washable laundry bag.

Please limit your suitcase to no more than 11 inches thick so it will fit beneath the bunk.



Shopping

All meals, drinks, and snacks, are provided by Busch Gardens for the duration of the camp. Campers should bring only enough money for souvenirs, necessary personal items, or batteries. Large amounts of cash are not necessary. We suggest that you bring prepaid credit cards for shopping instead of extra cash.

BUSCH GARDENS IS NOT RESPONSIBLE FOR STOLEN OR LOST MONEY OR VALUABLES.

Packing List

Clothes

Be conservative but pack for 6 days.

- Conservative, comfortable shirts
- Hemmed shorts and/or pants (No cut-offs, Spandex or Lycra)
- Lightweight jacketed or long-sleeved shirt
- Undergarments
- Socks— shoes and socks are required for zoo activities and recommended to be worn at all times
- Bathing suit— Females: one piece suits or tankinis (bikinis, thongs or other revealing attire are not allowed) Males: trunks and rash guard or other swim shirt
- 2 pairs of closed-toe walking shoes (sneakers or hiking boots)
 - ◆ Closed-toe shoes are required for zoo activities and recommended to be worn at all times
 - ◆ Slippers or footwear without heel straps are only permitted inside Mzinga Lodge
 - ◆ Busch Gardens provides rubber boots for campers working in animal areas
 - ◆ It is important to bring an extra pair of closed-toe shoes in the event of inclement weather
- Aqua socks or immersible sandals with a heel strap (optional and highly recommended) for aquatic activities
- Pajamas— Conservative, unrevealing sleepwear is required (tops and bottoms required)

Work Clothing— Zookeeping 101 and Zookeeping 201 only

- 5 Pairs of thick boot socks (up to your knees) or tube socks to wear with boots to prevent chaffing/blisters
- Hemmed tan or green khaki pants/shorts (No shorter than 5 inches above knee). Jeans are not permitted in zoo work areas. If your shorts are not the appropriate length, you will be asked to change into other shorts/pants

Toiletries

- Soap
- Shampoo/conditioner
- Tooth Brush
- Tooth paste
- Hair brush/hair dryer
- Deodorant
- Feminine hygiene supplies

Dorm Supplies & Suggested Accessories

- | | |
|--|---|
| • One standard combination lock for locker | ball-style or approved safari hats may be worn |
| • One set of linens (regular twin) or sleeping bag | • Lanyard strap for glasses/sunglasses |
| • Blanket and pillow | • Camera (separate from smartphone, iPod, or iPad) |
| • Towels & wash cloths | • Cell phone (will be available evenings during select times) |
| • Shower tote | • Book light |
| • Beach towels | • Spending money for souvenirs |
| • Laundry bag | • Photo I.D. for airline travel |
| • Insect repellent | |
| • Sunscreen (We recommend SPF 30+) | |
| • Hat- for safety, only snug fitted base- | |

Do not bring

- Vehicles, roller blades/skates, skateboards, heelys, or bicycles
- Excessive jewelry—Shiny, dangling items are attractive to many animals, whether on a person or dropped on the floor. Therefore, only one pair of either plain hoops, one inch in diameter or less, or simple studs are acceptable earrings. Modest facial piercings are permitted at staff's discretion. We recommend that campers not wear jewelry while working in the zoo.
- "Dressy" clothes or clothing with suggestive or questionable logos/language
- Flat irons or curling irons
- Valuables (e.g. iPods, MP3 players, computers or personal game systems)
- Perishable snacks (e.g. foods that need refrigeration)
- NO PETS are allowed on property, so please leave your pets at home.

Face Coverings

Camp operations will follow all posted park policies regarding face coverings for Busch Gardens and Adventure Island. Individuals who are not fully vaccinated against COVID-19, including children not eligible for vaccination, are still required to wear a face covering during all aspects of camp programming (excluding participating in water-based attractions).

Face coverings are now voluntary for fully vaccinated Campers and Camp Staff from COVID-19. Persons are considered fully vaccinated two weeks after their second dose in a two-dose series, or two weeks after a single-dose vaccine.

Campers will be given “face covering breaks” and permitted to remove their face coverings throughout the day when any of the following conditions are met:

- When the group is outdoors and can easily exceed the physical distancing guidelines.
- There is a secondary barrier between campers.
- Camper is eating, sleeping, showering, or brushing teeth.

Face Covering Requirements

Campers should bring 12 face coverings so that one or two can be worn each day and washed weekly. Face coverings can be disposable or reusable, and must be camp appropriate. Reusable face coverings should be identified by the camper’s name or initials.

While wearing face coverings, campers should avoid touching their face and the face covering as much as possible. Face coverings should only be put on, taken off, and handled with clean hands.

At no time are face coverings permitted to be shared by anyone. Busch Gardens Camp will keep a stock of disposable face coverings and provide one to any camper, in case theirs becomes lost, broken, or soiled.



*We recommend that face coverings be at least two-ply (consist of at least 2 layers).

Camp Safety

Medical Services

Safety is first and foremost a part of every element of Busch Gardens Camp. For all minor injuries and illnesses that occur at a park, the Busch Gardens, Adventure Island or SeaWorld Health Services team is available and will address your camper's medical needs. Counselors are also trained in American Red Cross First Aid/CPR/AED and equipped with a first aid kit and AED while offsite. In the unlikely event a serious injury or illness occurs, participants will be transported to Advent Health Tampa, which is within two miles of Busch Gardens. A Busch Gardens representative will contact you in case such an emergency arises. In order to administer medical services to your camper, all medical liability releases, health history forms, and insurance information must be completed and signed *before* arriving at camp. Also, please make sure at least one phone number is a U.S.-based phone number.

Weather Emergencies

Camp management and counselors balance the components of the program with the current weather conditions. Weather conditions are monitored closely by our Security department. The enjoyment of the park elements is contingent upon the proximity and nature of weather factors such as lightning or high winds. Rain and afternoon thunderstorms are common in Florida and may affect some camp activities. In the event of lightning or tornado warnings in the immediate vicinity, campers will be moved to the closest indoor location until the threat has passed. Indoor activities are planned if thunderstorms prevail.

Our park observes strict weather protocols. When lightning has been spotted within 3 miles of our park, for everyone's safety, guests and team members are required to seek shelter. Once the weather passes, we can resume activities.

During more severe weather, such as a hurricane, camp management will make a decision about canceling a camp on a case-by-case basis. Once camp is canceled, it cannot be rescheduled for the original date even if the weather clears or other factors change. Parents/guardians will be contacted in a timely manner should such an event occur. Camp is not canceled for rain. In the event of dangerous weather (i.e. hurricane) we will notify you the day before about camp closure.

Rides

All park guidelines for guests when riding a ride also apply to campers (i.e. height/weight restrictions, physical limitations, etc). Campers who choose not to participate in this element will be accompanied to another activity by a counselor until the entire group has disembarked the ride.

COVID-19 Protocols

The following Safety Enhancements have been implemented to Resident Camp Operations:

- Access to the dormitory has been limited to staff and participants only.
- All camp areas, including the dormitory, will be deep cleaned and sanitized at minimum between program sessions. Staff will be on standby to perform additional sanitation if anyone exhibits symptoms during the week.
- The dormitory capacity has been reduced by approximately 50%. This will result in only one camper per bunk. Campers will keep personal belongings organized and separate from other campers' on the unused bed of their assigned bunk.

In the unlikely event that a camper exhibits any symptoms related to COVID-19, A Communicable Disease Plan has been developed to prepare Health Services and Camp Leadership to respond safely and efficiently to ensure the safety of the individual affected and the group.

If a member of our Health Services team determines that a camper present symptoms could be related to COVID-19, the following steps will occur:

- Camp staff will escort the camper to our designated isolation area, and provide an opportunity for the camper to rest while they wait for their pick up. Camper will still be under the supervision of Camp and Health Services staff.
- Camp Leadership team will notify the camper's parent and/or emergency contact that their camper is displaying symptoms that could be related to COVID-19 and that **arrangements must be made for the camper to return home within 24 hours of the family being notified.**
- If a camper is sent home due to displaying symptoms related to COVID-19, they are only permitted to return if they can produce a negative test result. Camp Leadership will work with the impacted family to determine what options exist, including rebooking to a later date (pending availability) or a partial refund for the days of camp missed.

Camp Leadership will also send home a notice to all families if an individual in their camper's group is sent home because they exhibited symptoms that could be related to COVID-19. For privacy, individuals will not be identified in any notice or communication. Camp Leadership will directly communicate with any families if it is determined that their camper has come in close contact with an individual that potentially exhibited symptoms related to COVID-19.

Refunds & Cancellations

In the event that your child is unable to attend camp, here is our cancellation/refund policy:

- A \$25 processing fee will be withheld from all refunds.
- Cancellations received six weeks prior to camp will result in a 100% refund minus a \$25 processing fee per child
- Cancellations received three to six weeks prior to camp will result in a 50% refund minus a \$25 processing fee per child
- Cancellations received less than three weeks prior to camp will not be refunded.
- Partial refunds are not granted for any of the following: late arrivals, camper's choice to leave early, partial week attendance, at the parent's request, or asked to leave due to non-compliance of the camper code of conduct.
- Campers who experience a medical emergency prior to the start of their camp session can receive a full refund, minus the processing fee, if a written notice (provided by their doctor) is submitted advising they can not participate in the camp program.
- Campers have the option to rebook their camp to a different camp of equal value and within the same calendar year, pending availability, at no additional charge.

While unlikely, Busch Gardens Camp does reserve the right to cancel an entire camp offered due to lack of enrollment, unforeseen severe weather conditions, or other scheduling conflicts. Parents will be notified as soon as this decision is made. The Busch Gardens Camp Leadership team will work with families to rebook their camper to another camp within the calendar year, pending availability. If rebooking to a different camp is not available, a full refund will be processed. Camp is not cancelled for rain.

Contact Information

| Contact Information | Reason for Contact |
|--|--|
| <u>Mzinga Lodge (dormitory)</u> (813) 987-5172 <u>Camp Leadership on Duty (text capable)</u> (813) 579-8223 | Leave a message for camp staff. Messages are checked at least once a day <ul style="list-style-type: none"> • Reminder for camper to call home • Non-urgent messages for campers or staff |
| <u>Emergency Hotline</u> (813) 987-5848 | Leave a message, Camp Leadership will be paged and will return your call as soon as possible. <ul style="list-style-type: none"> • Change in imminent travel arrangements • Family Emergencies |
| <u>Education Reservations</u> (813) 987-5808 | Call our reservations team <ul style="list-style-type: none"> • General Camp Questions • Reservations • CampDoc Questions |
| <u>Education Reservations</u> education@buschgardens.com | Send and email to our reservations team <ul style="list-style-type: none"> • General Camp Questions • Reservations • CampDoc Questions |